

Pengerang Integrated Complex

Park Rules



TABLE OF CONTENTS

1.	PREAMBLE	2
2.	OBJECTIVE	4
3.	SCOPE	5
4.	ROLES OF PRPC	6
5.	ROLES OF ALL PARTIES IN PIC	11
6.	SECURITY AND SITE ACCESS	13
7.	PROHIBITED ITEMS & ACTIVITIES AND COMMUNICATION M	ANAGEMENT21
8.	PERSONAL DATA PROTECTION	24
9.	TRAFFIC MANAGEMENT	26
10	ACCESS GATE	30
11	SAFETY AND HEALTH	31
12	ENVIRONMENT AND SOCIAL PERFORMANCE	38
13	EMERGENCY AND CRISIS MANAGEMENT	41
14	CONSEQUENCE MANAGEMENT FOR VIOLATIONS OF PIC PA	ARK RULES44
15	FEEDBACK MANAGEMENT	45
16	ASSURANCE	46
17	INFORMATION AND COMMUNICATIONS TECHNOLOGY (IC	Γ)47
18	GENERAL RELEASE	48
19	DEFINITION	49
20	DOCUMENT CONTROL	57
21	APPENDICES	58
REVISI	ION HISTORY AND AUTHORIZATION Error	Bookmark not defined.
DOCL	IMENT AUTHORISATION Frron	Bookmark not defined

1. PREAMBLE

PETRONAS REFINERY AND PETROCHEMICAL CORPORATION SDN. BHD. ("PRPC"), a wholly owned subsidiary of PETROLIAM NASIONAL BERHAD (PETRONAS), has developed, constructed and commissioned the PENGERANG INTEGRATED COMPLEX ("PIC"), a world class integrated refinery and petrochemical complex comprising of a refinery, a naphtha steam cracker, petrochemical units, utilities and infrastructure in the State of Johor, Malaysia.

As the registered proprietor of the lands where PIC is situated, PETRONAS HARTABINA SDN. BHD. ("PHSB"), has also authorized PRPC to act as the PIC park promoter with two (2) main objectives as follows:-

- a) in ensuring that entities and Persons who enter, occupy and/or carrying out activities within PIC lands, do so in a harmonious, safe and peaceful manner, and in so far as such entrance, occupation and/or activities are not in any way in contravention of any laws, ordinances, by-laws, rules and regulations, from time to time; and
- b) in ensuring the sound health, safety and peaceful harmony between various Entities and Persons at PIC and the surrounding PIC areas, including the surrounding lands, water areas, air space and community around the vicinity of PIC.

In December 2018, PIC has been gazetted as a *Protected Area* as well as a *Protected Places* pursuant to *s.4(1)* and *s.5(1)* of the *Protected Areas and Protected Places Act* 1959 ("PAPPA 1959"). The status of PIC as a Protected Area and Protected Places was ordered via the *Protected Areas (No.10) Order 2018* and *Protected Places (No.11) Order 2018* (collectively referred to as "PAPP Orders").

Pursuant to s.4(2) of PAPPA 1959, any Person who is in a Protected Area shall comply with such directions for regulating the Person's movement and conduct as may be given by the Protected Area's authorized officer. Pursuant to s.5(2) of PAPPA 1959, that Person shall also, while acting under the permission to enter a Protected Places,

comply with such directions for regulating his conduct as may be given by the authority or Person granting the permission to enter such Protected Places.

In addition to the gazette as a protected area and protected places, PIC has also been identified as a Key Point Installation (Priority 1) ("KPI (P1)") of the State of Johor Darul Ta'zim on 10 April 2019. As the PIC park promoter, PRPC is required to ensure the compliance of the requirements outlined by the Ministry of Home Affairs of Malaysia through its Key Point Installation Standing Order, as well as PAPPA 1959. In this instance, PRPC is responsible to ensure the protection of PIC against any type of threats and hazards that could jeopardize the function and operational ability of the integrated complex, which may cripple the economy and tarnish the image of the country.

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2. OBJECTIVE

- 2.1 This PIC PARK RULES is developed and established by PRPC being PIC park promoter, as a directive and regulation formulated to govern the movement, conduct and day-to-day operations of any Person entering, occupying and/or carrying out activities at PIC, being a Protected Area and Protected Places pursuant to PAPPA 1959, KPIP1, and as entrusted by PHSB, being the registered proprietor of PIC lands.
- 2.2 This PIC Park Rules sets down the principles and guidance on the standards of behavior expected within the PIC. Compliance with the PIC Park Rules will provide a safe, secure, orderly and sustainable business environment within the PIC and its surrounding areas.
- 2.3 When entering, occupying and/or carrying out activities at PIC, any Person including the Operating Company and/or Entities shall abide and comply to the requirements of the Malaysian law statutorily, contractual or otherwise, the provisions of this PIC Park Rules, procedures, codes of conduct, applicable Malaysian standards/practices and any guidelines which are applicable to the operations, occupation, presence and/or activities of any Person, including the Operating Company and/or Entities at PIC.
- 2.4 This PIC Park Rules shall therefore bind and applies to any Person entering, occupying and/or carrying out activities at PIC. Failure to comply with this Park Rule may tantamount to a breach of the laws (including but not limited to PAPPA 1959) and may tantamount to criminal liability, consequence management procedures pursuant to this PIC Park Rules and where costs and/or losses are incurred by PRPC or any party affected by such non-compliance, to civil liability.

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3. SCOPE

- This PIC Park Rules is applicable to any Person or party in PIC, including all Operating Companies, and/or Entities.
- 3.2 This PIC Park Rules shall apply to areas within PIC Boundary, as well as outside PIC Boundary, in as much as such area outside the PIC Boundary is affected by the entrance, conduct and/or activities of any Person at PIC.
- 3.3 Scopes of PIC Park Rules shall be guided by following common principles:
 - 3.3.1 PIC Park Rules shall be independent to protect/ manage common interest of all Entities in PIC.
 - 3.3.2 PIC Park Rules sets down common rules and standard guidelines that applicable to all Operating Companies and Entities when entering, occupying and/or carrying out activities at PIC.
 - 3.3.3 PIC Park Rules shall manage the governance within common area including any activities or incident or accident or situation within ISBL which may impact common areas and/or other Operating Companies or neighboring parties in PIC.
 - 3.3.4 Integrated plant operations matters/ issues shall not be covered under PIC Park Rules. All integrated plant operations matters shall be referred to PIC COF.
- 3.4 Other detailed requirements and procedures (in the form of, including but not limited to, work processes, instructions or forms) remains applicable, in addition to the requirements pursuant to this PIC Park Rules. Please refer to the relevant respective PRPC Departments' contact details at Appendix A hereof.

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4. ROLES OF PRPC

4.1 PRPC being the authorized PIC park promoter shall carry out the following functions (non-exhaustive) to oversee the harmonious operations and conducts of any Person, pursuant to PAPPA 1959, Key Points Installation Committee requirements and the mandate as entrusted by PHSB:-

No.	Function		Description
1.	Administrative services	•	Setting and administering the day-to-day administrative matters for PIC, including developing rules and guidelines applicable at PIC and monitoring compliance thereof;
		•	Govern the movement, the day-to-day operation of any Person entering, occupying and/or carrying out activities within the PIC, including the enforcement of consequence management;
		•	Facilitating quick and easy entry into PIC and ensuring safe movement within PIC;
		•	Providing common services and infrastructure management to Operating Companies;
		•	Managing, administering and maintaining Common Areas for the benefit of Operating Companies and to certain extent, Entities and any Person;
		•	Facilitating regular operation including supply of utilities and providing site services;

No.	Function	Description
		• Ensuring harmony and peaceful enjoyment within PIC;
		 Upholding the requirements of PIC being a KPI (P1) installation, Protected Area and Protected Places.
2.	Security services / support function	 Responsible for the appointment of its employee(s) as the "authorized officer" pursuant to PAPPA 1959;
		 Guardian of PIC as KPI (P1), Protected Area and Protected Places and upholding the requirements of PIC as KPI (P1), Protected Area and Protected Places to ensure harmony and peaceful enjoyment of any Person within PIC.
		 Responsible to provide adequate security personnel, measures and procedures relating to the entry and/or exit of manpower, employees, Visitors, materials, products and waste to PIC.
3.	One-stop center for new investors	 Attracting new businesses and acting as the platform to encourage investors to operate at PIC;
		 Providing relevant information on PIC (e.g. facilities, land, services) to potential investors;
		 Advising potential investors on integration with Operating Companies within the PIC;

