

PRE AGM-Questions

Note: Some question and feedback by shareholders have been edited for brevity and clarity

1. Gas Supply

No.	Question
1	<p>In 2024, all the Group's facilities continue to uphold world-class reliability standards. The strategic adoption of advanced digital technologies has been instrumental in surpassing planned Overall Equipment Effectiveness and achieving exceptional Product Delivery Reliability, ensuring an uninterrupted gas supply for the nation. (page 21 of IR2024)</p> <p>Prior to the recent unfortunate gas pipeline explosion in Putra Heights, has there been any instance of gas supply disruption? What are the contingency plans does PGB have in place to manage the gas supply in the event of such incidents?</p>
Answer	
<p>Our consistent delivery of internationally high standard of operational excellence at PGB has meant that we have never faced any gas delivery interruption comparable to the unprecedented incident in Putra Heights. We recognise the significant impact such incident can have, and while our own operations remained unaffected, upon the occurrence of the incident, PGB executed its business contingency plan, working closely with Suruhanjaya Tenaga and the shipper, to ensure minimal interruptions to gas supply. We understand from the shipper that supply has now resumed for the majority of customers as of today.</p>	

2. Growth Contributions

No.	Question
2	<p>Key developments include the expansion of LNG storage facilities in Pengerang, the construction of a new pipeline to Pulau Indah, and the addition of two gas compressor stations—all of which strengthen Malaysia's energy network. In addition, several major infrastructure upgrade projects have been sanctioned in 2024, including a piping replacement project in Kemaman and gas turbine upgrading at Utilities Kertih. (page 22 of IR 2024).</p> <p>In regard to each of these developments, please explain the consequent positive implications and value-add contribution including percentage increase in capacity, estimated revenue contribution, efficiency and any other positive outcomes.</p>
Answer	
<p>The LNG storage facility in Pengerang will generate new revenue stream for the company, as it will be leased under a 20-year agreement. Upon completion, this project will increase the LNG storage capacity of the Group by approximately 20%.</p> <p>The new pipeline to Pulau Indah, the addition of two compressor stations, and pipeline replacement works in Kemaman are part of regulated CAPEX approved by Suruhanjaya Tenaga (ST). These projects fall under the Incentive-Based Regulation (IBR) framework, through which the Group will earn regulated returns on the incurred CAPEX.</p> <p>The utilities gas turbine upgrading is part of sustaining CAPEX which will prolong the life of the assets in line with the renewal of the contract as announced by PGB in 2022 and 2023.</p>	

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3. Power Opportunities

No.	Question
3	<p>A second gas power plant in Kimanis is slated to begin operations in 2026 and will bolster energy supply as part of the Sabah Energy Roadmap and Master Plan 2040 while reinforcing its revenue base. The Company has also received the Initial Letter of Notification from the government for the development of a 120 MW power plant in the Federal Territory of Labuan, which will also support Sabah and Labuan's long term energy ambitions. (page 22 of IR 2024).</p> <p>With increasing solar PV developments in Sabah, how does PGB mitigate the risk of generation overcapacity in the East Malaysia power market post-2026? Given grid stability issues in Sabah, would it be feasible for PGB to pursue battery storage or solar hybrid models?</p>
4	When is the 120 MW power plant expected to be operational?
5	Apart from Sabah, are there plans to expand into power generation as an Independent Power Producer in other states or regions?
Answer	
<p>At present, Sabah's power reserve margin remains relatively low, and the state continues to face challenges in ensuring consistent and reliable power supply. Hence, the second gas power plant in Kimanis, scheduled to begin operations in 2026, and the new power plant in Labuan, expected to operationalise by Q1 2028, are being developed to support the reserve margin as well as to replace the retiring Stesen Janakuasa Patau-Patau.</p> <p>We also expect both plants to be dispatched at high load despite the higher solar facilities deployment taking into consideration of intermittency issue associated with solar generation.</p> <p>In addition, both power plants in Sabah and Labuan operate under the guaranteed Power Purchase Agreement (PPA) model, that ensures fair returns for the company regardless of the plant load, which mitigates financial exposure even in varying demand scenarios.</p> <p>Regarding battery storage and solar hybrid solutions, both are seen as having strategic fit with PGB's business. Accordingly, we will actively pursue these opportunities as part of our growth agenda.</p> <p>Looking beyond Sabah and Labuan, in line with PGB's strategy to expand its power generation capacity, we are actively pursuing new power generation opportunities both in Peninsular Malaysia, as well as across the region.</p>	

