

Pre-AGM questions

Note: Some question and feedbacks by shareholders have been edited for brevity and clarity

1. Voucher and door gifts

No.	Question
1	Please give us some e vouchers/e wallet as a token of appreciation for attending this agm. Tq
2	Please give us some e vouchers/e wallet as a token of appreciation for attending this agm. Tq
3	Please give us some e vouchers/e wallet as a token of appreciation for attending this agm. Tq
4	Please give us some e vouchers/e wallet as a token of appreciation for attending this agm. Tq
5	Please give us some e vouchers/e wallet as a token of appreciation for attending this agm. Tq
6	Please give us some e vouchers/e wallet as a token of appreciation for attending this agm. Tq
7	Please give us some e vouchers/e wallet as a token of appreciation for attending this agm. Tq
Answer to Question 1 - 7	
<p>PGB is providing SETEL voucher worth RM100, similar to last year as a token of appreciation to all its shareholders, proxies, corporate representatives and attorneys who participate at 43rd AGM. Participants attending the AGM physically will receive a physical voucher, while those attending virtually will receive an e-voucher via email, based on today's AGM attendance record, within five (5) working days</p>	

2. Strategy, growth, business & market outlook

No.	Question
8	There was a recent media report that there may be a new regasification terminal in Lumut and PGB is expected to be involved in this project. Please comment.
9	Furthermore, as we look toward 2027, how is the Group positioning itself to secure the Lumut Regasification Terminal (RGT) project to maintain its market leadership in the face of emerging competition in the regasification space?
10	Gas Malaysia Berhad recently announced that it has received a letter to proceed from the Energy Commission for a proposed LNG regasification terminal project in Yan (Kedah). What is the potential impact (if any) on PGB if this proposed project comes online?
Answer to Question 8 - 10	
<p>With regard to the regasification terminal (RGT) in Lumut, PGB has been requested by PETRONAS to propose the potential development of the new RGT in supporting the growing energy demand in Malaysia. Subsequently, we have submitted the development proposal to Suruhanjaya Tenaga (ST) and currently pending their feedback and response.</p> <p>PGB views the proposed LNG regasification terminal in Yan as a positive development for the gas ecosystem under the Third-Party Access regime, supporting supply diversity and energy security for the country. The overall impact will depend on the final development and gas pipeline connectivity requirements and may present potential opportunities for PGB in supporting infrastructure and subscription to existing PGU capacity.</p>	
No	Question
11	Is the fibre optics project capex cost RM 87 million (as per announced by Theta Edge in their contract win announcement)
Answer	
<p>Theta Edge Bhd's announcement of RM87.9 million is not the total CAPEX for the Fibre Optic Backhaul Infrastructure.</p> <p>PGB does not disclose project-by-project capex due to commercial sensitivities. The RM87.9 million contract awarded to Theta Edge Bhd relates only to the northern region scope and represents just one part of the overall project cost.</p> <p>The Fibre Optic Backhaul Infrastructure is targeted for Ready-for-Service in 2027.</p>	
No	Question
12	What are PETGAS's medium- to long-term strategies to ensure sustainable growth and strengthen members' competitiveness in the current economic environment?
Answer	
<p>PGB's medium- to long-term strategy is anchored on strengthening its core regulated gas infrastructure business, while progressively expanding its non-regulated segment to support sustainable growth amid evolving market dynamics.</p> <p>In line with the National Energy Transition Roadmap (NETR), PGB continues to explore opportunities in new gas infrastructure, gas-fired power plants and other energy transition-related businesses. Leveraging our core competencies and existing asset base, PGB has also ventured into adjacent and step-out opportunities, including fibre optic backhaul infrastructure, the Pengerang LNG-driven Air Separation Unit, and additional LNG storage in Pengerang, to further diversify its portfolio and enhance long-term value creation.</p>	

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The Group also continues to prioritise disciplined capital management and cost optimisation to remain competitive and deliver long-term value to shareholders.

No.	Question
13	<p>The company recently announced a Proposed Internal Reorganisation. Can the Board explain how this new structure will specifically accelerate growth in non-regulated businesses, such as the LNG storage services in Pengerang?</p> <p>As shareholders, we would like to know what percentage of future revenue is expected to come from these 'non-tariff' commercial activities versus our traditional regulated pipeline business.</p>

Answer

As part of PGB's internal reorganisation, PG Energia has been established as an investment sub-holding company to house non-gas infrastructure and non-regulated businesses. This structure allows these businesses to operate with greater commercial flexibility, improve cost competitiveness through appropriate benchmarking to the relevant industry, and raise capital independently based on their specific risk and return profiles. In doing so, it enables PGB to accelerate growth in non-regulated activities, including LNG-related services, without diluting the stability of the regulated core.

PGB expects non-traditional and non-regulated sanctioned businesses to contribute approximately up to 10% of profit after tax within the next few years, subject to project execution and prevailing market conditions.

No.	Question
14	<p>Capital commitments total RM7.87b, including RM6.22b approved but not contracted; how is management prioritising this pipeline, what hurdle rates govern capital allocation, and which projects would be deferred if returns underperform?</p>

Answer

These capital commitments, including Growth projects, have met relevant hurdle rates and are executed progressively in the next 5 year with close monitoring by management.

Where project returns materially affected by the cost, timing or market factors, management has clear framework to defer, rescope, re-sequence or not to proceed, ensuring disciplined capital deployment and continued protection of shareholder value.

No.	Question
15	<p>In addition, the Board had also identified three critical areas in sustaining TSR, namely ensuring operational excellence, project delivery excellence, and business development excellence which relates to several growth initiatives that were also disclosed. This includes adjacent and step-out opportunities for the non-regulated segment and expansion of relevant natural gas infrastructure for the regulated segment. Could the Board similarly elaborate on its observations on the progress of these initiatives over the past year?</p>

Answer

PGB remain focused discipline in delivering growth projects in 2025 where several key projects were successfully completed while maintaining world class operational excellence across its operating assets. For regulated business, all projects including Kluang Compressor Station and Pulau Indah lateral pipeline were completed within the approved Regulatory Period 2. The non-regulated additional Pengerang LNG Storage Facilities achieved its Commercial Operation Date (COD) in August 2025.

At the same time, PGB observed steady progress in execution of ongoing projects such as:

Utilities and Energy:

- 100 MW Kimanis Peaking Power Plant, Sabah
- 52 MW Sipitang Power Plant, Sabah
- 120 MW Power Plant, Labuan

Adjacent and Step-Out:

- Pengerang LNG-driven Air Separation Unit
- Fibre Optic Backhaul Infrastructure

All of these projects are progressing on track and are expected to achieve respective completion date between 2026 and 2028.