No.	Function	Description
4.	Social service management	 Advising on site planning (e.g. site preparation, utility planning, environmental engineering and land development) to potential investors. Performing liaison function with local community;
		Performing liaison function with governmental bodies, various authorities and local authorities (Majlis Perbandaran Pengerang (MPP) and Majlis Daerah Kota Tinggi (MDKT));
		Strategic communications related to PIC activities, including corporate social responsibility initiatives.
		Creating a favourable working and living environment, cooperating with the community and encouraging dialogue with interest groups.
5.	Support functions during Emergency or upon requests by Operating Companies and Entities	• Provide logistics, coordination and communication support as requested (available facilities/services to accommodate Emergency response e.g. venue for press conference & media handling, NOK holding rooms, security services) to Operating Companies;
		 Assisting Operating Companies or Entities for coordination with authority and community during Emergency as requested;

No.	Function		Description
		•	Assisting Operating Companies or Entities to response during unforeseen circumstances including but not limited to Emergency situations, incidents, accidents, pandemics or as and when required if occurred within PIC Boundary (including at Common Area) and outside PIC Boundary (as affected).
6.	Real Estate / Land management	•	Development of PIC Master Plan;
		•	Allocation for land usage/plotting;
		•	Developing, negotiating and managing operations of PIC land-related agreements including tenancy, lease, facility rental and office space rental;
		•	Management of land surveying exercise, land mapping and acquisition;
		•	Management and services in relation to assessment tax and quit rents imposed onto lands and structures within PIC

4.2 While PRPC endeavors to carry out its roles and functions as aforementioned and/or as impliedly derived from this PIC Park Rules, PRPC makes no representations or warranties of any kind, express or implied, in respect of the response, facilitation, action or inaction of/by PRPC. It shall not in any way, express or implied, when carrying out the response, facilitation, action or inaction of/by PRPC as aforementioned, that it can be deemed and/or interpreted as PRPC resuming/undertaking/carrying out the responsibility and/or liability of, for and/or on behalf of any Person at law - statutorily, contractual, or otherwise.

9 |

4.3 For avoidance of doubt, the response, facilitation, action or inaction of/by PRPC pursuant to this PIC Park Rules shall not in any way diminishing/terminating or be deemed as diminishing/terminating the responsibility(ies) of any Person, or in any way be deemed as PRPC assuming the responsibility(ies) of any Person of its responsibilities and liabilities under the law - statutorily, contractual, or otherwise.

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5. ROLES OF ALL PARTIES IN PIC

5.1 When entering, occupying and/or carrying out activities at PIC, any Persons including the Operating Companies and/or Entities shall abide and comply to the requirements of the Malaysian law — statutorily, contractual or otherwise, the provisions of this PIC Park Rules, procedures, codes of conduct, applicable Malaysian standards/practices and any guidelines which are applicable to the operations, occupation, presence and/or activities of any Persons, including the Operating Companies and/or Entities at PIC.

5.2 Spirit of Mutual Respect

- 5.2.1 Any Person shall treat each other with courtesy and respect. Any Persons, including Operating Companies and/or Entities shall not engage in any activities which may adversely impact others.
- 5.2.2 In the event that an Operating Company or Entity conduct any activities including plant changes, modifications which may impact others, the Operating Company or Entity shall promptly notify the potentially impacted parties and PRPC of such activities.
- 5.2.3 In the event that an Operating Company or Entity suffers an Emergency, incident, accident or a situation which may impact others, the Operating Company or Entity shall promptly notify the potentially impacted parties / impacted parties as may be reasonably determined, and PRPC of such occurrence.
- 5.2.4 Any Operating Company or Entity that conducts, or is desirous to conduct, any engineering study or execute any projects in PIC shall comply with the requirement as set out in the *Applicable Codes and Standards for New Project Development in PIC (Minimum Requirements).*
- 5.2.5 Any Persons including Operating Companies and/or Entities shall resolve any differences via the appropriate coordination and communication protocol /

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process in PIC in good faith and fairness, while keeping the harmony, safety and security of PIC in mind.

5.3 Other Obligations

In carrying out its function as PIC park promoter and in upholding the harmonious and safe environment at PIC by PRPC, any Persons, including the Operating Companies and/or Entities shall indemnify and reimburse PRPC fully, for all costs incurred by PRPC which arises out of the response, facilitation, action or inaction of PRPC, in respect of any non-compliance by any Persons, including by the Operating Companies and/or Entities, breach of any laws, regulations, rules, procedures, codes of conduct and any guidelines which are applicable to the operations, occupation, presence and activities at PIC, pursuant to the PAPPA 1959.

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6. SECURITY AND SITE ACCESS

- 6.1 Entry Requirements for Any Person
 - 6.1.1 Any Person entering or exiting PIC shall be subjected to security clearance process. PRPC reserves the right to deny entry or exit to any Person for any reason whatsoever.
 - 6.1.2 Any Person authorized to enter PIC shall be issued with a valid PIC Security Access Card (PSAC) by PRPC.
 - 6.1.3 An application for a valid PSAC shall be submitted to PRPC in accordance to the following requirements:
 - a) For employees, an Operating Company shall submit the following documents:-
 - official identification such as copies of Passport and/or the Malaysian National Registration Identity Card ("NRIC");
 - ii) valid work permit (for non-Malaysian);
 - iii) appointment letter from Operating Company;
 - iv) copy of Chief Government Security Office (CGSO) E-Vetting registration printout generated from the online CGSO vetting system; and
 - v) Any other documents as required and applicable, from time to time.
 - b) For Visitors, official identification such as copies of Passport and/or NRIC and copy of CGSO E-Vetting registration printout shall be submitted by the Host Company as part of the notification process,

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three (3) days prior to entry. Issuance for Visitor security access card can only be done at Main Gate 1 and Main Gate 3 of PIC.

- c) For contractors performing works or providing services, including but not limited to, construction, extension, installation, repair, maintenance, renewal, removal, renovation, alteration, dismantling or demolition, the Operating Company and/or Entity shall submit the following documents seven (7) days prior to entry:
 - i) official identification such as copies of Passport and/or NRIC;
 - ii) valid work permit (non-Malaysian);
 - iii) Health, Safety, Security and Environment (HSSE) Induction Attendance:
 - iv) copy of CGSO E-Vetting registration printout generated from the online CGSO vetting system;
 - v) Oil and Gas Safety Passport (OGSP) or Pengerang Integrated Complex Safety Passport (PICSP) Card and/or Construction Industry Development Board (CIDB) Green Card, depending on the nature of works and requirements;
 - vi) medical assessment or relevant medical testing by an Occupational Health Doctor (OHD) as required by Occupational Safety and Health Act 1994 (Act 514), OSHA 1994 or other legal requirement; and
 - vii) Any other documents as required and applicable, from time to time.

The issuance of the PSAC for contractors is only available at PIC Main Gate 2.

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- 6.1.4 PRPC has the right to cancel the issued PSAC of any Person identified with past criminal conviction and/or recorded by the CGSO for any criminal offence. In such circumstances, the Person shall be barred from entry into PIC.
- 6.1.5 All Persons, except Visitors, are required to submit their details for background screening via the CGSO E-Vetting website and shall aware and be responsible to all details and declarations submitted. Any false information / declaration(s) in the CGSO E-Vetting shall result in heavy consequences, including but not limited to the individual being banned from entering PIC indefinitely.
- 6.1.6 The deactivation of access shall apply in the circumstance of absence from PIC for more than 30 days. On top of this, the issuance of Visitor security access card is only at PIC Main Gate 1 and Main Gate 3.
- 6.1.7 All Persons shall immediately return the PSAC upon termination or expiry of employment, contract, business activities or purpose of visit in PIC, or upon demand by PRPC.

6.1.8 HSSE Induction

- a) All Persons entering the complex shall attend the relevant HSSE induction program prior to the issuance of the PSAC.
- Operating Companies shall conduct specific HSSE Induction prior entry to their ISBL as provided for the Operating Company's own HSSE requirements.
- 6.1.9 In addition to the above, application for a temporary access pass entering PIC shall go through via Visitor Management System (VMS), or any system implemented by PRPC.
- 6.1.10 Application request for all official visits to PIC shall be applied at least 30 days prior to the proposed visit date. Official visits are defined as any visits which

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require the coordination of PRPC and consists of visits to the whole of PRPC (or part thereof) including the Visitor Centre, Observation Deck and assigned Visitors' route.