4. Energy Demand

No.	Question
6	<p>The rising electricity demand from data centres necessitates reliable energy sources, driving opportunities in gas-based power generation and grid stability. (page 35 of IR 2024).</p> <p>Has the Group recorded strong growth in energy demand from the power sector and data centres? What was the estimated increase in demand from these sectors in 2024 compared to 2023?</p>

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7	Given that most data center clusters are concentrated in Peninsular Malaysia (e.g. Johor, Klang Valley). How is the Company addressing the potential geographic mismatch between supply assets (Sabah/Labuan) and demand clusters?
Answer	
Based on data input from our shipper, in 2024, we recorded approximately a 7% increase in sales gas deliveries to the power sector compared to 2023.	
The new power plants in Sabah and Labuan are developed to meet regional demand and ensure energy security in East Malaysia. At the same time, we recognise the rising electricity requirements from data centre clusters in Peninsular Malaysia, and PGB is actively pursuing opportunities in gas-fired power plants, the output of which will be connected to the national electricity grid, to address this growing demand.	

5. Putra Heights Fire Incident

No.	Question
8	<p>The recent Putra Heights gas pipeline explosion which resulted in multiple injuries and damage to properties and assets, was indeed an unfortunate incident.</p> <p>We take cognizance that the Group would have adopted a robust HSE Policy, utilised a range of risk assessment tools and progressively adopted various digital tools to strengthen process safety. Notwithstanding these, and whilst investigation is ongoing, there are certainly various lessons that can be learned to further strengthen the Group's policies, procedures and processes.</p> <p>In the meantime, could the Board provide insight and feedback on the likely areas that require more immediate attention and enhancements and the immediate plans?</p>
9	What initiatives does PGB have to educate communities living near gas infrastructure about pipeline safety, emergency response, and reporting hazards?
Answer	
<p>The Putra Heights pipeline incident was unprecedented, and we remain deeply concerned over its impact on the affected communities. Since the incident, our immediate priority has been ensuring the safety and welfare of residents, restoring gas supply, and fully cooperating with authorities throughout the ongoing investigation. We have recently announced the formation of an Independent Task Force, which will provide strategic oversight of the post-incident investigation process, recovery and restoration efforts, the safety of our gas transportation infrastructure, and other matters related to the incident.</p> <p>At the same time, we recognise the importance of public awareness. We have long established programs in place to educate communities living near our gas infrastructure, including reporting of the hazards. Our education and awareness initiatives emphasise the importance of safety around our gas infrastructure assets. These programmes cover education on prohibited activities such as trespassing, unauthorised construction and /or excavation, and the disposal of hazardous materials. Additionally, we have strategically placed signages throughout the right-of-way to inform the public about the dos and don'ts and provided emergency contact number for the public to reach out.</p>	
No.	Question
10	It is reported that gas pipelines have 40-50 years lifespan, this incident leads to question on safety and reliability of these pipelines has PGB commissioned checking and tests to ensure it's still reliable and assure the public that it's still safe?
Answer	