3. Financial Performance

No.	Question
16	<p>Gas Transportation segment profit was lower due to higher maintenance cost and gas supply restoration cost.</p> <p>a) How much of these are related to Putra Height incident and how much is related to the preventive maintenance and inspection for infrastructure safety after the Putra Heights incident . This would give shareholders the true operational numbers excluding these one off costs</p>

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Answer	
<p>The one-off PH gas supply restoration cost amounted to approximately RM50 million in 2025, which made up of 30% of total pipeline maintenance costs for the year.</p> <p>A portion of the pipeline restoration costs is partially recoverable under the Pipeline (Asset Damage) Insurance Policy.</p>	
No.	Question
17	Based on consolidated Cash flow statement purchase of PPE increase from 1,27 billion to 2.2 billion. Can the management give a top 5 projects /segmental breakdown
Answer	
<p>The increase in purchase of PPE in FY2025 reflects timing and progression of several growth and essential asset integrity projects.</p> <p>The top 5 projects spending for FY2026 based on progress and milestones are:</p> <ul style="list-style-type: none"> • Jeram Compressor Station, • Pengerang LNG-driven air separation unit, • Gas Turbine Life Extension project, • Sipitang power plant, and • Labuan power plant 	
No.	Question
18	On growth projects such as Pengerang LNG storage facilities and Kluang compressor station. Has these projects break even and contributing positively to the company?
19	The report highlights LNG storage expansion, the Kluang Compressor Station, the Labuan 120MW power plant and the fibre-optic right-of-way project; what are the expected revenue or EBITDA contributions, commissioning milestones and hurdle-rate assumptions for each project?
Answer to Question 18 - 19	
<p>While we do not disclose project-by-project revenue or EBITDA figures due to commercial sensitivities, all investments are evaluated against clearly defined hurdle rates aligned with their respective risk profiles.</p> <p>As for regulated asset, its returns are recovered through the tariff mechanism in the Incentive-Based Regulation (IBR) Guideline. In this case, the Kluang Compressor Station, which has been commissioned in 2025, is a regulated gas infrastructure project included in the gas transportation tariff. LNG storage expansion in Pengerang has achieved Commercial Operation Date in 2025 and is contributing positively to the Company, while the the fibre-optic project and Labuan 120MW power plant are expected to complete in 2027 and 2028 respectively.</p>	
No.	Question
20	Note 18.4 of the FS mentioned that one off settlement for jetty usage amounting to RM 702.91 million is expected to be paid in 2026. Is this payment one lump sum or in instalments according to PGB cashflow
Answer	
<p>The RM702.91 million disclosed in Note 18.4 relates to the one-off prepayment of jetty usage charges under the JUA for PLNG2, which was settled in a single lump-sum on 31 March 2026</p>	
No.	Question
21	<p>With the recent commencement of Regulatory Period 3 (RP3), we see a significant 12.5% increase in the Peninsular Gas Utilisation (PGU) transportation base tariff compared to RP2.</p> <p>My question to the management is: To what extent will this tariff hike translate into net margin expansion for the Group, rather than just offsetting higher operational costs and the RM2 billion+ planned capital expenditure?</p>
22	<p>With the new Regulatory Period 3 (RP3) tariffs taking effect from 1st Jan 2026 until 2028, how does management expect these revised rates to impact our overall revenue and profit margins compared to RP2?</p> <p>Specifically, will the recognition of additional operating costs in the approved tariffs be sufficient to offset the rising inflationary pressures and maintain our current dividend payout levels?</p>
Answer to Question 21 - 22	
<p>With RP3 taking effect from 1 January 2026 to 2028, PGB expects higher regulated revenue compared to RP2, reflecting the approved tariffs that incorporate updated cost assumptions and the expanded regulated asset base. The RP3 framework is designed to provide commensurate and market-competitive returns, and the tariff determination process takes into account inflationary pressures and relevant market indicators, thereby supporting margin sustainability.</p> <p>As a result, while operating costs may rise, the approved tariffs are expected to largely offset these pressures, allowing profit margins to remain competitive and consistent with Incentive-Based Regulation (IBR) principles. Dividend decisions will continue to balance shareholder returns, cash flow strength, and long-term financial resilience.</p>	

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No.	Question
23	Revenue fell from RM6.54b to RM6.37b and profit after tax fell from RM1.92b to RM1.84b; which operating segment movements and cost lines explain the decline, and what quantified margin recovery should shareholders expect in 2026?
Answer	
<p>Revenue decreased mainly due to lower product prices in the Utilities segment following the national electricity tariff adjustment, together with a downward tariff adjustment relating to 2023 actual gas costs in the Gas Transportation segment.</p> <p>Accordingly, the decline in PAT was also mainly attributable to those two segments, with higher operating expenses being incurred for gas supply restoration works following the Putra Heights pipeline fire incident and increased level of maintenance activities mainly for Gas Transportation segment.</p> <p>For 2026, margin is expected to remain healthy supported by the steady contribution across all business segments, contribution from completed projects and continued cost optimisation initiatives.</p>	

4. Dividend and Returns

No.	Question
24	The 2025 payout of 72.0 sen per share represented 82.5% of profit attributable to shareholders, versus the stated dividend policy of about 50% of consolidated profit after tax and non-controlling interest; what payout range does the board regard as sustainable over the medium term, given the 2025 cash flow profile?
Answer	
<p>Over the medium term, the Board will continue to balance shareholder returns with capital expenditure requirements, safety-critical investments, and the maintenance of financial resilience. As mentioned in MD/CEO presentation earlier, PGB has committed to a number of growth projects which requires significant capital outlay, as demonstrated in 2025, where PGB has spent RM2.4 billion in CAPEX, highest in the past decade.</p> <p>Subject to key milestones of the projects and other capital requirements, PGB will strive to maximise shareholders' return.</p>	

No.	Question
25	<p>I would like to raise a question regarding the continued distribution of physical mailed dividend vouchers to shareholders.</p> <p>As many other companies are already practicing electronic communication and providing softcopy vouchers for greater efficiency, cost savings, and environmental sustainability, may I ask why the company still continues to issue and mail physical dividend vouchers?</p> <p>Given the additional printing, postage, and administrative costs involved, has the Board considered fully transitioning to electronic dividend vouchers or making physical copies optional only upon shareholder request?</p> <p>This could potentially reduce operational expenses and align with ESG and sustainability initiatives while maintaining convenience for shareholders.</p>

Answer	
<p>Thank you for the question and for highlighting sustainability, cost efficiency, and digital adoption. We appreciate the shareholders' concern and fully agree that moving towards electronic communication aligns with our ESG objectives.</p> <p>Currently, dividend payments can already be credited electronically through shareholders' CDS accounts. We therefore encourage shareholders to ensure their CDS details and registered email addresses with their brokers are up to date, which allows the dividend process to be handled electronically and reduces reliance on physical vouchers.</p> <p>At the same time, we are mindful that some shareholders may still prefer or need physical documentation which is still an option.</p>	

No.	Question
26	To disclose the TSR of PGB for the past 1, 3, and 5 years up to the end of the financial year ended 2025. What would the Board attribute the performance to?

Answer	
<p>Over the past 1, 3 and 5 years, PGB has delivered resilient and improving Total Shareholders' Returns despite operating in a dynamic market environment. Variations in TSR during the respective periods largely reflect external market conditions and the nature of a regulated utility business model, while the Company's strong fundamentals, operational excellence and consistent dividend distributions continued to support shareholders through different market cycle.</p>	

Average	5 years	3 years	1 year
TSR (%)	4.7	5.9	7.0

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PGB attributes the longer-term TSR performance to our position as a reliable gas infrastructure and utilities company, supported by operational excellence, disciplined risk management, and sustainable profitability.

