Towards this end, we conducted several key efforts, some of which included:

Pilot Regional Security Hub - Asia Pacific

Objectives

Streamline security practices across international operations for better line of sight and instil security acumen aligned with local cultures.

Outcomes

- Bridged the governance and operational gap between Group Security and ground operations.
- Enhanced relationships with international security stakeholders.
- Provided timely security insights and support on managing ground security complexities.
- Mitigated potential hazards through timely security controls.

PETRONAS International Security Symposium

Objectives

Establish a common platform for the industry's security practitioners to share, deliberate and network on the topic of physical security to advance security excellence.

Outcomes

- Over 867 virtual participants and 150 physical participants from 11 countries including Indonesia, India, Iraq, Sudan, Turkmenistan and the United Kingdom. The event held on 18 August 2022 in Kuala Lumpur, Malaysia also saw participation from PETRONAS' Board members, ELT and representatives from various companies from the Energy sector.
- Pioneered a dedicated platform on security for the energy sector featuring a suite of Malaysian and international speakers, with discussions on topics such as security's transition towards net zero to convergence of physical and digital security acumen.
- Received positive feedback from participants citing a previous absence of a formal platform bringing together the energy sector's physical security practitioners.

Security Awareness

Objectives

To propagate security via discourse on timely topics of interest in effort to drive security uptake through better understanding and appreciation of security acumen across the operational and strategic fronts.

Outcomes

- 10 webinars, including some for a groupwide audience. Some of these sessions attracted between 200 to over 500 participants.
- Wide range of topics including security risks, security geopolitics and security behaviours. (e.g. Terrorism, country updates and revolutionising security through technology, Kidnap for Ransom, Cybersecurity, Fix the Leak, Information Sharing and Raya Festive Season travel safety advisory).
- Developed podcasts, with three episodes dedicated to Climate Change, Security and Human Rights. The insights reflected correlation between security and sustainability, enabling better appreciation on the role of security in realising long-term business growth. These podcasts also featured PETRONAS subject matter experts and their views on how security is a vital aspect of sustainability.

We established a Security Academy to enhance our security practitioners' skills, knowledge, and capabilities, enabling them to deliver optimum value and provide equitable services as a business growth partner.

Additionally, identified personnel also attended sessions on Drone Certification, Train the Trainer, Basic Investigation Technique, Basic Forensic Technique and Basic Marine Survival among others. These sessions focused on striking a proper balance across the technical, strategic, and leadership spheres, emphasising the familiarisation of law and regulations.



Positive Social Impact

Human Rights

Why is it important?

Respecting human rights is essential for our social license to operate. It is our responsibility to manage human rights risks and impacts arising from areas of our operations while contributing to society in a responsible, ethical and transparent manner.

PETRONAS is committed to respecting human rights in areas of our operations, complying with our Code of Conduct and Business Ethics (CoBE) and all relevant legal requirements.

Respecting human rights across our value chain, inclusive of employees, suppliers, contractors, partners and communities where we operate is very important to PETRONAS in upholding our duty as a business enterprise. Human rights is the foundation of sustainable development and creating positive social impact comes with proper management of social risks. Upholding human rights through fair and ethical practices is fundamental to our business. It creates a safe and secure operating environment that complies with laws and regulations and meets the expectations of our stakeholders. Respecting human rights is also essential to achieve our purpose in being a progressive energy and solutions partner, enriching lives for a sustainable future.

To support our Human Rights Commitment, we integrate controls throughout our systems and processes including risk management, procurement and supply chain, HSE, human resource management, business operations, legal and security. The following standards, policies and guidelines guide us:

Human rights tools applied in PETRONAS

List of external human rights tools applied in PETRONAS:

- 1. United Nations Guiding Principles (UNGPs) on Business and Human Rights
- 2. Fundamental Principles of the International Labour Organisation
- 3. UNGP Effectiveness criteria

List of internal human rights tools applied in PETRONAS:

Policies:

- 1. PETRONAS Human Rights Commitment
- 2. PETRONAS Code of Conduct and Business Ethics (CoBE)
- 3. PETRONAS Health, Safety and Environment Policy
- 4. PETRONAS Anti-Bribery and Corruption Policy and Guideline (ABC Manual)
- 5. PETRONAS Contractors Code of Conduct on Human Rights

Standards:

- 1. PETRONAS Technical Standard on Social Risk Assessment
- 2. PETRONAS Technical Standard on Grievance Mechanism
- 3. PETRONAS Security Management System

Guidelines:

- 1. PETRONAS Technical Guideline on Human Rights Due Diligence
- 2. PETRONAS Technical Guideline on Indigenous Peoples Assessment
- 3. PETRONAS Technical Guideline on Cultural Heritage Assessment
- 4. PETRONAS Technical Guideline on Land Acquisition and Involuntary Resettlement

As the industry evolves with the energy transition, respecting human rights has become even more critical to our business. It shows strong alignment to respecting the best interests of our rightsholders and interested parties.