- 6.1.11 All Persons must swipe their PSAC when entering and exiting PIC (including the Process Area). Passengers must alight from their vehicles and enter via the turnstiles.
- 6.1.12 Any Person authorized to enter PIC shall clearly display a valid PIC access card at all times for security and safety reasons.
- 6.1.13 All Persons authorized to enter PIC are only allowed to access areas as approved and specified during security clearance process. Entry into unauthorized area, including areas belonging to other Operating Companies or Entities, other areas not specified during the security clearance process, or restricted areas, shall be subjected to applicable penalties and/or consequence management actions. Implementation of usage of technology tools to register personnel access, movement and tracking is encouraged e.g. RFID, etc.
- 6.1.14 The following attire guidelines shall apply to all Person during official working hours in common and office areas such as The HIVE Management Office (THMO), Non-Process Buildings and Small Packages Camp (SPC) Administration building: -

Permitted Attire	Prohibited Attire	
Shirts and t-shirts	Outfit displaying offensive language,	
• Trousers e.g., long jeans,	symbols or graphics	
chinos, khakis	 Tight fittings and shorts 	
• Closed footwear e.g. sport	Above-knee skirts	
shoes, sneakers, safety shoes	• Sleeveless or inappropriately	
and/ or toe-covered footwear.	exposing attire	
Company coverall	Open-toe footwear	

^{*}Note: The attire shall follow the respective Operating Companies guidelines.

- 6.1.15 For works carried out within ISBL in the Process Area, any Persons shall accord to the PPE and Security requirement as determined by the respective Operating Companies.
- 6.1.16 The Host Company shall communicate and be responsible to ensure compliance of all requirements for their Visitors during their visit. The Host Company shall, as far as reasonable and practicable, accompany visitors at all times.
- 6.1.17 All PSAC shall be returned at designated security posts upon completion of visits, meetings or assignment in PIC.
- 6.2 Entry Requirements for Vehicles
 - 6.2.1 All vehicles entering PIC are required to obtain a valid, permanent or temporary Vehicle Access Pass (VAP) from PRPC.
 - 6.2.2 Application for VAP shall be submitted to PRPC as follows:
 - a) Individual Operating Company and Entity employee vehicles copies of NRIC / Passport, security access card, Vehicle Ownership Certificate (VOC) / Vehicle Registration Card (VRC) / Vehicle Grant, valid road tax and driver's license:
 - b) Visitor vehicles Driver's license and valid road tax, in additional to the documents required for Visitor's entry;
 - Delivery and Service vehicles Valid security access card, Delivery
 Order (or other similar documents), valid driver's licence and valid road tax;
 - d) Product vehicles List of registered drivers, copies of vehicle registration document, valid road tax, and PUSPAKOM inspection certificate;

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- e) Entity / Operating Company, Company Vehicles List of registered drivers with copies of their security access card, copies of vehicle registration document, valid road tax, PUSPAKOM inspection certificate and photo of company vehicle (front and rear view with spark arrestor installed);
- f) Construction and Turnaround Vehicles such as Cranes, boom trucks, out-of-gauge vehicles, etc – List of registered drivers, copies of vehicle registration document, valid road tax and PUSPAKOM inspection certificate and/or others certified inspection certificate.
- 6.2.3 All vehicles entering and exiting PIC shall be subjected to security, safety inspection and clearance process. PRPC reserves the right to authorize or deny entry or exit to any vehicle for any reason.
- 6.2.4 Any vehicles including vehicles with petrol combustion engine that authorized to enter and operate within Process Areas shall be subjected to, but not limited to following compliance:
 - a) Company's registered vehicles with valid VAP;
 - b) Compliance with relevant Malaysian laws & regulations;
 - Fitted with exhaust spark arrestors;
 - d) Equipped with safety accessories such as portable fire extinguishers;
 - e) Regular safety inspection by company to ensure all company vehicles are safe and in good condition;
 - f) Vehicle movement restriction areas such as prohibited areas for vehicles or for specific type of vehicles, pipe racks with low clearances, bridges with load limits, and hazardous zones; and

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- g) other relevant safety guideline for vehicle movement inside operating company ISBL.
- **6.2.5** All vehicles entering and operating within PIC shall clearly display their VAP.
- 6.2.6 Products, goods, and materials movement into and out of PIC is only permitted with valid documentation and approval by Host Company and/or PRPC whichever applicable.
- 6.2.7 Hazardous material / waste / radioactive materials within PIC shall use designated route as approved by Host company.
- 6.2.8 Vehicles authorized to enter and operate within PIC shall only operate within the approved intended area as specified during the security clearance process. Entry into or operating within unauthorized area, including areas belonging to other Operating Companies, other areas not specified during the security clearance process, or restricted areas are prohibited.
- **6.2.9** Operating Company, Entity and Host Company, respectively, shall be liable for any losses, damages and/or costs of PRPC and/or any party, arising out of any accident or incident involving either:
 - a) an Operating Company vehicle(s); or
 - b) vehicles driven by the Operating Company staff/employee; or
 - c) vehicles driven by the Visitors of an Operating Company (i.e. where the Operating Company is the Host Company);
 - which occurs at any area within the PIC Boundary.
- 6.2.10 All Operating Companies and Entities shall develop and implement a Security Management Plan (SMP) within their battery limit.
- 6.2.11 The SMP shall comply and be guided with Malaysian laws, regulations and best industry practices.

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- 6.2.12 Operating Companies and Entities shall immediately report to PRPC for any security incident (e.g. theft, unauthorized entry, break-in, etc.) and proceed immediately with internal investigation and then provide PRPC with the results of said investigation.
- 6.2.13 In the event the incident escalates to a criminal investigation, the Operating Companies and Entities shall ensure that the crime scene is safely secured, protected and is not tempered with, until the arrival of the relevant authority.
- 6.2.14 Operating Companies and Entities shall ensure that all security systems are functioning at all times and impairment procedures are in place.
- 6.2.15 Systems meant for security breach detection and monitoring such as doors, locks, fences, access control and video surveillance camera systems shall not be tampered with, immobilized, disabled, bypassed, blocked, damaged and/or any other action or activities that could impair the function of the systems.
- 6.2.16 Approval from Complex Facilities and Services, PRPC shall be obtained prior carrying out planting of any vegetations such as trees, shrubs, palms, etc. within Common Area.

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7. PROHIBITED ITEMS, PROHIBITED ACTIVITIES, EVENTS, BRAND AND COMMUNICATION MANAGEMENT

7.1 Prohibited Items

- 7.1.1 The possession and/or use of prohibited items, which include (but are not limited to) any firearms, knives, other weapons or any objects/substance modified as a weapon that can inflict injury, illegal and/or non-physician prescribed drugs and alcohol are prohibited within the PIC.,
- 7.1.2 Ignition sources such as lighters, matches and electronic vapes are not allowed to be brought into ISBL areas.
- 7.1.3 Non-intrinsically safe devices such as handphones, tablets etc. are not allowed to be used in Process Area within the PIC.

7.2 Photography and Videography

- 7.2.1 Entry of photography, videography, drones, remote sensing or voice recording equipment or devices into the PIC shall only be with endorsement from PRPC, Operating Companies and approval by Group Security Pengerang Region.
- 7.2.2 All photography, videography / video recording and voice recording activities inside the PIC shall have valid authorisation from PRPC and Operating Companies.
- 7.2.3 All copyright to photos and video footage taken within the PIC shall remain the property of PRPC and/or Operating Company and under no circumstances shall such images be transferred, transmitted, forwarded, loaned, published or allowed to be in the possession of any party without the prior written permission of PRPC and / or Operating Company. Photography and videography are allowed in common Non-Process Areas i.e. office

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premises, The HIVE Residence, THMO, provided that the activity is done in good faith, good intent and without explicitly showing sensitive assets in PIC.