No.	Question
27	In the previous year, the Board highlighted dividend yield, ROACE and ROE as key critical drivers of TSR. Could the Board disclose PGB's dividend yield, ROACE, and ROE for the past 1, 3, and 5 years up to the end of the financial year ended 2025, and elaborate on the performance and trends observed over the past year, including how these metrics have influenced shareholders' returns?

Answer

As reflected in table, PGB has delivered consistent dividend yield and healthy returns on capital and equity over the past 1, 3 and 5 years. These trends demonstrate the resilience of the Group's regulated business model, underpinned by strong operational performance, disciplined capital management, and effective risk management across its portfolio.

Average	5 years	3 years	1 year
Dividend yield (%)	4.2	4.1	4.0
ROACE (%)	11.8	11.7	11.4
ROE (%)	13.3	12.9	12.1

These fundamentals have translated into stable Total Shareholders' Returns over the same periods, as shown in the previous slide. The Board continues to view dividend yield, ROACE and ROE as key contributors to TSR, supported by predictable cash flows from regulated assets. While rising costs and increasing regulatory complexity present challenges, the Board believes that disciplined execution and the Group's growth initiatives will continue to support sustainable returns for shareholders over the medium to long term.

5. Director's Remuneration

No.	Question
28	The directors' fees framework increased the Non-Executive Chairman's annual fee to RM360,000 and each Non-Executive Director's fee to RM240,000, while shareholders are asked to approve up to RM3m for 2026; what workload, performance or committee-complexity metrics justify retaining this ceiling, and do the remuneration arrangements include malus or clawback provisions?

Answer

The proposed aggregate Directors' Fees ceiling of up to RM3 million for the financial year 2026 is intended to provide sufficient flexibility to support potential governance related matters such as, effective Board composition, continuity, and other governance needs. Although the ceiling is set as such, there is no change to the individual Directors' Fees and meeting allowances payable to each Non Executive Chairman and Director. The ceiling is retained to support potential governance related matters, including:

1. Board independence, succession planning and tenure related transitions, such as early appointment of new directors impending retirement/end of 9-year tenure of Independent Directors to maintain compliance with MCCG requirements and continuity of Board oversight.
2. Strengthening of Board capabilities, through the appointment of directors with specialised skills or experience, which may involve the payment of special fees where appropriate. Additional Board or committee responsibilities, including special meetings or the establishment of taskforces or new Board committees arising from extraordinary circumstances.

The proposed ceiling does not represent a commitment that the full amount will be utilised/disbursed and is intended to avoid the need for a separate shareholders' approval should such circumstances arise. The Directors' Fees and meeting allowances do not include malus or clawback provisions, as these payments are made based on the fixed remuneration framework.

6. Operation

No.	Question
29	In the FY2025 report, it was noted that earnings were slightly impacted by programs to address emerging operational risks (such as the Putra Heights incident). What long-term capital expenditure is planned for 2026 to 'rejuvenate' our ageing pipeline infrastructure, and how is PGB utilising digital twin technology or AI to predict these risks before they affect our bottom line?

Answer

From 2026 onwards, PGB will continue its risk-based pipeline rejuvenation programme, which has been in place since RP1 for GRAPHITE, i.e. PGU 1, completed in 2024, and will continue under RP3 (2026–2028), which includes pipeline located in Kerteh, Port Dickson, Sepang and other identified locations, guided by the asset life study. This programme focuses on pipelines, compressors, and associated facilities in line with the recommendation of the study.

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In parallel, PGB has been leveraging data analytics and real-time monitoring technologies to enhance pipeline integrity management, including virtual fencing i.e., Distributed Acoustic Sensing (DAS), Drone Surveillance and real time soil monitoring using pH remote monitoring unit (pHRMU) to enable early risk detection.

PGB has established a Geohazard Management Plan (GMP) for PGU pipeline, which has been developed and progressively enhanced based on systematic risk identification, geohazard monitoring and assessment, as well as lessons learned from previous incidents. Under this plan, the necessary mitigation, repair, and improvement works have been implemented to ensure the continued safe and reliable operation of the pipeline.

7. Others

No.	Question
30	Scope 3 emissions remain not available because disclosure is shifted by one reporting cycle, yet the report identifies material Scope 3 categories 3, 10 and 15; when will full Scope 3 numbers be published, and what controls ensure the reported climate pathway is complete and internally consistent?
Answer	
<p>Our Scope 3 disclosures is based on materiality assessment, in line with the National Sustainability Reporting Framework (NSRF). The identified categories 3, 10 and 15 represent 95% of our Scope 3 emissions, enhancing visibility across our value chain.</p> <p>PGB's Net Zero Carbon Emission (NZCE) 2050 Pathway established quantitative interim and long-term targets of operationally controlled Scope 1 and Scope 2 emissions, applicable to all PGB assets under operational control. Although Scope 3 emissions are not part of the pathway, PGB will continue to explore opportunities to collaborate within the value chain to address the material Scope 3 emissions. We will continue to focus our Scope 3 reporting on our material emissions and publish the figures in line with the National Sustainability Reporting Framework (NSRF) requirements.</p>	
No.	Question
31	What impact (if any) has PGB seen so far and anticipates from the Iran war, whether for FY2026 or beyond?
32	As a gas infrastructure and utilities company, how does the Middle East situation affects PGB
33	With the ongoing Middle East turmoil impacting a broad spectrum of players, could the Board address any impact observed to PGB's operations, demand dynamics, and cost structure as well as on the overall execution of the aforementioned initiatives?
Answer to Question 31 - 33	
<p>While the ongoing West Asia tensions have contributed to global market volatility, PGB's operations have remained largely unaffected given our primarily domestic and regulated business model.</p> <p>Our core businesses continues to be supported by long-term contractual arrangements, while cost impacts arising from global supply chain or energy price and foreign exchange fluctuations are being closely managed through ongoing cost optimisation and disciplined project execution.</p> <p>At this stage, there has been no material impact on the Group's operational performance or the execution of our planned strategic initiatives, and we will continue to monitor developments to ensure business resilience amid evolving market conditions.</p>	
No.	Question
34	Why not the company ownself sell the GAS directly to public instead of sub to GAS MALAYSIA. Is GAS MALAYSIA one of the company subsidiary?
Answer	
<p>Under the Gas Supply Act, PGB only has been licensed as a gas transporter and not allowed to be involved in gas trading activities in Malaysia.</p> <p>Gas Malaysia is not a subsidiary of PGB. However, PGB has 14.8% of equity in GMB.</p>	
No.	Question
35	Related-party transactions with the PETRONAS group include RM1.86b gas processing fee income, RM1.32b regasification fee income, RM1.11b gas transportation fee income and a RM777.1m jetty settlement; what independent benchmarking and approval safeguards ensure these terms remain arm's length and minority-shareholder fair?
Answer	
<p>Related-party transactions are undertaken on normal commercial terms and at arm's length. These transactions, including the one-off jetty settlement, are reviewed by the Board Audit Committee, which comprises of Independent Directors to ensure that they are fair, reasonable and in line with normal commercial practices. Benchmarking are made against available market data to ensure these transactions are at arm's length. As for regasification and gas transportation fees, the tariffs are regulated by Suruhanjaya Tenaga.</p> <p>Directors with conflict of interests in such transactions are required to abstain from deliberation and voting, and all related-party transactions are carried out in compliance with the Bursa Malaysia Listing Requirements.</p>	

[Open]

Pre-AGM questions

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No.	Question
36	"I notice many company employees SMOKING at the ground floor , wasting company time and money,"
Answer	
Noted on your concern. All employees are expected to comply with the company's code of conduct at all times and required to adhere daily minimum onsite working hours.	