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We acknowledge your concern on the reliability and safety of our pipeline following the recent incident. Our pipeline has been designed, operated and maintained based on international standards accepted by the regulators in Malaysia. This includes scheduled inspections and tests to ascertain the reliability and safety of the pipeline.	
No.	Question
11	In terms of insurance was the pipeline and this incident covered by fire/business interruption/public liability insurance?
Answer	
Yes, PGB has insurance coverage for both property damage and third-party liability claim.	
No.	Question
12	In light of the production disruption to companies' operations due to gas supply disruption, has Petgas received any letter of demand/lawsuits from these companies?
Answer	
To date, PGB has not received any formal demands or lawsuits. We understand that affected parties may seek legal recourse. While it is premature to comment on any specific claims, we respect that legal rights of all individuals involved and are committed to address any concerns through the appropriate legal processes and in line with the findings of the ongoing investigation.	
13	When is PGas expected to fully recover from this episode in term of operation and finance?
Answer	
As mentioned in our earlier Bursa announcement on 8 April 2025, we will only be able to ascertain the extent of financial impact upon completion of the investigation tentatively by May 2025.	
In terms of operation, subject to the outcome of ongoing investigations, regulatory approvals and actual progress at site, the best estimate for restoration of pipeline services at the affected locations is at the earliest by 1 July 2025.	
No.	Question
14	What is estimate quantum of revenue & bottom-line loss suffered from the shut-down of PGas pipeline?
15	What are the estimated liabilities of the company due to claims from affected parties, especially the houses damaged by the pipe explosion?
16	With the Putra Heights incident, what is the probability that the VIU/cashflow from these assets being impacted and therefore the possibility of impairment?
We acknowledge your concern on the potential financial impact due to the pipeline fire incident. As per our Bursa announcement on 8 April 2025, the financial impact can be only be ascertained upon completion of the investigation tentatively by May 2025.	
We are fully committed to address this issue with transparency and accountability and we will continue to keep shareholders updated accordingly.	

6. Sustainability

No.	Question
17	To achieve its net zero carbon emissions target for 100% of operationally controlled Scope 1 and 2 emissions, the Group has established short-and medium-term interim targets to track our progress:

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	<p>SHORT-TERM - Achieve a 20% reduction in emissions by 2030 compared to the 2019 baseline.</p> <p>MEDIUM-TERM - Achieve an 80% reduction in emissions by 2040 compared to the 2019 baseline. (page 44 of SR 2024)</p> <p>What is the Group's current achievement in the reduction of emissions? Is the Group on track to achieve its 20% reduction by 2030?</p>
Answer	
<p>PGB's 20% reduction target by 2030 was set in 2022, based on the identified carbon abatement initiatives. As at 2024, we have exceeded our targets for 2023 and 2024.</p> <p>Based on the Group's operational forecast and projects, we are on track to achieve our target of 20% reduction by 2030.</p>	
No.	Question
18	<p>Assumptions: Full implementation of all global commitments, including Nationally Determined Contributions (NDCs) and net zero targets, by their intended deadlines.</p> <p>Implications: Higher regulatory risks as Malaysia would need to accelerate its transition to green energy sources, requiring a significant shift towards low-carbon technologies like carbon capture and storage (CCS). Natural gas demand may decline due to the emphasis on renewable energy, increasing the urgency for PGB to decarbonise its operations. (page 52 of SR 2024).</p> <p>How does the Board view the risk of declining natural gas demand due to the emphasis on renewable energy, and how quickly and effectively is PGB able to decarbonise its operations and at the same time venture extensively into generating more income from various sources of renewable energy?</p>
Answer	
<p>The board is of the view that the natural gas demand in Malaysia is expected to increase in line with National Energy Transition Roadmap (NETR) complementing renewables to replace coal-fired power plant as well as incremental demand.</p> <p>The board is also of the view that due to the intermittency of renewables sources, natural gas is set to be the primary contributor of energy source.</p> <p>As gas will continue to remain relevant, our focus is to decarbonise the gas value chain including reducing emissions through operational excellence and developing Carbon Capture, Utilisation and Storage (CCUS) solutions.</p> <p>Nevertheless, we continue to pursue renewables opportunities in line with our growth agenda.</p>	
No.	Question
19	<p>Given the observed increase in utilities' GHG intensity in 2024 due to hydrogen-rich gas supply interruptions, what specific preventive measures are being implemented to mitigate the risk of similar interruptions and ensure a steady supply of low-carbon fuel in the future?</p>
Answer	
<p>PGB's hydrogen-rich gas supply is single-sourced, leaving it susceptible to supply disruptions. Moving forward, PGB is looking to explore opportunities to diversity our low-carbon fuel supply, securing reliable ways to reduce our emissions. We will also continue exploring other abatement options to optimise fuel consumption. In addition, we will assess the feasibility of adding renewables as part of our fuel mix portfolio.</p>	