- 7.3 Illegal and Dangerous Activities
 - 7.3.1 Illegal activities recognized under Malaysian laws are prohibited within PIC.
 - 7.3.2 Any activity, action or inaction which may result in security breach (e.g. commission or omission activity that cause security system malfunction) or unsafe acts/conditions such as horseplay is not allowed within PIC.
- 7.4 Events Management in PIC
 - 7.4.1 For any event including complex-wide event such as exhibition and/or communication activities organized by Operating Companies' and Entities at Common Area and/ or using common facilities in PIC, the event owner shall notify Brand and Events Management PRPC prior to conducting such event, with notification of at least one (1) month prior to the event/exhibition day.
 - 7.4.2 All event conducted within Common Area in PIC shall adhere to relevant PRPC HSE and Security procedures and requirements.
- 7.5 Brand and Communication Management in PIC
 - 7.5.1 All promotional or marketing/sales activities within the Common Areas shall require approval from PRPC.
 - 7.5.2 All Persons including, but not limited to PRPC Group of Companies, Operating Companies and Entities shall comply with PRPC's guidelines on communication and adhere with the measures put in place for areas under PRPC supervision i.e., PRPC buildings and Common Areas except for Operating Companies and/or Entities ISBL (e.g.: building signage etc.).
 - 7.5.3 All communication materials and/or promotional, marketing and/or sales activities within the Common Areas shall require approval from Brand and

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Events Management, PRPC except for those undertaken within Operating Companies' and/or Entities' ISBL (e.g.: below the lines items and collaterals).

- 7.5.4 All Persons including, but not limited to PRPC Group of Companies, Operating Companies and Entities shall consult PRPC Strategic Communications & Stakeholder Management in producing / releasing any communication materials and collaterals that relates to PIC and/or PRPC in any manner (i.e., video, brochure, poster, corporate representation etc.).
- 7.5.5 Any other brand reputation or representation matters involving PIC and/or PRPC shall be in consultation with PRPC Strategic Communications & Stakeholder Management.

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8. PERSONAL DATA PROTECTION

- 8.1 PRPC may collect Personal Data for the purpose of PSAC application, VAP, camera/drone permit and other approval applications, depending on the nature of business relationship with PRPC and/or purpose of entry into PIC.
- 8.2 PRPC may use the Personal Data for any of the following purposes, including but not limited to:
 - a) In respect of Personal Data which has been provided to PRPC:
 - a) identity verifications for security reasons;
 - assisting and directing the Data Subject to the correct location during their visit to PIC;
 - c) contacting the Data Subject, following their departure from PIC where necessary (for example, in the event the Data Subject left any of their Personal belongings at PIC);
 - d) ensuring the Data Subject's safety and security while they are at PIC;
 - e) other purposes that are necessary or directly related to the Data Subject relationship with PRPC or where permitted under the applicable laws.
 - b) Where PRPC collect Personal Data, PRPC will only do so strictly for the purposes set out above, as set out in its Privacy Statement or as permitted by law. Failure to provide Personal Data may result in the access to PIC being denied and/or PRPC may not provide the services or to carry out any of the abovementioned purposes effectively, if at all.
 - c) PRPC do not perform any automated-decision activities, including profiling activities, where Personal Data is processed by automated means.

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d) Falsification of any Personal Data, including but not limited to, cheating by personation, falsification of identity, wrongful use of others' email or Personal Data to cloak one's identity, shall be subjected to consequence management under this PIC Park Rules and/or criminal liability.

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9. TRAFFIC MANAGEMENT

- 9.1 All Entities, Operating Companies and Visitors, their authorised, designated and/or registered representatives and/or employees including drivers of vehicles driven in PIC shall strictly comply with all relevant Malaysian laws and regulations, amongst others but not limited to possession of a valid driving license in the appropriate category (including bus, van and lorry), valid road tax, PUSPAKOM inspection certificate (where applicable) and insurance coverage.
- 9.2 All Company Vehicle drivers are recommended to attend Defensive Driving Training (DDT) to promote safety awareness while driving within PIC.
- 9.3 All Entities, Operating Companies and Visitors, their authorised, designated and/or registered representatives and/or employees including drivers of vehicles driven in PIC shall strictly adhere to PIC traffic rules and road signs, e.g. posted speed limit, complete stop at stop sign, wearing seatbelt, no usage of mobile phones or walkie talkies while driving, no overtaking, etc.
- 9.4 Security patrol and enforcement vehicles are allowed to exceed posted speed limits while on duty subject to vehicle being driven in safe manner. During Emergency circumstances, Centralized Emergency Fire Services (CEFS) vehicles and ambulance are also exempted provided the beacon light and siren are turned on.
- 9.5 In the event of road closure or other road works, the Road Closure Permit ("RCP") applies, drivers shall reduce speed, follow the traffic signage, and obey the flagmen instructions.
- 9.6 In the event of Emergency, the driver shall either drive away from the affected zone taking into account wind direction by staying upwind or take shelter in the nearest toxic release shelter or assembly point that is upwind, and shall follow instruction from security personnel or On Scene Commander.

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- 9.7 All vehicles shall park only at the Designated Parking Area in reverse position. Vehicles are not permitted to park or wait at non designated areas, e.g., in front of fire hydrants or at utilities corridors. Illegal or improper parking, or parking at unauthorized or restricted area will be subject to consequence management, pursuant to this PIC Park Rules.
- 9.8 Occupancy of a parking bays is allowed for vehicles with approved VAP.
- 9.9 Any activities or events to be conducted in the parking area by the Operating Companies / Entities must obtain PRPC approval.
- 9.10 Company Vehicles and shuttle vehicles are not allowed to be parked at parking area designated for personal vehicles, and including parking bays for Visitors / disabled person /pregnant women.
- 9.11 Company Vehicles including heavy vehicles, construction equipment / machinery may only be parked temporarily at ISBL laydown, workshop, work areas, and specifically designated areas which have been approved by the PRPC and or Operating Company.
- 9.12 Movement of Company Vehicles are only allowed within PIC. Operating Companies and Entities shall provide written approval to allow Company Vehicles to be used outside PIC.
- 9.13 Custodian of the Company Vehicles, Operating Companies and Entities shall be responsible / liable for any traffic violation committed using Company Vehicles. Consequence management shall be taken against Operating Companies and / or Entities.
- 9.14 Vehicles that have not moved for a period of three (3) months or more from the personal parking area shall be deemed as abandoned vehicles and shall be dealt with in accordance with the PIC Traffic Management Guidelines to this PIC Park Rules.
- 9.15 All trucks shall travel in accordance with the dedicated routes assigned during entry.

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- 9.16 All loads shall be properly secured while travelling. Movements of wide and/or heavy load vehicles shall be accompanied by escort vehicles of Operating Companies and/or Entities.
- 9.17 Personal vehicles, motorcycles, buggy and non-motorized bicycles are only allowed to travel within PIC authorized areas.
- 9.18 Drivers or vehicles within PIC are not permitted to drive under the influence of:
 - a) alcohol;
 - b) drugs and/or narcotics; or,
 - c) other prohibited substances, i.e. ketum etc.
- 9.19 Vehicles shall not block any access roads and are required to turn on its headlights, when moving inside Process Area in PIC. Entities are also recommended to turn on vehicle headlights when moving within Common Area in PIC.
- 9.20 Vehicles shall not transport goods, materials, surplus and/or equipment out from PIC Boundary without obtaining the prior written approval of:
 - a) the Operating Company;
 - b) any Person that owns the goods, materials, surplus and/or equipment; and shall be subject to PRPC security check and release.
- 9.21 PRPC shall have the right to hold, confiscate, seize and/or impound any suspicious vehicle including the goods, materials, surplus and/or equipment on the spot and carry out investigations and/or queries as it deems necessary.
- 9.22 Operating Companies and Entities shall keep PIC common roads free from its debris due to equipment / vehicle movement to and from the work site. In the event of

Confidential

spillage onto the road, the offender (Operating Companies and Entities) shall undertake the cleaning at their own cost.

- 9.23 In the event of a road traffic accident on PIC roads, the Operating Companies and/or Entities of the respective driver of the offending vehicle shall be liable for and shall indemnify against any damage to or destruction or loss of property operated and owned by the PRPC.
- 9.24 Approval by PRPC is required for the installation of signages & billboard structures within PIC Common Area including the installation of temporary and permanent access to designated lot.
- 9.25 Other detailed requirements should be referred to the PIC Traffic Management Guidelines ("PTMG")
- 9.26 This Article is linked to respective document as listed in Appendix C: Link with Other Documents.