AGM virtual questions

Note: Some question and feedbacks by shareholders have been edited for brevity and clarity

1. Vouchers and door gifts

No.	Question
1	Due to inflation. Please increase the value of door gift. Thank you.
2	Doorgift for online participation?
3	Doorgift??
4	Dear Board, may I know if shareholders who attend the virtual AGM will be eligible to receive any door gift?
5	what will be kthe doorgift for this year agm ?
6	Ada door gift for online?
7	For physical voting entitled to Setel Rm100+Rm20, but for virtual voting received Setel Rm100, is it fair to shareholder? Tq.
8	Hi, will petgas increase doorgift from rm100 to RM150 setel for this AGM as tokens of appreciation for all virtual and physical shareholders?
9	This year can petronas gas increase the doorgift to Rm150 setel voucher as token of appreciation for all virtual and physical shareholders
10	May I know if there is door gift for online attendees? Will it be sent via email? How long will it be?
11	Can the BOD give a Setel reload Rm150 this year AGM ? TQ
12	Is today meeting attendees (virtual) have door gift? in a case if i am not received the Settle Voucher door gift who should i contact? thanks

Answer for Question 1 – 12

PGB is providing SETEL voucher worth RM100, similar to last year as a token of appreciation to all its shareholders, proxies, corporate representatives and attorneys who participate at 43rd AGM. Participants attending the AGM physically will receive a physical voucher, while those attending virtually will receive an e-voucher via email, based on today's AGM attendance record, within five (5) working days.

No.	Question
13	I have NOT received the RM100 Setel eVoucher despite having attended the AGM of previous year physically as a shareholder as well a proxy of another shareholder. The matter has been highlighted to Boardroom, who was tasked with the distribution of the eVoucher to the respective participants.

Answer

We apologise for any inconvenience caused. Management will investigate the matter further and provide an update in due course.

2. Request for the printed Annual Report

No.	Question
14	Please may I have a hard copy of Petronas Gas Annual Report by post?
15	Please send me hardcopy annual report for my education study purpose. Thanks

Answer for Question 14 - 15

We take note of your request for the hard copy of the annual report, and we have made the necessary arrangements accordingly. However, as the shareholders are aware, the softcopy of annual report is available from PGB's website. In line with our sustainability aspiration, we would like to encourage the shareholders to utilise the softcopy of the annual report.

3. Strategy, growth, business & market outlook

No.	Question
16	Dear Board, 1) what would be the potential long-term impact on the company if disruptions in the Strait of Hormuz were to persist over the next 10 years? How prepared is the company to mitigate such risks?" 2) Could the Board clarify whether prolonged disruptions in the Strait of Hormuz would be beneficial or detrimental to the company's earnings, and why?
17	If the war at Iran persists, what safety measures Petronas will take.

AGM virtual questions

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Answer for Question 16 - 17	
<p>While the ongoing West-Asia tensions have contributed to global market volatility, PGB's operations have remained largely unaffected given our primarily domestic and regulated business model. Beyond efficiency and cost discipline, we are also managing exposure on foreign currency through hedging as well as deliberate action in minimising balance sheet exposure through early settlement. At the same time, PGB is growing revenue by delivering approved projects on time and exploring new business opportunities. Overall, these actions help protect earnings quality and support sustainable returns to shareholders.</p> <p>PGB is not in the molecule business hence has minimal exposure to commodity market price movement due to the conflict. Our core businesses continue to be supported over and above long-term contracts and regulated frameworks, while cost impacts arising from current energy crisis are being closely managed through operational excellence, cost optimisation and disciplined project execution. We will continue to monitor developments to ensure business resilience amid evolving market conditions.</p>	
No.	Question
18	Under the Regulated Asset Base (RAB) framework, how does PETGAS see tariff revisions evolving beyond the current regulatory period? Are the return still attractive compared to pre-regulation years?
Answer	
<p>Under the RAB framework, any tariff revisions beyond the current regulatory period will continue to be subject to regulatory review based on approved capital spending, efficient costs and performance outcomes. Looking ahead, tariff outcomes will continue to be guided by the regulatory review process, while the framework provides better visibility and predictability for long-term planning. Compared to the previous regulatory period, returns are comparable and aligned with industry benchmarks for regulated infrastructure businesses.</p>	
No.	Question
19	Good morning CEO, may i know what is the big challenges in this near term for PGB ? and how the group to over cross this challenges ?
Answer	
<p>PGB is an infrastructure company, with long-term contract in place. Therefore, key challenges that have direct implications on PGB are those that has implications on operational excellence as well as ensuring the successful execution of our growth projects.</p> <p>To manage these challenges, PGB will continue to invest in asset integrity, safety and human capital to ensure continued operational excellence to meet long-term commitment.</p> <p>In managing project execution risk, PGB pursue disciplined procurement and cost management as well as strengthened project governance, risk monitoring and execution controls.</p>	
No.	Question
20	<p>As the primary provider of gas processing and transportation infrastructure for the nation, Petronas Gas (PGB) plays a critical role in the Group's LPG value chain.</p> <p>Given that several competitors have successfully launched lightweight composite LPG cylinders for home consumers offering better safety, ergonomics, and visibility of gas levels, I would like to ask:</p> <ol style="list-style-type: none"> 1) Is PGB working on any technical or infrastructure enhancements within our processing plants to support the bottling of gas into modern composite or lightweight materials, ensuring full SIRIM and regulatory compliance? 2) How is PGB collaborating with the downstream arm (Petronas Dagangan) to accelerate the modernization of our LPG hardware to protect our market share against these agile competitors? 3) Does the Board see a business case for PGB to drive 'Innovation at the Source' to ensure our gas products are delivered to the Malaysian public in more user-friendly and modern packaging?
Answer	
<p>We do not operate LPG bottling plants, manufacture cylinders, or engage in retail distribution.</p>	
No.	Question
21	What is the role of PGB in the Lumut regasification project, and could management provide an some overview/ insight of PGB's plans for this project?
Answer	
<p>PGB has been requested by PETRONAS to propose the potential development of the new RGT in supporting energy demand in Malaysia.</p> <p>We have submitted the development proposal to ST and are currently pending their feedback and response.</p>	