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No.	Question
20	The reports mention the completion of Carbon Footprint Assessments (CFAs) for new power plant projects. Can the Board share specific examples of how the CFA findings and the internal carbon price influenced the final design, technology selection, or mitigation measures for the Kimanis or Labuan power plant projects, demonstrating tangible ESG integration into investment decisions?
Answer	
In compliance to our Carbon Footprint Assessments (CFAs), both Kimanis and Labuan project design and technology are assessed against the PGB carbon commitments. The selection of the gas engine generator for these two projects have been taken into consideration of the required design and technology as well as meeting Environmental Quality (Clean Air) Regulations 2014 (CAR 2014) requirement.	

7. Shareholders' Return

No.	Question
21	To disclose the Total Shareholders' Returns (TSR) of Petronas Gas Berhad (PGB) for the past 1, 3, and 5 years up to the end of the financial year ended 2024. What would the Board attribute the performance to.
Answer	
PGB's cumulative Total Shareholders' Return (TSR) over the past 1,3 and 5 years are 6.7%, 11.6% and 30.5% respectively, which reflect the Company's healthy performance, underpinned by its resilient business model and consistent dividend payouts.	
No.	Question
22	The Board's views on what are the one or two key critical drivers of TSR for the Company. Would this be return on equity, EPS growth or any other metric? If so, what was the performance of these metrics for the past 1, 3 and 5 years?
Answer	
The company's robust TSR is directly correlated to its competitive dividend yields which were 4.2%, 4.2% and 4.9% for the relevant periods. The key driver to this is the Company's underlying profitability, evidenced by various metrics, one of which is Return on Equity (ROE), which were 13.4%, 13.1% and 14.1% for the corresponding periods.	
No.	Question
23	What are the strategic initiatives that are being put in place by the Company to improve these key drivers and enhance TSR for the next three years.
Answer	
To sustain TSR over the next 3 years, PGB is focusing on three critical areas:	
<ul style="list-style-type: none"> i. Ensuring operational excellence, with continued efforts to ensure 100% capacity availability and maximization of incentives available. ii. Project delivery excellence by ensuring safety and timely execution of growth projects within the sanctioned cost. iii. Business development excellence to secure identified growth initiatives timely. 	

8. Board Governance

No.	Question
24	Regarding the departure from MCCG Practice 5.2, where only 50% of the Board comprises Independent Non-Executive Directors (INEDs), how does the Board assess the effectiveness of the alternative measures, such as the Senior Independent Director (SID)

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	role and INED-chaired committees, in ensuring robust independent oversight and challenging management proposals, particularly given the Chairman is non-independent?
Answer	
While the Board does not adopt MCCG Practice 5.2 in full, we remain committed to ensuring robust independent oversight with the following measures:	
<ul style="list-style-type: none"> i. All Board Committees are chaired by Independent Non-Executive Directors (INEDs), with membership strictly comprising INEDs. ii. The Board Audit Committee (BAC) is responsible for reviewing recurrent and non-recurrent related party transactions (RRPT/RPT), audit matters, and endorsing all proposals involving related parties. iii. At the Board level, Non-Independent Non-Executive Directors (NINEDs) with a conflict of interest are not eligible to vote on proposals involving related parties. The Company Secretary is responsible for advising all Board members on matters relating to conflict of interest during Board deliberations. 	
No.	Question
25	The Board Effectiveness Evaluation 2024 identified enhancing Board capabilities in Sustainability/ESG reporting risk, targets, and initiatives as a key improvement area. What specific actions or training programs are planned for 2025 to address this identified gap?
Answer	
During the year 2024, The Board has attended several in-house and external trainings such as Global and National Sustainability Insights, GHG Emissions and Carbon Regulations, and Scope 3 Emissions and Disclosures. In 2025, we intend to continue upskilling our Board, focusing on emerging energy and sustainability topics via attending conference such as Energy Asia and training programmes and management updates on topics such as Taskforce on Nature-related Financial Disclosures (TNFD), International Financial Reporting Standards (IFRS), carbon tax, circular economy, and Carbon Capture, Utilisation and Storage (CCUS) Bill to further expose the Board with the latest trends and development in this area.	