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10 ACCESS GATE

- 10.1 Personnel and vehicles entering and exiting PIC shall be through Main Gate 1, Main Gate 2 or Main Gate 3. The graphical locations of the main gates are provided in Appendix B.
- 10.2 Lorry, heavy vehicles and machinery are not allowed to enter or exit at Main Gate 1 & Main Gate 3 except for delivery vehicle or logistic trucks below 5 ton.
- 10.3 Only authorized vehicles with valid VAP are allowed to pass the gates.
- 10.4 All Persons must comply with all posted signages and directions at all PIC Main Gates.
- 10.5 Access of workers, vehicles, goods from in/out PIC shall be according to the function of the gate and security procedure.
- 10.6 Other detailed requirements should be referred to the PIC Traffic Management Guidelines ("PTMG").

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11 SAFETY AND HEALTH

- 11.1 Protection of Workers, Public and Assets
 - 11.1.1 In accordance with applicable rules and laws, all Persons undertaking, performing and/or executing any work within the PIC shall protect and ensure the safety and health of Persons, asset and/or property within the proximity of such works from potential hazards and risks created by such and to take all necessary precautions and mitigation measures to minimize disturbance and inconvenience to the other tenants and public, resulting from performance of such works.
 - 11.1.2 In accordance with applicable rules and laws, all Persons shall execute their works and conduct all operations and activities in such a way as to minimize any impact to the environment.
 - 11.1.3 All Persons shall indemnify PRPC, in its capacity as park promoter from all claims, damages, costs and penalties, including without limitation those relating to any damage or loss or non-compliance with any occupational safety and health laws or regulations arising out of the works carried out by any Person, including Operating Companies and Entities within PIC.
- 11.2 Competency Training and Certification
 - 11.2.1 It is the responsibility of all Persons to ensure that they have valid competency training and certification as required by Operating Companies and/ or contract owners, and as per relevant authorities' requirement.
- 11.3 Fitness to Work
 - 11.3.1 It is the responsibility of the Operating Companies and Entities to ensure their employees, contractors, sub-contractors, consultants and agents undergo the necessary medical assessment by an Occupational Health Doctor (OHD)

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prior to working in PIC and to undergo any medical testing while in PIC as required by the Malaysian law and authorities from time to time.

11.3.2 Employees, contractors, sub-contractors, consultants and agents contracted with communicable diseases (including but not limited to Covid-19, tuberculosis, influenza, measles, chicken pox) shall not be allowed to enter PIC and should be subjected to immediate removal from work site. It is the responsibility of the Operating Companies and Entities to ensure that such employees, contractors, sub-contractors, consultants and agents shall only be permitted to return to work after being certified free of any communicable disease by OHD. PRPC will issue relevant instructions and directives as it deems appropriate from time to time.

11.4 Substance Abuse

- 11.4.1 All Operating Companies and Entities shall comply to workplace substance abuse and narcotics prevention requirements as specified under the Malaysian law.
- 11.4.2 No Persons shall be allowed to enter or work in PIC under the influence of alcohol or substance misuse.

11.5 Fatigue Management

All Operating Companies and Entities shall comply with fatigue management requirements and its hours-of-service limit as specified in Malaysia labour law and regulations

11.6 Smoking

Smoking, vaping and similar activities are prohibited within PIC, except at designated smoking areas.

11.7 Chemical Management

- 11.7.1 Operating Companies and Entities shall ensure the purchase, use, storage, warehousing, handling, manufacturing of chemical and disposal of wastes at their respective areas are in compliance with applicable laws and regulations.
- 11.7.2 Specific risks associated with chemicals shall be assessed prior to use through Chemical Health Risk Assessment ("CHRA") and the precautions needed to mitigate the risks must be complied with by all employees, contractors, sub-contractors, consultants and agents.
- 11.7.3 Operating Companies and Entities shall ensure information on hazardous chemicals and hazardous waste are communicated to all relevant employees, contractors, sub-contractors, consultants and agents.
- 11.7.4 Operating Companies and Entities shall ensure the following requirements are met for any chemical entry and exit into PIC:
 - a) All entry and exit of purchased chemicals shall go through Main Gate 2;
 - b) Safe delivery of chemicals to the final destination;
 - C) Chemicals shall be delivered and stored at designated areas only;
 - d) Any chemical storage at site shall adhere to all Malaysian laws, regulations, government directives and be maintained accordingly.
- 11.7.5 Movement of purchased chemicals within PIC shall follow the PIC Chemical Movement Control Matrix.

Pest Control 11.8

Operating Companies and Entities shall ensure that animal, pest and vector control programs are implemented and monitored according to applicable laws, rules and industry best practice.

11.9 Food and Beverages

- 11.9.1 All Operating Companies and Entities are recommended to appoint catering services companies approved by PIC Food and Beverages Outlet Committee for any company meetings and events. The Operating Companies and Entities shall be responsible to carry out inspections on the catering companies to ensure compliance with the relevant laws.
- 11.9.2 In the event of Operating Companies or Entities opt to appoint catering services other than as stipulated under item 11.9.1, Operating Companies or Entities shall comply with the following requirement:
 - a) Halal requirements;
 - b) Food hygiene requirements as per local regulation, applicable to the employees of the catering services company involved in the preparation and serving of the food and beverages; and
 - c) Valid license and registration for food premises from relevant authorities such as Kementerian Kesihatan Malaysia (KKM) and Majlis Perbandaran Pengerang (MPP). The food premises shall include but not limited to, in-house canteen, turnaround and company organized events.
- 11.10 Fire Safety and Emergency Management System
 - 11.10.1 The use of firewater hydrants and hoses for non-Emergency purposes are strictly prohibited, unless otherwise approved by the authority e.g. Fire and Rescue Department Malaysia.
 - 11.10.2 Operating Companies and Entities shall ensure that all Emergency systems including all equipment are functioning at all times and impairment procedures are in place.

- 11.10.3 Systems meant for fire safety and Emergency management shall not be tampered with, immobilized, disabled, bypassed, blocked, damaged and/or any other action or activities that could impair the function of the systems.
- 11.10.4 In the event of Emergency, any Person may utilize any PRPC and/or Operating Companies fire safety and Emergency equipment for immediate response.

11.11 Safety Management

- 11.11.1 All Operating Companies and Entities shall develop and implement a Safe System of Work (SSOW) for every activity carried out within their battery limit.
- 11.11.2 All contractors undertaking work within PIC must possess a valid CIDB Green Card. Operating Companies and Entities shall make the necessary arrangement to comply with this requirement. The phrase "Construction work" shall be as per defined in CIDB Act 1994.
- 11.11.3 The SSOW shall comply and be guided with Malaysian laws, regulations and best industry practices. SSOW shall include but not limited to the following:
 - a) Permit to Work (PTW) system;
 - b) energy isolation;
 - c) confined space entry;
 - d) working at height;
 - e) lifting;
 - f) radiation;

Confidential

- g) excavation;
- h) scaffolding;
- i) Safety Critical Element (SCE) bypass;
- j) ignition source control;
- k) tools, equipment and machineries;
- l) storage handling and use of compressed gas cylinder;
- m) electrical safety; and
- n) Personal Protective Equipment (PPE).
- 11.11.4 All PPE supplied by Operating Companies and Entities shall comply with necessary certification as regulated by Department of Occupational Safety and Health (DOSH) Malaysia.
- 11.12 Incident Notification, Investigation and Reporting
 - 11.12.1 It is the responsibility of the Operating Companies and Entities to have the relevant system in place for Incident Notification, Investigation and Reporting to PRPC and the relevant authorities.
 - 11.12.2 Operating Companies and Entities shall immediately report to PRPC for any incident relating to, health, safety, environment and process safety incident and proceed immediately with internal investigation, and then report to PRPC.
 - 11.12.3 Incident within Common Area and/ or incident within Operating Companies ISBL that could impact Common Area, shall be reported to PRPC. Investigation shall be conducted by respective Incident Owner. For incident that involved multiple parties, the involved parties shall be

Confidential

responsible to manage the incident. Any dispute in the findings and/ or recommendation, shall be discussed and to be mutually resolved by the involved parties.

- 11.12.4 Operating Companies and Entities shall immediately report to the relevant authorities regarding any incidents which requires reporting to relevant authorities, with a copy of the report copied and forwarded to PRPC. PRPC may at its discretion as Park Manager notifies the relevant authority for any incidents in PIC, where such notification or reporting by PRPC shall not in any way be deemed as a waiver of the duty and obligation of the Operating Companies to report such incident.
- 11.12.5 Group Security Pengerang Region shall be notified with regards to access of authorities and/ or other relevant parties into PIC during Emergency by the affected Operating Companies and/ or Entities, for the purpose of coordination and special entry clearance.
- 11.12.6 Operating Companies and Entities may submit HSSE Alert and Lesson Learnt to PRPC after any incident occurring in PIC.