AGM virtual questions

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3. Operations

No.	Question
22	How was Petronas group , of risk management barter putru high [after Putra Heights] incident happens ? What would more effective to more safety to surrounding or internal operation of site ?
Answer	
<p>The Company continues to operate its pipeline network in compliance with all applicable regulatory, safety, and licensing requirements, and remains committed to maintaining the highest standards of operational integrity and safety performance.</p> <p>Among the actions undertaken post Putra Heights include;</p> <p>1) Strengthening existing Risk Management with recognition of potential new risks context such as seismic activities.</p> <p>2) As well as implement network-wide enhancements, including strengthened geotechnical monitoring, improved right-of-way management, enhanced surveillance of third-party activities, and reinforced emergency preparedness and response frameworks across the pipeline network.</p>	
No.	Question
23	How much compensation spent for putra height incident and how much more needed to closure of this unfortunate incident. Also does it impacted directly or indirectly on the brand?
Answer	
<p>With the Department of Occupational Safety and Health finding that the incident occurred due to effects of anthropogenic activities, we recognised that this is a new and emerging risk which needs to be brought under control.</p> <p>PGB maintains comprehensive insurance coverage covering asset damage and third-party liabilities. Insurance claims related to the incident have been submitted and are being assessed in accordance with policy terms. Any recovery is managed alongside regulatory cost recovery mechanisms where applicable.</p> <p>For the avoidance of doubt, there is no compensation being made. The payment being made out of insurance does not constitute any admission of liability by the Company.</p>	
No.	Question
24	<p>Dear Board of Directors,</p> <p>I refer to PGB's FY2025 sustainability data showing employee wages and benefits dropped from RM552.7M (2024) to RM431.1M (2025), a decline of ~RM121.6M or 22%.</p> <p>I have the following questions:</p> <ol style="list-style-type: none"> 1. What caused the RM121.6M drop in employee wages in FY2025? 2. Was there a retrenchment, VSS, or MSS exercise carried out? If so, how many employees were affected? 3. Is the group adopting AI or automation tools that have reduced headcount or payroll? 4. Why did payments to capital providers and retained earnings both increase while employee wages fell sharply? 5. Is this a one-off, or the new baseline going forward?
Answer	
<p>The reduction in wage cost was mainly due to lower variable compensation particularly performance related incentive. Normal workforce attrition and replacement of certain roles with more junior employees contributed to the reduction. There were voluntary separation offered in FY2025 to eligible employees due to internal restructure and redundancy of roles. The Company has adopted AI and automation to enhance efficiency by reducing administrative and transactional tasks intended to improve productivity and process effectiveness. However, this does not impact to workforce reduction, as workforce decisions are assessed separately based on business needs and operational requirements.</p> <p>Our dividend payment is guided by our dividend policy and we strive to maximise shareholders' returns. The increase in retained earnings reflects the Company's performance coupled with the lower employee wages mainly due to the reasons we've mentioned above.</p>	

AGM virtual questions

Note: Some question and feedbacks by shareholders have been edited for brevity and clarity

4. Financial

No.	Question
25	May I know how is the company ensure profitability during the energy crisis?
Answer	
<p>Our core businesses continue to be supported by long-term contractual arrangements and regulated frameworks, while cost impacts arising from current energy crisis are being closely managed through operational excellence, cost optimisation and disciplined project execution.</p> <p>We will continue to monitor developments to ensure business resilience amid evolving market conditions.</p>	
No.	Question
26	What is your expectations for next year's performance?
Answer	
<p>We will be announcing our Q1 financial results next month and sharing our prospects for the year accordingly. Nevertheless, as published in our Q4'25 bursa announcement, we believe we can sustain a resilient performance in 2026 while remaining attentive to challenges arising from an increasingly dynamic operating environment.</p>	
No.	Question
27	Could company pay up to RM 1 dividend in future ?
28	Pay more dividend. Tq
29	Hi, got anyway to increase the dividend payment to all shareholders ?
30	<p>Thank you Chairman. My next question is for the Board and CFO.</p> <p>Revenue fell 2.5%, gross profit fell 5.7%, and PAT fell 4.5% in 2025. EPS has declined 13% from its 2021 peak and has never recovered. Yet the Board is deploying RM2.4 billion in capex – the highest in a decade – while cash reserves have dropped from RM3.78 billion in 2021 to just RM1.94 billion today.</p> <p>If two or more growth projects face delays or cost overruns – which given their complexity is entirely plausible – what is the Board's specific fallback plan to protect shareholder returns? And can the Board commit today that the 72 sen dividend is sustainable without further drawing down cash reserves?</p>
Answer for Question 27 - 30	
<p>For the dividend, we are guided by the dividend policy and will continue to prioritise a balanced approach in delivering sustainable shareholder returns whilst supporting strategic investments that enhance PGB's long-term competitiveness.</p>	
No.	Question
31	<p>My family members and I did not receive the latest dividend vouchers, which were supposed to be delivered via post. Requesting a resend incur additional costs and may be lost again.</p> <p>In view of this, may I suggest that the Company to send dividend vouchers via email instead. This would be more effective, efficient, and timely, while also reducing the risk of delivery issues.</p>
Answer	
<p>Thank you for the suggestion, the Company is considering best option to adopt electronic dividend vouchers.</p>	

5. Shareholders' visit

No.	Question
32	Will there be any PGas plant visit(s) this year?
Answer	
<p>We recognise and appreciate investors' interest in better understanding our operations. However, given the current operating environment, heightened focus on system reliability, safety considerations, and cost discipline amid energy market uncertainties, we are mindful of limiting operational disruptions.</p> <p>Where appropriate, the Company will continue to engage with investors through alternative channels such as briefings, and our official websites. Site visits may be considered selectively, subject to safety, and operational priorities.</p>	
No.	Question
33	Can let me know how to register for plant tour

AGM virtual questions

Note: Some question and feedbacks by shareholders have been edited for brevity and clarity

Answer
Thank you for your interest. Information on plant or site visits, including any registration details, will be communicated via PGB's official website when such visits are organised. We encourage shareholders to refer to the website for the latest updates and announcements.

6. Others

No.	Question
34	Is good to keep on hybrid meeting. Since the many companies doing work from home and government implemented it. Company may contribute to zero carbons , and less polutions output from this.The company meeting of long distance may implement the virtual meeting . To save more of cost.
35	Petronas Gas and the sister companies are the most generous in taking care attending shareholders. All my votes are favour.
36	Full support for all the resolutions. Thank you very much to all the dedicated staff ushering the shareholders . Great door gift too.
37	Great work by the staff. Attending shareholders well taken care today. My votes are all in favour. Great Company ,great management .
38	Beautiful Company with excellent management. Thank you very much to all. Full support for all the resolutions
39	Selamat Hari Raya Aidiladha. Good Day to BOD & Chairman.
40	Thanks for your hybrid meeting and appreciation token.
41	Good job

Answer for Question 34 - 41

We would like to thank our esteemed shareholders for your support and encouragement.

No.	Question
42	Assalamualaikum. 1. Which type of AGM is most effective in term of cost and participation? Physical, virtual or hybrid? . Will all future AGM based hybrid? 2. Should the company promote Malaysian citizen to buy PetGas share, or other subsidiaries ... at least 1 household 1 lot.? As the Petronas name is very close to our heart. Just a thought. Thank you.