9. Rotation of Audit Partner

No.	Question
26	Regarding Ordinary Resolution 5, we would like to clarification on whether there are any changes to the existing audit partner, Mr Chong Chen Kian, considering he is reaching his tenure of 7 years as the audit partner for PGAS.
Answer	
Mr Chong Chen Kian has reached his 7-year tenure limit. In line with By-Laws of the Malaysian Institute of Accountants requirement, the new audit partner has been appointed starting from the Financial Year 2024 audit exercise.	

10. Directors' Fee

No.	Question
27	The Director's Remuneration Framework was last reviewed in 2018. Considering the proposed significant increase in fees for the Non-Executive Chairman (25%) and Non-Executive Directors (67%) effective May 2025 (Resolution 3), what specific market benchmarks or performance metrics justify these substantial increases, beyond the general statement of being in the lower quartile previously?

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28	Regarding Ordinary Resolution 4, concerning the proposed increase in fees for the Non-Executive Chairman and Non-Executive Directors, we would appreciate further clarification on the methodology used to determine the revised amounts. Specifically, we seek to understand the rationale behind the proposed 25% increase for the Chairman and the 66% increase for the Non-Executive Directors.
29	Could you provide more information on the recent AGM Notices released by the Petronas Group of Companies, specifically regarding the resolutions on Directors Remuneration (Fees and Benefits) and the proposed increase across the three Boards?
Answer	
<p>The revised amount was determined through a benchmarking exercise conducted by an independent consultant. Peer companies were selected based on financial criteria (market capitalization, turnover, and operating profit or EBITDA) and sector similarity using Standard Industrial Classification (SIC) codes. Cross-sector companies were included if they met at least one financial criterion. The analysis positioned PGB in the lower quartile (18% of the bottom 25%) of the remuneration level.</p> <p>The review of Directors' remuneration is a periodical exercise undertaken to ensure that the remuneration package is competitive, which enables PGB to attract and retain talents with balanced skillset on the board. This is in line with the expectation in a regulated and capital-intensive industries like PGB.</p> <p>The current review proposed an upward revision of the package to make it comparable with other Malaysia listed companies within the industry.</p>	

11. Management Remuneration

No.	Question
30	Concerning the departure from MCCG Practice 8.2 on disclosing the remuneration of the top five senior managers, how does the Board assure shareholders that remuneration is appropriately linked to performance and aligned with market benchmarks for these key executives, given the reliance on PETRONAS Group policy and PDPA constraints preventing full disclosure?
Answer	
<p>Although the company departs from MCCG Practice 8.2 due to PETRONAS Group policy and Personal Data and Protection Act (PDPA) constraints, the Board assures shareholders that the remuneration of top senior managers is appropriately linked to performance and market benchmarks through adherence to PETRONAS' remuneration philosophy, which is based on three principles: "Adaptable Rewards" that align with business goals and evolving strategies, "Equitable Rewards" that reflect individual accountabilities, competencies and performance, and "Sustainable Rewards" that are market-competitive, inclusive and compliant with statutory requirements.</p>	

12. Carbon Tax

No.	Question
31	With the impending carbon tax implementation in Malaysia by 2026, how is the Board assessing the potential financial impact across PGB's segments, and what strategic adjustments are being considered beyond the ongoing carbon abatement initiatives?
Answer	
<p>The Company has conducted an assessment on contractual rights and obligations arising from impending carbon tax implementation. Based on the assessment, the potential financial impact</p>	

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has been qualified under several scenarios. We continue to assess to have better clarity on the contractual rights and obligations between PGB, customers and shippers.

For new investments and contract renewals, PGB has included provision on carbon tax in the project economics and contracts.