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ENVIRONMENT AND SOCIAL PERFORMANCE 12

- 12.1 All regulated emission or discharge to the environment (including but not limited to, air emission, toxic/chemical release, noise, wastewater, oily water and other industrial wastes) shall at all times, comply with all applicable and relevant laws and regulations.
- 12.2 Operating Companies and Entities shall not discharge or spill or cause to discharge/spill, whether intentionally or unintentionally, and whether knowingly or unknowingly, any oil/toxic chemical or mixture containing oil/toxic chemical into storm water drainage and the environment.
- 12.3 Operating Companies and Entities shall not pollute soil or land surface and groundwater within PIC. Operating Companies and Entities shall not pollute or/and cause any environmental incidents at stormwater drain, shoreline and sea areas within PIC boundary or outside PIC boundary.
- 12.4 Operating Companies and Entities shall not permit the indiscriminate dumping of waste within and outside of PIC.
- 12.5 Operating Companies and Entities shall be responsible and make all arrangements to manage their own Loss of Primary Containment (LOPC) incident inclusive of spillage. In the event that PRPC takes any mitigation or remedial action to manage any LOPC or to prevent the spill from escalating, the Operating Companies and Entities shall indemnify and reimburse PRPC in full, for all costs incurred by PRPC, upon demand.
- 12.6 Operating Companies and Entities waste management shall comply with authority guidelines including applicable laws, rules and regulations:
 - a) All disposal of solid waste and scheduled waste shall be undertaken by Operating Companies / Entities appointed contractor. Operating Companies and Entities are fully responsible to ensure that the wastes are transported

38 | Revision: 4

by approved / licensed transporter with transit and disposal of said waste at an approved/licensed facility.

- b) All contractor managing waste shall be licensed / approved by the relevant authorities.
- c) Operating Companies and Entities should explore opportunities for waste minimization whenever possible.
- d) Disposal of dangerous goods including but not limited to chemical and wastes, shall comply with laws, regulations and governmental directives.
- e) The treatment or disposal of waste shall be undertaken at premises approved by relevant authorities and the wastes shall be stored at designated waste storage areas only.
- f) All PETRONAS logo on empty drums shall be removed and all empty drums shall be crushed prior to leaving PIC.
- 12.7 All excess of soils from excavation works shall be disposed outside PIC. The dumping activities shall comply with the relevant rules and guidelines including obtaining approval and/or permit prior to the activities.
- 12.8 Operating Companies and Entities shall not allow or cause to allow open burning at any location within PIC.
- 12.9 Any Operating Company or Entity which contaminates, pollutes or causes the contamination or pollution into any areas in PIC (ISBL and/or OSBL), shall bear all costs incurred for, including but not limited to, the clean-up, mitigation works, remediation and/or recovery (including without limitation to oil recovery works). In the event PRPC, in its role as PIC park operator incurs any costs of clean up mitigation, remediation and/or recovery, the Operating Companies or Entities which cause the contamination and/or pollution shall indemnify and reimburse PRPC fully, for all costs incurred by PRPC.

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- 12.10 All Operating Companies and Entities are to participate in PIC Sustainability Agenda e.g. Greenhouse Gas (GHG) Emission, Freshwater Management, Wastes Management and Grievance Mechanism.
- 12.11 All Operating Companies and Entities are to cooperate with each other, and with PRPC, in addressing and resolving public complaints in a timely manner.
- 12.12 All PETRONAS Operating Companies and Entities shall ban single use plastic for drinking water bottles, cutleries, take-away food containers, plastic cups and plastic bags for any company events or meetings inside and outside PIC.
- 12.13 Whilst all non-PETRONAS Operating Companies and Entities shall strive to ban single use plastic for drinking water bottles, cutleries, take away food container, plastic cups and plastic bag for any company events or meetings in PIC.

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13 **EMERGENCY AND CRISIS MANAGEMENT**

- 13.1 Any Person noticing an Emergency, security breach or crisis situation shall call the Operations Control Centre (OCC) via the Emergency hotline telephone or 07-8179999, alerts the nearest security personnel or break the manual call point (Break Glass).
- 13.2 Operating Companies and Entities shall:-
 - 13.2.1 Subscribe to the Centralized Emergency Fire Services and Centralized Emergency Medical Services.
 - 13.2.2 Establish an emergency response management system that is aligned with the PIC Emergency Response & Crisis Management Plan.
 - 13.2.3 Conduct inspection, testing and maintenance of fire detection and protection system in accordance with all relevant laws and license requirements imposed by the authorities.
 - 13.2.4 Ensure availability of Emergency response equipment, tools resources and facilities required to manage Emergency as per approved Emergency Response Plan.
 - 13.2.5 Appoint a competent Emergency Response Team and Emergency Management Team to manage emergencies and perform the following:
 - a) Comply with drills and exercise requirements for PIC and participate in joint exercises with other Operating Companies and Entities;
 - b) Render required support in terms of manpower, equipment and response actions to other Operating Companies and Entities as may be required during an Emergency, upon a request to do so by the On-Scene Commander;

41 | Revision: 4

- c) Standardize the response procedures and train its Personnel to respond to various Emergency situations across the whole of PIC;
- d) The Emergency escalation shall be as follows:-

TIER	OPERATING COMPANY	EXTERNAL INVOLVEMENT	PRPC
Tier-1	 Lead Emergency response Notify Authorities and PRPC Lead Emergency response Notify Authorities and PRPC 	With or without the assistance from response agencies and/or authorities Involvement from external response agencies and/or authorities.	Monitor situation Support Function — provide logistics support as requested (available
Tier-3	 Handover leadership of Emergency response to Government Agency, if necessary and assist Emergency response Notify Authorities and PRPC 	 Lead the Emergency response, upon handover by Operating Company Involvement and management from multiple external response agencies and/or authorities 	facilities/services to accommodate Emergency response e.g. venue for press conference & media handling, Next Of Kin (NOK) holding rooms, security services) to Operating Company

- 13.3 To ensure harmonious and safe environment at PIC:
 - a) Operating Companies that have not subscribe to the Centralized Emergency Fire Services and Centralized Emergency Medical Services; and,
 - b) Entities;

shall be fully liable for costs incurred for Emergency responses during an Emergency, whether or not the non-member Operating Companies or Entities requested for such Emergency responses, PROVIDED THAT: -

- a) the Emergency responses provided by the Centralised Emergency Fire Services and the Centralised Emergency Medical Services is for the purpose of ensuring the health, safety and security of any Person; and,
- b) the dangerous, unsafe, adverse act that causes such Emergency situation is found to have been caused and/or contributed in whole or partially, by such non-member Operating Companies or Entities.
- 13.4 In order to ensure reliability of fire water system during emergencies and compliance to Fire Services Act 1988 requirement, usage of fire water for non-Emergency purposes is **PROHIBITED** by all facilities in PIC.

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14 CONSEQUENCE MANAGEMENT FOR VIOLATIONS OF PIC PARK RULES

- 14.1 Failure to comply with this PIC Park Rule may tantamount to a breach of the laws (including but not limited to PAPPA 1959) and may result in criminal liability, consequence management procedures pursuant to this PIC Park Rules (which amongst others, include eviction), and where costs and/or losses are incurred by PRPC or any party affected by such non-compliance, to civil liability.
- 14.2 Detail of consequence management shall be referred to the Consequence Management Procedures for Violations of PIC Park Rules.

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15 FEEDBACK MANAGEMENT

Any Person can register any feedback and any complaint at the PIC Shared Service Centre website at https://picssc.petronas.com/ or call at 07-8171000.

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16 ASSURANCE

- 16.1 PRPC being the *authorized officer* as defined under the PAPP and KPI for PIC, is empowered to ensure that the Operating Companies and Entities within the PIC are in compliance with the PIC Park Rules. PRPC reserves the rights to audit Operating Companies and Entities with prior notice on compliance to the PIC Park Rules.
- 16.2 Operating Companies and Entities within the PIC shall develop their own work processes, procedures and records to comply with Assurance Program.
- 16.3 PRPC together with Operating Companies and Entities within the PIC shall review the assurance programs of the Operating Companies to ensure compliance against the relevant elements of the PIC Park Rules.