Answer

- PGB adopted a hybrid AGM format to enhance accessibility and flexibility for shareholders, while continuing to facilitate meaningful in-person engagement with the Board and Management. As this is PGB's first hybrid AGM, a comparative assessment of costs will be undertaken after the meeting's conclusion. Looking ahead, PGB will continue to evaluate and adopt the most effective mode of shareholder engagement for future AGMs.
- Thank you for the suggestion. As a listed company, PETRONAS Gas Berhad is required to comply with applicable securities laws and Bursa Malaysia's regulations, which do not permit the Company to actively promote or encourage share purchases by the public, as investment decisions are personal and should be made based on individual circumstances and independent assessment. Accordingly, the role of the Board and Management is to focus on delivering sustainable performance, strong governance, transparent disclosures and long-term value creation, to enable investors to make informed decisions.

No.	Question
43	If the war at Iran persists, what safety measures Petronas will take.

Answer

While the ongoing West-Asia tensions have led to some global market volatility, PGB's operations remain largely unaffected, given our predominantly domestic and regulated business model. Our core businesses are supported by long-term contractual arrangements, and any cost impacts from global supply chain disruptions, energy prices or foreign exchange movements are being carefully managed through cost optimisation and disciplined project execution. At this point, there has been no material impact on the Group's operational performance or strategic plans, and we will continue to monitor developments to ensure business resilience.

No.	Question
44	It is to be commended that Petronas Gas Bhd has switched to holding hybrid version of AGM this year and the following years. Can PetGas Board influence the Board of Gas Malaysia Berhad to do likewise?

Answer

Thank you for the suggestion. Each listed company is governed by its own independent Board, and PGB does not influence the AGM format decisions of other companies. That said, we support best practices that enhance shareholder engagement across the market.

AGM virtual questions

Note: Some question and feedbacks by shareholders have been edited for brevity and clarity

No.	Question
45	Could you kindly provide information on any Corporate Social Responsibility (CSR) initiatives undertaken by Petronas Gas Berhad that are specifically focused on supporting schools or educational development?
Answer	
<p>PGB's 2025 Powering Knowledge initiatives focused on strengthening access to STEM (Science, Technology, Engineering and Mathematics) education, enhancing learning infrastructure, and developing future talent through structured education and employability programmes.</p> <p>Key initiatives undertaken include:</p> <ul style="list-style-type: none"> • Provide learning tools and educational resources to improve access to STEM education for underserved students in Sabah. • Collaboration with Yayasan PETRONAS to enhance school facilities and the learning environment at an identified secondary school in Sipitang, Sabah. • Implementation of the Graduate Employability Enhancement Scheme (GEES), with approximately 60 graduates participating in the programme in 2025. • Implementation of student tuition and mentoring programmes to support academic development at a selected secondary school in Kertih, Terengganu. 	
No.	Question
46	"I would appreciate it if the Board could explain the rationale for selecting the Shangri-La as the AGM venue rather than utilizing Petronas' own Mandarin Oriental Hotel. In addition, could the Board clarify how any cost savings from such decisions are being used to enhance shareholder engagement?"
Answer	
<p>Shangri-La was selected as the AGM venue based on its availability and suitability at the required time, offering adequate space, facilities and a strategic location to support the effective conduct of the meeting. The decision also took into account cost competitiveness, while ensuring convenience and accessibility for shareholders.</p>	

AGM live questions

Note: Some question and feedbacks by shareholders have been edited for brevity and clarity

1. Vouchers and door gifts

No.	Question
1	Last year many of us did not get our door gifts. It was hijacked or scam by other people. So do you think the Board will give us back our RM100 petrol Setel voucher this year? So I hope the Board will look into this
Answer	
<p>For the previous year's AGM, vouchers were distributed strictly based on shareholder registration and attendance records. Accordingly, vouchers were only issued to those who were duly registered and entitled, and there were no instances of vouchers being given to ineligible parties.</p> <p>Similarly, for the 43rd AGM, all door gifts have been provided exclusively to shareholders who are attending this meeting, in accordance with the registration details recorded for the AGM. Management will investigate the matter further to verify the facts and take any necessary follow-up actions.</p>	

2. Request for the printed Annual Report

No.	Question
2	This printed account should be made available to interested shareholder.
Answer	
<p>For the current year, the PGB adopted an abridged version of the Annual Report, which was made available to all shareholders attending the AGM physically. We acknowledge that some shareholders still prefer to receive a physical copy of the report.</p> <p>Going forward, PGB will explore more targeted and practical ways to provide printed copies to shareholders who require them, and we will continue to make improvements to better meet shareholders' preferences.</p>	

3. Strategy, growth, business & market outlook

No.	Question
3	Question regarding energy transition. As Malaysian transition away from coal towards cleaner energy sources, gas is expected to play a bridging role. How is PGB positioning itself beyond traditional gas infrastructure? Are there plans to diversify into hydrogen infrastructure, carbon captured or low-carbon gas solution? And what percentage of future earnings could come from this new energy segment by 2030?.
Answer	
<p>Under Malaysia's energy transition, gas is expected to play an important transition fuel as coal is gradually phased down. With rising demand from power generation, industry and data centres, PGB is well positioned to support this shift through its core gas processing, transmission and regasification infrastructure.</p> <p>At present, PGB remains focused on its regulated gas business and is not mandated to invest directly in hydrogen, carbon capture or other low-carbon solutions. However, as an infrastructure company, PGB may play a supporting role in the future, such as facilitating hydrogen blending or biomethane injection, subject to regulatory approval. At this stage, it is premature to estimate any material earnings contribution from these new energy solutions by 2030.</p>	
No.	Question
4	Taking into account Malaysia increasing gas demands and LNG imports Sarawak push for resources autonomy, global energy transition trends, based on these three items, how would management characterize PGB outlook towards 2030? Is the business entering a stable, regulated utility light phase or is there a clear pathway towards meaningful growth and value creation for stakeholders
Answer	
<p>Looking ahead, Malaysia is expected to import more gas, with discussions around additional regasification terminals beyond existing facilities. At the same time, continued population growth, increasing industrialisation and rising investments in data centres are expected to drive higher overall energy demand.</p> <p>As gas remains a key fuel to support this demand, PGB is positioning itself accordingly. Should these developments materialise, PGB stands to benefit through increased gas transportation requirements across Peninsular Malaysia, reinforcing our role as the country's key gas infrastructure provider.</p>	
No.	Question
5	How do you see solar energy?
Answer	
<p>The Energy Transition Roadmap places strong emphasis on the expansion of renewable energy, which the PGB welcomes, as Malaysia will require a diverse and sufficient energy mix to support economic growth.</p>	
No.	Question

AGM live questions

Note: Some question and feedbacks by shareholders have been edited for brevity and clarity

