

PETRONAS Whistleblowing Policy

This policy reflects PETRONAS' overarching commitment to provide a safe and confidential channel for all employees, directors, the contingent workforce of PETRONAS Group of Companies worldwide and members of the public ("Whistleblowers") to report concerns about any improper conduct without fear of retaliation.

Policy Statement

PETRONAS is committed to the highest standards of integrity, openness and accountability in the conduct of its businesses and operations. It aspires to conduct its affairs in an ethical, responsible and transparent manner. PETRONAS encourages the reporting in good faith about any improper conduct within PETRONAS as well as any non-compliance by a third party where this could affect PETRONAS.

Scope of the Policy

This policy is designed to facilitate Whistleblowers to report any violations or potential violations (misconduct or criminal offence) through internal channel. Such misconduct or criminal offences include the following:

- i. Fraud, Bribery and Corruption;
- ii. Abuse of Power;
- iii. Conflict of Interest;
- iv. Misrepresentation or non-compliance in the preparation of books and records, including financial statements;
- v. Breach of PETRONAS' Code of Conduct and Business Ethics (CoBE), policies, standards, guidelines and procedures;
- vi. Breach of applicable laws and regulations.

Secure Whistleblowing Channels

All reports are to be made via the following secured and confidential channels in accordance with the procedures as provided under this policy, subject to the requirements of applicable laws:

- Online via <https://www.petronas.com/whistleblowing>
- Email to whistle@petronas.com
- In writing to P.O Box No 11646, Pejabat Pos Besar Kuala Lumpur



Tan Sri Tengku Muhammad Taufik
President and Group CEO, PETRONAS

When you report a concern, you can expect that your report will be treated seriously, fairly and promptly.

For information on the processing of your personal data in the whistleblowing channel, please refer to the Whistleblowing Privacy Notice.

Protection to Whistleblower

While PETRONAS encourages Whistleblowers to identify themselves to ensure the most efficient and comprehensive investigation and resolution of reports, Whistleblowers have the option to submit reports anonymously. PETRONAS takes the protection of confidentiality of identity very seriously and will take all reasonable steps to ensure confidentiality as best as possible. You will not be subject to retaliation from PETRONAS for any report of a suspected violation that is made in good faith and without malicious intent, and you have raised as a genuine concern, even if it later turns out to be factually incorrect. Please be aware, however, that knowingly providing false or misleading information will not be tolerated.

PETRONAS strictly prohibits and will not tolerate any form of retaliation against any person who, in good faith and without malicious intent, has made a report or disclosure of violations or potential violations pursuant to this Policy.

For the avoidance of any doubt, PETRONAS reserves all rights to inform competent authorities of any violations of the law.

For further information, please refer to the PETRONAS Non-Retaliation Policy.

Applicability of the Policy

This Policy applies to every employee, director and third party with business dealings with PETRONAS. Joint venture companies in which PETRONAS is not a controlling stakeholder and associate companies of PETRONAS are encouraged to adopt this policy whilst our contractors, agents, outsourced workers and business associates are required to always act consistently with applicable parts of this Policy when dealing with, acting on behalf of, or in the name of PETRONAS.

PETRONAS reserves the right to amend this policy from time to time.