

PETRONAS Privacy Policy

This policy reflects PETRONAS' overarching commitment to ensuring that personal data is handled and managed throughout our business operations in full compliance with applicable data protection laws.

Policy Statement

PETRONAS is committed to complying with applicable privacy and personal data protection laws, and to ensuring that our collection, use, processing and storage of personal data relating to our employees, contractors and directors, and the third parties with whom we work, is consistent with our high standards.

Our core principles require that PETRONAS, in our collection, use, processing and storage of personal data, takes the following steps where required to do so by applicable laws:

- to ensure that personal data are obtained lawfully and processed based on an appropriate legal basis, including consent, where relevant;
- to provide individuals with the required notices and information about their personal data processing and to verify that the personal data collected are relevant for the stated purposes;
- to keep collected personal data accurate, complete and up-to-date;

- to retain the personal data that has been collected only for the period necessary to fulfil the relevant purposes, unless otherwise permitted or required by applicable laws;
- to inform individuals concerned about the disclosure of their personal data to third party recipients;
- to keep personal data secure by protecting it with adequate and appropriate security safeguards; and
- to provide individuals with the ability to exercise their rights under applicable laws, including rights to access, rectify and/or request the erasure of their personal data, where applicable.

Governance and Implementation

This policy is in line with the PETRONAS Code of Conduct and Business Ethics (CoBE) and is guided by other applicable internal policies, standards, guidelines and procedures including the PETRONAS Privacy Standard.

This policy applies to every director, employee and third party working for or on behalf of PETRONAS. Joint venture companies in which PETRONAS is not a controlling stakeholder, and associate companies of PETRONAS are encouraged to adopt this policy or similar principles and standards.

Any violation of applicable data protection laws may result in administrative action, civil, or criminal liabilities, disrupt business operations, affect contractual obligations, and cause significant reputational harm.



Tan Sri Tengku Muhammad Taufik
President and Group CEO, PETRONAS