6	If gas is the biggest utility, why don't you focus more on utilities as the highest contributor, why don't PGB focus more on utility going forward?
Answer	
From a revenue perspective, merchant-based businesses linked to market pricing tend to generate relatively higher top-line revenue. However, their margin contribution is typically lower compared to other segments. Nonetheless, performance has remained stable, supported by the presence of long-term contractual arrangements despite the merchant nature of the business.	
No.	Question
7	Are you investing in fiber optic as a diversification, as a new revenue source, or you're using it for your own. So why are you investing and not riding on other player in the market e.g time.com?
Answer	
PGB's fibre optic investment is primarily deployed within our existing pipeline right-of-way, which gives us a strategic and cost-efficient route compared to other players that deploy along public roads. Fibre optics are essential for our own operational monitoring and asset management requirements.	
Given the nature of fibre deployment, excess capacity can be installed efficiently. This allows PGB not only to meet internal operational needs, but also to potentially offer connectivity services to third parties. With Malaysia's growing demand from data centres and digital infrastructure, we see this as an opportunity to generate a new, complementary revenue stream, while leveraging assets that we already own and operate.	
This approach allows PGB to optimise the value of our right-of-way, rather than relying solely on external providers.	
No.	Question
8	Coming to growth CAPEX, you are going to old area basically there already. I also like to understand the supply of gas is determined by your parent company. If they cannot supply you, you cannot make any money. Is there a liability on them? Especially LNG, because if you're coming from the gas field, maybe the risk is not so high. But your LNG, now there is a war, anything can happen. Your agreement with them, depend on they can deliver the gas to you. If they cannot say there are interruption, are they going to pay penalties. Can you explain on that? Who's going to bear the cost?
Answer	
PGB's role in the gas value chain is as a transporter. We are paid for providing capacity and transporting gas through our regasification terminals and pipeline system. As long as the pipeline and regasification capacities are made available, PGB continues to earn income. PGB is not involved in the gas supply contracts themselves, which are between the buyer and the supplier.	

4. Operation

No.	Question
9	About the gas supply, you give it to Gas Malaysia. Why not you give it to PET Dagangan?
Answer	
Under the gas transportation license, PGB is not allowed to involve in marketing and trading of gas molecule.	
No.	Question
10	Maybe you can have a pipeline to all the households, easier, and then go by meter and then we pay first then we use. Because everytime when my gas is empty, I got to go buy the gas. I got to carry the gas from the shop to the house. So if you put in every household, it will be easier and PETRONAS can gain more direct from the consumers.
Answer	
The supply of piped gas to households, including metered connections, falls under the scope and licence of Gas Malaysia Berhad. PGB's role is limited to gas processing and transmission, and therefore household gas distribution is not within our scope of operations.	
No.	Question
11	Now, on your gas processing. I'm not sure what kind of gas processing you're doing, because most of the time you're talking about gas used for energy, is a cleaner energy. But when you're talking about a gas that comes from offshore Terengganu, they're not pure. There are contaminants there. You have carbon dioxide. So if you're extracting other gases, I don't see anything about carbon dioxide. Who owns that? Is it you or the parent company? Because you are saying you are the gas processor, and all your gas in that form comes from offshore Terengganu. So there is no problem.
Answer	
Gas processing in Terengganu involves separating raw gas received from offshore into its various components, namely methane (C1), ethane (C2), propane (C3), butane (C4) and heavier components (C5). Methane (C1) is the main gas transported	

AGM live questions

Note: Some question and feedbacks by shareholders have been edited for brevity and clarity

<p>through PGB's pipeline system and supplied to power and non-power customers, while C2 is sold to petrochemical plants and the heavier components (C3, C4 and C5) are supplied for LPG production and petrochemicals.</p> <p>In addition to separation, gas processing also involves treating and cleaning the gas to meet very stringent pipeline specifications. This includes removing impurities such as water, liquids, trace contaminants, carbon dioxide and mercury to ensure the gas is safe and suitable for transportation. These steps are essential to protect the pipeline system and ensure reliable and safe supply to customers.</p>	
No.	Question
12	<p>I just want to inquire about relating to Putra Heights incident. I remember last year the company made announcement that you have a robust system to scan about vibration on the ground. And later on, it was announced that actually the reason for the incident was due to earth movement.</p> <p>So, what happened to that scanning capabilities, has it been improved or it was faulty?</p> <p>What is the current status of litigation suit. Can you share about it?</p> <p>How much was the value of damages they are seeking?</p>
Answer	
<p>The Company has multiple monitoring mechanisms along the pipeline right-of-way, including the use of fibre-optic systems that are designed to detect vibrations or any unauthorised activities within the corridor. However, based on the findings and investigation by the Department of Occupational Safety and Health (DOSH), the incident was assessed to be unprecedented in nature and resulted from factors beyond what could reasonably be detected through normal vibration monitoring systems.</p> <p>With regard to the legal proceedings, PGB has made the necessary public disclosure upon being served with the lawsuit. The matter is currently at a preliminary stage, and PGB is working closely with its external legal counsel to address the proceedings. As the case involves ongoing legal considerations, detailed commentary is limited at this stage. The lawsuit, which relates to claims filed by residents of 36 affected residences, involves an estimated claim amount of approximately RM68 million, as previously announced. The Company will make further disclosures as and when there are any material developments.</p>	

5. Financial

No.	Question
13	<p>About the gas supply, you give it to Gas Malaysia. Why not you give it to PETRONAS Dagangan? Ratio of the profit of the company goes to dividend, how many percent?</p>
Answer	
<p>For the financial year 2025, the Company's dividend payout ratio was approximately 82.5% of profit after tax. The corresponding dividend yield for the year was about 4.1%, providing shareholders with a meaningful return while maintaining prudent capital management.</p>	
No.	Question
14	<p>Given PETRONAS' broader strategy to expand regasification capacity, pipelines upgrade, and gas-to-power investment over the medium term, how much of this initiatives will translate into new assets or earning streams for PGB? What is the projected CAPEX pipelines for 2026-2030? What are the expected returns for these projects and the targeted payback period?</p>
Answer	
<p>PETGAS' growth initiatives are aligned with rising gas demand in Malaysia, including new demand centres, power plants and potential additional regasification and injection points. Where projects are sanctioned, they would translate into new regulated assets and stable, long-term earnings streams under the Regulated Asset Base (RAB) framework.</p> <p>Based on projects approved to date, PETGAS has disclosed capital commitments of about RM6.7 billion over the next five years. Annual sustaining CAPEX is typically around RM1 billion, with growth CAPEX varying depending on the progress of approved projects. In 2025, total CAPEX was about RM2.4 billion.</p> <p>All investments are subject to regulatory approval and are required to meet disciplined return thresholds under the regulated framework. While specific returns and payback periods cannot be pre-empted, PETGAS remains focused on delivering sustainable, risk-adjusted returns and long-term shareholder value through prudent capital allocation and strong governance.</p>	
No.	Question
15	<p>Page 170, 175, 200. I find the figure on unrealized FX gain. Why you have such a huge unrealized Forex difference? And the figures are different in all the pages. 170, 176, 200, you have all different figure. Can you please clarify this?</p>
Answer	
<p>PGB reports its financial results in Ringgit Malaysia, although some transactions are carried out in US dollars, which may result in unrealised foreign exchange gains or losses when translated for reporting purposes.</p>	