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17 INFORMATION AND COMMUNICATIONS TECHNOLOGY (ICT)

- 17.1 General.
 - 17.1.1 Operating Companies and its ICT service providers shall adhere to the laws of Information and Communication Technology in Malaysia.
 - 17.1.2 Operating Companies shall timely make available adequate and necessary data and information to Park Operator / owner while ensuring the security and confidentiality during data exchanged, for smoother and safer operations of PIC.
 - 17.1.3 Operating Companies shall adopt adequate technology risk management to mitigate risk of ICT security threats or vulnerabilities.
- 17.2 PIC Corporate Network.
 - 17.2.1 If there is a need to connect to PIC Corporate Network, Operating Companies, Visitors and tenants shall:
 - a) Register the end user computing (EUC) device with PRPC ICT.
 - b) Ensure the EUC devices are free from any malicious software such as virus, worm, Trojan, etc.
 - c) Ensure the EUC devices are free from unlicensed software.
 - d) Not use it for non-business purposes.
 - e) Comply to PIC cybersecurity rules and guidelines.

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18 GENERAL RELEASE

- 18.1 Notwithstanding anything contrary in this PIC Park Rules and irrespective of PRPC's powers, responsibilities and key functions as stipulated in this PIC Park Rules, PRPC shall not be liable, and shall not in any manner for any reason whatsoever be liable for, and is completely and wholly released and discharged from, any and all claims, losses, costs, damages, expenses, fines or penalties (if any), whether past, present, future or contingent, or of whatever nature and howsoever arising, at law (contractual or otherwise), in respect of:-
- 18.1.1 any personal injury (including bodily injury, disability, disease and illness) and/or death of any employee of any Person; or
- 18.1.2 the loss of or damage to the property and/or asset of any Person,
 - regardless of the identity of the Person, whose action or inaction caused the aforesaid personal injury (including bodily injury, disability, disease and illness) and/or death, or loss or damage to property and/or asset within and/or in connection with the PIC.
- 18.2 The rules at Article 5.2 of this PIC Park Rules is reiterated here, that in carrying out its function as PIC park promoter and in upholding the harmonious and safe environment at PIC, any Person shall indemnify and reimburse PRPC fully, for all costs incurred by PRPC which arises out of the response, facilitation, action or inaction of PRPC, in respect of any non-compliance by any Person of this PIC Park Rules, breach of any laws, regulations, rules, procedures, codes of conduct and any guidelines which are applicable to the operations, occupation, presence and activities at PIC.

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19 DEFINITION

TERMS	DEFINITIONS	
"Applicable Codes	Means the document that specify the project codes and	
and Standards for	standards to be applied when executing of projects inside	
New Project	PIC. Please contact PRPC for access to this document.	
Development in PIC		
(Minimum		
Requirements)"		
"Assurance	Means a systematic approach to manage the likelihood of	
Program"	success of a program and proposing improvements that	
	will ensure success.	
"Centralized	Means the centralized Emergency firefighting, hazardous	
Emergency Fire	material response and/or rescue operations provided by a	
Services"	service provider duly appointed by PRPC, as notified from	
	time to time.	
"Centralized	Means the centralized Emergency medical services related	
Emergency Medical	to immediate medical care to prevent loss of life or	
Services"	aggravation of physiological or psychological illness or	
	injury provided by a service provider duly appointed by	
	PRPC, as notified from time to time.	
"CGSO"	Chief Government Security Office, Prime Minister	
	Department.	
"CIDB Green Card"	Means the card issued by Construction Industry	
	Development Board as certification for workers in	
	construction industry who have completed courses and	
	safety training.	
"Common Area(s)"	Means areas at PIC which are designated by PRPC from	
	time to time, for the common use of the Operating	
	Companies and Entities, i.e. areas for common	
	infrastructures and common facilities (e.g. offices,	
	accommodations, gates and recreational areas and also	
	other areas categorized as Non Process Areas, including	
	buffer zone).	

TERMS	DEFINITIONS	
"Confined Space	Entry is when any part of the entrant's body breaks the	
Entry", (CSE)	plane of an opening. "Entry" includes all subsequent	
	activities in the confined space	
"Consequence	Management of consequence within common area of PIC	
Management"	for any Person who fails to comply with PIC Park Rules	
"Data Subject"	Means an individual who is the subject of the Personal	
	Data collected by PRPC.	
"Designated Parking	Means motor vehicle and non-motor vehicle parking bays	
Areas"	as designated by PRPC at the Common Areas or by the	
	Operating Company at its ISBL.	
"ERP"	Means Emergency Response Plan.	
"EUC"	Means end user computing device including but not	
	limited to smartphones, laptops, Personal computers, of	
	Operating Company, Entities or Visitors.	
Emergency	Means an incident that threatens or has the potential t	
	threaten (based on impact or the need to respond) human	
	life, health, the environment or property, if not controlled,	
	contained and/or eliminated immediately.	
"Entity" or	Other than Operating Companies, including but not	
"Entity(ies)"	limited to the contractors of, agents of, and service	
	providers of, the Operating Companies and projects.	
"Company Vehicles"	The vehicle is owned, leased or chartered by the Operating	
	Companies and/or Entities and have valid Roadtax,	
	Puspakom Inspection Certificate, Vehicle Insurance and	
	other inspection certificate prior to obtain the VAP.	
"Host Company"	Means Operating Companies or Entities that are:	
	hosting Visitor or authorized / licensed invitees into	
	PIC; and	
	and approving the movement of products, goods	
	and materials into and out of PIC.	
"HSSE"	Means Health, Safety, Security and Environment.	
"HSSE Alert"	A brief HSSE information document prepared by	
	respective Operating Companies or Entities following an	

TERMS	DEFINITIONS	
	incident based on the Notification Form (NF) and to be	
	shared to PRPC for acknowledgement and dissemination	
	to other Operating Companies and/ or Entities.	
"HSSE Lesson	A HSSE information document prepared by respective	
Learnt"	Operating Companies or Entities following an incident	
	based on the final investigation report and to be shared to	
	PRPC for acknowledgement and dissemination to other	
	Operating Companies and/ or Entities.	
"ICT"	Means Information and Communications Technology.	
"Incident Owner"	A focal person for the incident. Respective OPC/ Area	
	Owner/ Department who has control on any activities or	
	operations where the incident occurred shall identified	
	focal person to manage the respective incident.	
"IORG"	Means the Integrated Operation Rules and Guidelines	
	documents.	
"ISBL"	Refers to "Inside Battery Limit" inside the Process Area	
	which means, as the context requires, the area(s) of lands	
	that is/are leased by Operating Companies and Entities.	
"KP1"	Means Key Point Installation Priority 1 pursuant to the Key	
	Point Installation Standing Order issued by the Ministry of	
	Home Affairs on 1st June 2019 in relation to PIC as a key	
	installation area.	
"LOPC"	Means Loss of Primary Containment.	
"NOI"	Means Notification of Incident for HSSE incidences.	
"OGSP Card"	Means Oil and Gas Safety Passport for workers who have	
	attended the relevant training and assessment for working	
	in oil and gas industry in Malaysia. This card is issued by	
	NIOSH.	
"OHD"	Means Occupational Health Doctor.	
"Operating	Means companies carrying out businesses and/or	
Company(ies)"	operating within PIC and can also referred to as Tenant.	
"OSH"	Means Occupational Safety and Health.	

TERMS	DEFINITIONS	
"OSBL"	Refers to "Outside Battery Limit", which means, as the	
	context requires, the area(s) of lands that is/are	
	immediately outside the leased area of an Operating	
	Company i.e. immediately outside the ISBL.	
"OSRP"	Means Oil Spill Response Plan.	
"PAPPA 1959"	Means the Protected Areas and Protected Places Act 1959.	
"Person" or	Refers to any individual or any entity, including but not	
"Person(s)"	limited to personnel, staff, employee, Visitors,	
	licensed/authorized invitees, corporate body, Operating	
	Companies and Entities, including the Operating	
	Companies' and entity's personnel, Visitor, invitee, tenant,	
	sub-lessee, consultant, agent, representative, contractors	
	and representatives, who:-	
	a) enters;	
	b) present;	
	c) occupies; and/or	
	d) carry out any activities,	
	at PIC.	
	For avoidance of doubt, "Any Person" shall also include the	
	personnel, staff, employee, Visitor, licensed / authorized	
	invitees, tenant, sub-lessee, consultant, agent,	
	representative, contractors and representatives of:-	
	a) PRPC;	
	b) PRPC's shareholder(s); and	
	c) the Operating Company(ies)'s shareholder(s),	
	who enters, present, occupies and/or carry out any	
	activities, at PIC.	
"Personal Data"	Refers to the same meaning as defined by the Personal	
	Data Protection Act 2010, and relates only to personal data	
	of which PRPC has control and authority over the	
	processing thereof, for the purposes of this PIC Park Rules.	