13. Operation Cost

No.	Question
32	Given the rise in expenses and gas costs leading to a decline in 4Q net profit for 2024, what strategies is PGB implementing to manage operational costs and sustain profitability in the coming fiscal year?
Answer	
At PGB, operational efficiency initiatives were critical in mitigating higher operating cost in 2024 and it will continue into 2025 and moving forward. One of the key drivers is operating at optimum level which helped to minimise fuel gas utilisation and maximise efficiency.	
Additionally, we leverage on technology and advanced analytics to avoid unplanned shutdowns and costly repairs.	

14. Mode of AGM

No.	Question
33	I am in my 70's and prefer remote voting in the comfort of home.
34	Why isn't there a virtual AGM this year?
35	Please hold your future AGMs/EGMs using hybrid mode in order for more shareholders to attend them.
36	Please hold your future AGMs/EGMs using hybrid mode in order for more shareholders to attend them.
37	Kindly hold future AGMs/EGMs via hybrid mode to enable more shareholders to attend them.
38	Dear Chairman, Kindly arrange the online meeting again. I am far away and would love to join as well.
39	Pls conduct virtual AGM parallels with physically attending the meeting. This will provide opportunities for those investors that stay far away from KL.
40	Will future AGMs offer hybrid or virtual options for shareholders located outside of Kuala Lumpur?
41	Propose Hybrid AGM instead of only physical. Pls reconsider plight of shareholders who are outstation, need to apply leave etc.....
42	Why do this AGM not have online participation? With only on-site AGM, your company is paying more for the meeting and take away the right of other shareholder which do not stay in Klang Vally area. Next time, please at least organize a hybrid meeting. Online and onsite.
43	Why not offering a hybrid AGM format? A hybrid meeting would allow both physical and virtual participation, encouraging more shareholders to attend and engage. Will the management consider implementing hybrid AGMs in the future to improve accessibility and inclusivity?
44	Since virtual AGMs allow remote shareholders to participate more conveniently, I would like to request the company to reintroduce the hybrid mode in future AGMs. Is this something the management would consider?

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45	Propose hybrid AGM instead of physical session. Please consider plight of shareholders who are outstation, need to apply leave etc. A hybrid meeting would allow both physical and virtual participation, encouraging more shareholders to attend and engage. Will the management consider implement hybrid AGMs in the future to improve accessibility and inclusivity?
46	Request to have this AGM in hybrid format -physical and online. This allows shareholders from outside KL area to participate without incurring much travel costs and time. And also, those who are working. I hope can make it mandatory to have hybrid AGMs in fact, this should be considered a basic ESG requirement - for better Governance, it's essential to facilitate shareholders participation in AGMs and provide avenue to ask questions, regardless of where they are from.
Answer	
Thank you for the feedback. The Company will explore the possibility of hybrid meetings for future AGMs.	
We will continue to assess the best options, to provide the best possible experience for all shareholders.	

15. Copy of Integrated Annual Report (IAR)

No.	Question
47	Hi, please send me a hard copy of annual report, thanks.
48	Hi, may I request a hard copy of annual report, thanks.
49	Hi, please send me a hard copy of annual report, thanks.
50	Hi, please send me a hard copy of annual report, thanks.
51	Hi, may I request a hard copy of annual report, thanks.
Answer	
The printed copy of the Annual Report will be sent to your registered address in the Record of Depositors within four (4) working days after AGM.	

16. Door gift

No.	Question
52	Will there be distribution of Setel gift cards at AGM venue, to reward the loyal shareholders, including those attending as proxies, as part of long term ESG of PetGas. TQ.
53	Dear the BOD, kindly please provide a door gift/food voucher to attending shareholder cum proxy. Will be most appreciated & thankful.
54	Please increase amount of door gift to compensate the lost opportunity for plant visit.
55	Any door gifts for attending AGM?
56	Do you give door gift voucher for participant who join this AGM?
57	Can shareholders attending this upcoming AGM get the usual SETEL credit to the Apps?
Answer	
Shareholders/proxies who attend PGB's 42nd AGM in person will be given RM100 SETEL voucher as door gift. These vouchers can be used at all PETRONAS' retail stations to experience the new offerings in addition to fuel. Recipients will receive details via email within 5 working days from the date of PGB's 42nd AGM.	
On the amount of SETEL voucher, our focus in rewarding shareholders remain via dividend distribution.	