AGM live questions

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<p>The differences shown in the Annual Report relate to different accounting contexts: the figure on page 170 relates to a joint venture with hedging arrangements, where the impact is recognised through other comprehensive income; the amount on page 175 reflects foreign exchange movements at the Group level, mainly from US dollar-denominated lease liabilities of a subsidiary; while the figure on page 180 relates to unrealised foreign exchange effects at the Company level.</p> <p>These figures therefore differ due to their respective scopes and accounting treatments and are not directly comparable.</p>	
No.	Question
16	You have an agreement with the parent company, the holding company, in which you have to pay a reservation charge. It's a huge amount. First year, second year, third year. You know the reservation charges, I'm not very clear about that. Could you give some clarity on that so that we understand why you have to do that, how it applies to you, and what is the impact on your bottom line?
Answer	
<p>Under the business arrangement, PETRONAS owns the gas molecule, while PGB is paid to process the gas into its various components from C1 to C5. PGB earns a reservation charge, which provides a return on the capital invested in the processing facilities. This return is benchmarked against industry standards and is reviewed through internal governance processes, including the Board Audit Committee, to ensure it is conducted on an arm's-length and fair basis to PGB.</p>	
No.	Question
17	Question about dividend voucher. People talking about going paperless. So a digital copy is cost efficient, but it's not practical for some of us. So do consider all this.
Answer	
<p>PGB recognises the broader move towards paperless and digital solutions, including for dividend vouchers, as this approach is generally more cost-efficient and environmentally sustainable.</p> <p>At the same time, we acknowledge that digital formats may not be practical or preferred by some shareholders. As such, we will continue to consider shareholders' feedback and seek to strike a balanced and practical approach, with the aim of meeting shareholders' needs while maintaining efficiency and good governance practices.</p>	
No.	Question
18	We notice that you're talking about growth, but actually it's gradually coming down. All your performance is coming down. So I'm not sure where you're extracting your growth. I observed that your taxation has gone up, your tax expense gone up. You have a loss of the tax incentive of about 60 million. So I'm not sure if you can comment on that, how your component of tax is affecting you, whether you get better incentive in your new investments. And the tax expenditure is more than your 60 million. So the other component, where do you come from? Your earnings are down, but you pay more tax.
Answer	
<p>The contribution from growth investments is not yet fully visible, as the Group only began investing in growth projects around 2023. Some of these projects have yet to achieve Commercial Operation Date (COD), and their financial contributions are expected to be reflected progressively once they come onstream.</p> <p>Despite the lower profit before tax, the higher tax expense in the current year was mainly due to two factors. In financial year 2024, PGB recognised a one-off tax incentive of approximately RM60 million under the Investment Tax Allowance (ITA) for the modernisation project at GPP, which reduced the tax expense for that year.</p> <p>In contrast, in 2025, PGB made a prudent adjustment to reverse a long-outstanding tax recoverable balance that had remained on the balance sheet for several years due to its ageing profile. This reversal was undertaken as a conservative accounting measure, although efforts to recover the tax amount are still ongoing.</p>	
No.	Question
19	I notice you gonna spend some capex, but the new capex be eligible for tax incentives,
Answer	
<p>Generally, for any new projects, we will always explore tax incentives. However, based on our recent experience in our project in Sabah, there was a request for tax incentives, but MOF has not granted the approval for the request.</p>	

6. Others

No.	Question
20	You said you only extract those gas and you sell it, that's all. I also see that PETGas and PET Dagangan share prices are too far ahead. Maybe you (Can the Board) try to bring the share prices closer for example by buying more PET Dagangan shares. I have been holding PET Gas which I bought it at high price and it never seem to move at all.
Answer	
<p>The Board and management of PGB do not comment on share price movements or provide any outlook, as the share price is determined by market forces. PET Dagangan and PGB also operate under very different business models where PGB focuses on gas processing and transportation, while PET Dagangan is involved in petroleum product sales.</p>	

AGM live questions

Note: Some question and feedbacks by shareholders have been edited for brevity and clarity

No.	Question
21	About East Malaysia, where the State Government is going to take over PETRONAS. How does it impact PETRONAS? Is it for the better or for worse? Or maybe in terms of Government controlling.
Answer	
PGB has no operations in Sarawak and is therefore not directly affected by developments there. In East Malaysia, our presence is limited to regulated power generation assets in Sabah and Labuan, including the Labuan Power Plant, the Kimanis Power Plant and a new power plant in Sipitang supporting PETRONAS FLNG Tiga. All these assets operate under long-term contracts within a regulated framework.	
No.	Question
22	Question regarding exploration of oil. Since you have got remained those oil, you need to explore to get more oil and to get more money. So what have you done so far to explore more oil fields? Is it ongoing or not? Or just depending on the existing oil field?
Answer	
PGB is not involved in the exploration or production of oil. Our core business is gas processing, transportation and related infrastructure, operating under regulated and long-term contractual arrangements.	
No.	Question
23	When the Government gives subsidies, who is paying for it? PETRONAS or the Government?
Answer	
Our core business is gas processing, transportation and related infrastructure, operating under regulated and long-term contractual arrangements. Accordingly, PGB does not provide subsidies nor determine subsidy levels or pricing policies.	
No.	Question
24	I see that the other companies are giving more point to exchange for petrol. So maybe you can also revive this scheme to give better incentive for consumer to use your petrol and use back for petrol.
Answer	
PGB is not involved in the retail sale of petrol. Our core business is gas processing, transportation and related infrastructure, operating under regulated and long-term contractual arrangements.	
No.	Question
25	Whether do you have a compliance officer for legal, safety, hazard or regulatory compliance? First agenda it say receive the audited account. Where is the account?
Answer	
PGB has established dedicated teams to oversee key compliance areas, supported by suitably qualified personnel. Certain roles require specific qualifications, such as a Chief Digital Compliance Officer for digital-related compliance matters.	
Overall, PGB ensures that appropriately trained and competent officers are assigned across critical functions, including legal advisory, regulatory compliance, and safety, to effectively manage and oversee compliance responsibilities across the Group.	
No.	Question
26	Why do PGB directors not own shares in PGB?
Answer	
There is no requirement under Malaysian law, Bursa Malaysia Listing Requirements, or PGB's Constitution for directors to hold shares in the Company. While share ownership is a personal consideration, PGB's Board members do not hold shares as part of the Company's commitment to good governance and Board independence. This approach enables the Board to exercise objective and unbiased judgment in discharging its fiduciary responsibilities in the best interests of PGB and its shareholders.	
No.	Question
27	Can we have meeting on early of the month? Why PGB not able to book at KLCC Convention Center like other PETRONAS subsidiaries?
Answer	
Thank you for your suggestion. The AGM date is determined in accordance with applicable requirements, including compliance with the Main Market Listing Requirements and the Malaysian Code on Corporate Governance 2021.	
Shangri-La was selected as the AGM venue based on its availability and suitability at the required time, offering adequate space, facilities and a strategic location to support the effective conduct of the meeting. The decision also took into account cost competitiveness, while ensuring convenience and accessibility for shareholders.	
No.	Question
28	In previous years, the PGB has offered shareholders opportunities to participate in site visits to selected installations. However, it is my understanding that no such site visits are planned for the current year. Could the Company please clarify whether any site visits will be organised for shareholders going forward?
Answer	

[\[Open\]](#)

AGM live questions

Note: Some question and feedbacks by shareholders have been edited for brevity and clarity

We recognise and appreciate investors' interest in better understanding our operations. However, given the current operating environment, heightened focus on system reliability, safety considerations, and cost discipline amid energy market uncertainties, we are mindful of limiting operational disruptions.

Where appropriate, the Company will continue to engage with investors through alternative channels such as briefings, and our official websites. Site visits may be considered selectively, subject to safety, and operational priorities.