TERMS	DEFINITIONS	
"PIC Boundary"	Means the areas within the areas as described in the PAPP	
	Orders being all buildings, tanks, equipment, installations	
	and areas enclosed within a gated compound, currently	
	comprising of 6315.9 acres of land including the jetty, 200	
	metres within the coastline and 200 metres around the	
	jetty in the Mukim of Pengerang, District of Kota Tinggi,	
	State of Johor.	
	For clarity, "PIC Boundary" shall also include the areas as	
	acquired, alienated and owned by PHSB (if any) and be	
	made part of PIC from time to time.	
	On-shore PIC Boundary (including Solid Product Jetty	
	(SPJ) and Material Off-Loading Facility (MOLF)) area is as	
	shown in the PIC Layout Plan at Appendix B hereof (note:	
	boundary area is correct as at the latest revision date of	
	this PIC Park Rules).	
PICSP	Means Pengerang Integrated Complex Safety Passport for	
	workers who have attended the relevant training and	
	assessment for working in PIC. This card is issued by	
	PIC Site Training School.	
"PIC Park Rules"	Means this <i>PIC Park Rules</i> , including any	
	revision/amendment, made thereto and applicable from	
	time to time.	
"PHSB"	Means PETRONAS Hartabina Sdn. Bhd.	
"PIC"	Means Pengerang Integrated Complex or the 'Kompleks	
	Bersepadu Pengerang' located at the Mukim of	
	Pengerang, Daerah Kota Tinggi, State of Johor Darul	
	Ta'zim, Malaysia.	
"PIC Chemical	Means a document that specify the control required on	
Movement Control	chemicals entering and moving around PIC from one	
Matrix"	location to another by assigning relevant responsible	
	parties to ensure safety and the regulations related to	
	parties to ensure safety and the regulations related to	

TERMS	DEFINITIONS	
	chemicals are adhered to by respective responsible	
	parties.	
"PAPP Orders"	Means Protected Areas (No.10) Order 2018 and Protected	
	Places (No.11) Order 2018.	
"PPE"	Means Personal Protective Equipment.	
"Privacy Statement"	Means the legal statement that specifies what PRPC does	
	with the Personal Data collected from a Data Subject,	
	along with how such Personal Data is processed and for	
	what purposes. The Privacy Statement may be accessed at	
	our website at http://pic.petronas.com.	
"Process Area"	Means the plant process/production area within PIC, the	
	areas of which are demarcated within the black dotted	
	lines in Appendix B hereof.	
"Protected Area"	Has the definition pursuant to PAPPA 1959 and in relation	
	to PIC, as described in the <i>Protected Areas (No.10) Order</i>	
	2018.	
"Protected Places"	Has the definition pursuant to PAPPA 1959 and in relation	
	to PIC, as described in the <i>Protected Places (No. 11) Order</i>	
	2018.	
"PRPC"	Means PETRONAS Refinery and Petrochemical	
	Corporation Sdn. Bhd.	
"PSAC"	PIC Security Access Card or authorised security access	
	card.	
"PTW"	Means Permit to Work. A document authorized by the	
	Approving Authority for work to be carried out under	
	stated precautions/ conditions.	
"PUSPAKOM"	Means 'Pusat Pemeriksaan Kenderaan Berkomputer', a	
	body corporate accredited by the Malaysian Road	
	Transport Department which is authorized to carry out	
	safety inspection on commercial vehicles in Malaysia.	
"RCP"	Refers to "Road Closure Permit" which means the permit	
	issued by Complex Facilities & Services (CFS), PRPC for any	
	temporary activity or event requiring full or partial Closure	

TERMS	DEFINITIONS	
	of PIC common roads that may impact the traffic flow or	
	potentially pose safety concerns on users of PIC common	
	roads or people working within the neighboring area. The	
	activity or event is, but not limited to:	
	a) Abnormal Cargo movements on any PIC common	
	roads	
	b) Activity on or around roads that affects traffic	
	movement and behaviors that may cause safety	
	concerns	
	c) Activity that involves Non Destructive Examination	
	(NDE) or blasting works	
	d) Activity that involves Construction and Maintenance	
	Works on or within the right-of way of common roads	
"Safety Critical	Part of an installation and such of its structure, plant	
Element", (SCE)	equipment and systems (Including computer program) or	
	any part thereof:	
	i. the failure of which could cause or contribute	
	substantially to the release of a hazard with Major	
	Risks.	
	ii. a purpose of which is to provide the barrier to	
	prevent or limit the effect of a major accident.	
"Solid Waste"	includes—	
	a) any scrap material or other unwanted surplus	
	substance or rejected products arising from the	
	application of any	
	process;	
	b) any substance required to be disposed of as being	
	broken, worn out, contaminated or otherwise spoiled;	
	or	
	c) any other material that according to this Act or any	
	other	
	written law is required by the authority to be disposed	
	of, but does not include scheduled wastes as	

TERMS	DEFINITIONS	
	prescribed under the Environmental Quality Act 1974	
	[Act 127], sewage as defined in the Water Services	
	Industry Act 2006 [Act 655] or radioactive waste as	
	defined in the Atomic Energy Licensing Act 1984 [Act	
	304].	
"VAP"	Refers to "Vehicle Access Pass" which means the vehicle	
	sticker issued by Security for control the following: -	
	a) Access - control access of authorized vehicles into	
	PIC	
	b) Parking - control of vehicles that is authorized to par	
	at a designated location	
	c) Traffic - control of number of vehicles authorized to	
	be driven inside PIC	
"Visitor"	Means any third party or guest who is not the employee of	
	Operating Companies or Entities in PIC.	

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20 DOCUMENT CONTROL

- 20.1 This PIC Park Rules is issued and maintained by PRPC. PRPC has the discretion to make changes and revisions to this PIC Park Rules.
- 20.2 Such changes and revisions shall be updated by PRPC to the PIC Integrated Operation Council and/or PIC Main HSSE Committee and as soon as reasonably practicable, be communicated to the Operating Companies. Notwithstanding the above, it is the duty of the Operating Companies to keep itself and its Entities updated to the updated and applicable version of the PIC Park Rules adopted at PIC from time to time.
- 20.3 While the custodian of the PIC Park Rules resides with PRPC, the PIC Integrated Operation Council and PIC Main HSSE Committee may, pursuant to its terms of reference, amongst others, make proposals to PRPC for, and deliberate, improvements to the PIC Park Rules.

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21 APPENDICES

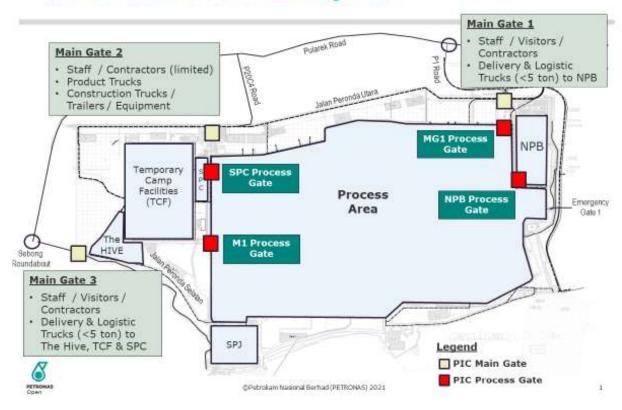
APPENDIX A - CONTACT DETAILS

Category	Contact email
General Enquiry and Feedback	pic.parkrules@petronas.com
Security Related	pic.security@petronas.com
• Assess Passes & Permit	
Application	
Gate's Entry and Exit	
Requirement	
Incident Reporting	
Visiting PIC	pic.parkrules@petronas.com
ICT	pic.callcentre@petronas.com
Emergency	07-8179999

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APPENDIX B- PIC ACCESS AND GATES LAYOUT

PIC Access & Gates Layout



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