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17. Strategic Plan

No.	Question
58	What are the future strategic plans for PGB's non-regulated, particularly for the Utilities side?
Answer	
As per my presentation earlier, PGB foresees ample opportunities in growing our non-regulated segment including Utilities, leveraging on our core competencies whilst exploring adjacent business and step-out.	
<ul style="list-style-type: none"> i. The domestic energy sector observes the rising of gas demand, driven by coal plant retirements and the growing energy needs of data centres, which increases the reliance of natural gas as cleaner as reliable energy source. Leveraging our capability and experience with the Kimanis Power Plant and our co-generation facilities, we are strategically positioned to explore more opportunities in developing gas-fired power plants in Peninsular Malaysia and the region. To further complement our power business segment, we are also exploring the opportunities in solar and energy storage system. ii. In parallel, PGB is collaborating with PETRONAS and other stakeholders to explore opportunities in Carbon Capture, Utilisation and Storage (CCUS) infrastructure services to support our decarbonization pathway. iii. PGB will also continue to pursue adjacent and step-out opportunities, such as harnessing cold energy available at our regasification terminal and maximizing PGB's existing assets for new solutions or services. 	

18. Growth

No.	Question
59	Does the Board expect further growth on the regulated segment?
Answer	
Yes, we expect further growth in the regulated segment, driven by the government's aspiration for cleaner energy solutions and rising electricity demand from the expansion of data centres.	
Hence, we foresee that there will be an increase in demand for natural gas, which necessitates the expansion of our existing regasification and pipeline infrastructure, as well as potential development of additional regasification terminal.	

19. Plant tour

No.	Question
60	Regarding plant tour 2024, the number of participants is only limited but you blast the email to everyone until response overwhelmed. This year 2025, to organise more and MORE plant visit for shareholders who miss the tour. Come on.... few places but so many shareholders want to go for plant tour....
Answer	
We appreciate your enthusiasm and request to visit our facilities. As per last year, we will continue to organize plant visits subject to safety and operational continuity of the facilities. We take note of your feedback, and we strive improve the process.	

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20. Meeting date

No.	Question
61	Please schedule the meeting to other day as it crashes with other meeting.
Answer	
<p>PGB is committed to upholding Practice 13.1 of the Malaysian Code on Corporate Governance 2021, which recommends that the Notice of AGM be issued at least 28 days prior to the meeting. For the 2025 AGM, the Notice was issued 32 days in advance, in compliance with this best practice.</p> <p>As companies do not have prior visibility of other issuers' AGM schedules until their Notices are publicly released, it is not always possible to avoid date clashes. In accordance with the Company's Constitution, which states that two members personally present shall form a quorum, the Company proceeded with the meeting as scheduled.</p>	

21. Contact details

No.	Question
62	In line with our revised institutional engagement framework, we are planning intend to distribute a shareholder letter, prior to AGM, addressed to your leadership. To facilitate this, we kindly request the contact details for the Chairman of PGAS (the letter will be to the one who chaired the AGM) Datuk Adif Zulkifli, the Chairman of PGAS, as well as the relevant members of your Chairman's office team.
Answer	
Chairman office address, COSEC & IR email address shared to Adam Abdullah Shukri, Strategic Investments from Permodalan Nasional Berhad on 11 April 2025.	

22. Business Outlook

No.	Question
63	How is middle crisis affect company business?
Answer	
<p>We assume the question relates to the impact of the Middle East crisis on PGB. The escalation of the geopolitical conflicts may impact PGB in two areas :</p> <ol style="list-style-type: none"> Supply chain risk where potential delays of equipments delivery for projects and operations e.g longer alternative shipping routes and an increase in insurance risk premiums. PGB is closely monitoring the situation to minimise the exposure. Cost escalation risk due to a potential increase in global oil price impacting fuel gas cost and utilities business profitability. Any upward movement of oil price will impact the fuel gas cost. However, fuel gas cost is fully passed through to customers, except for electricity. 	