

GROUP DGP PROCUREMENT

PETRONAS LICENSING MANAGEMENT SYSTEM (PLMS) SUPPLIER USER GUIDE

SEPTEMBER 2020



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Approval & License Fee Payment Objectives Update Company Profile Overview & New Ways of Working **Update SWEC & MTR General Functions Cancellation of Company Account Creation Cancellation of SWEC Company Application Support Contact SWEC Application**

Objectives

The purpose of this document is to provide an overview and step-by-step training to navigate through PLMS as well as the capability to perform licensing and registration tasks in the system.

The contents curated in this document allows suppliers to achieve the following:



To obtain an understanding on how to **navigate through** the new licensing and registration platform and its functionalities.



To be equipped with sufficient knowledge to **use the system** based on the **functions and features** available.



To recognise the **high-level benefits** of the system and the **new** ways of working around it.



OVERVIEW & NEW WAYS OF WORKING

Introducing PLMS

We have upgraded our previous licensing and registration system (ROS) to a new platform named PETRONAS Licensing Management System (PLMS).

Not limited to just a facelift, the new system is designed around improved efficiency, intuitive navigation and will complement the **SMART**_{by}**GEP**° procurement platform to create a seamless end-to-end procurement experience.

PETRONAS
LICENSING
MANAGEMENT
SYSTEM

Simplified Licensing and Registration Process
Easy reference and transparency on application status

Intuitive System Navigation

A responsive interface that enhances user experience



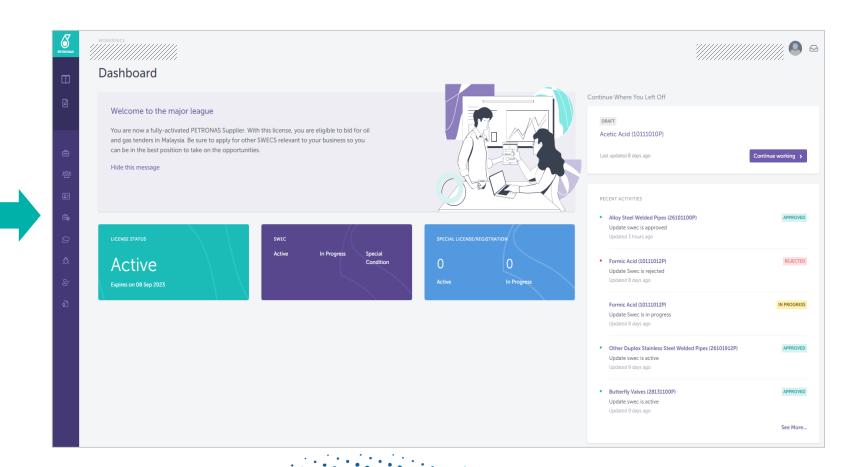
Dashboard view for the new Home Page.

BEFORE

Previously, there is limited information available on ROS home page.

AFTER

The new dashboard highlights relevant information at your current application stage, with an intuitive and dynamic design.



Streamlined Company Profile submission.

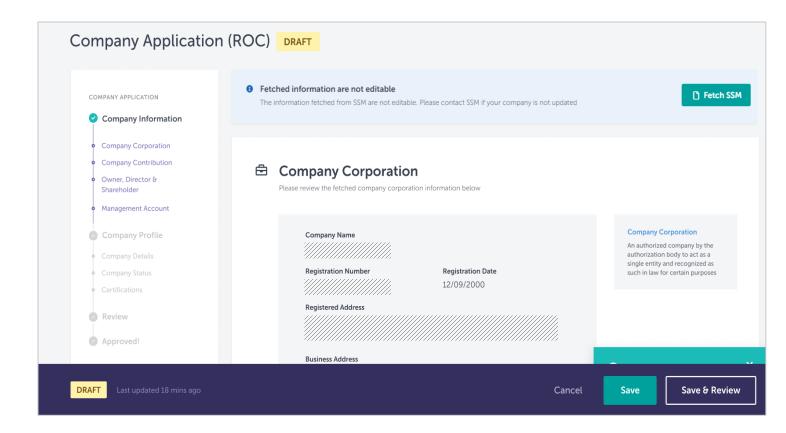
BEFORE

Supplier needs to enter their company details and make reference to SSM information.



AFTER

Company information is fetched and populated from SSM. For any changes in information, suppliers must update them in SSM first. Once approved by SSM, supplier can then fetch updated info via PLMS.



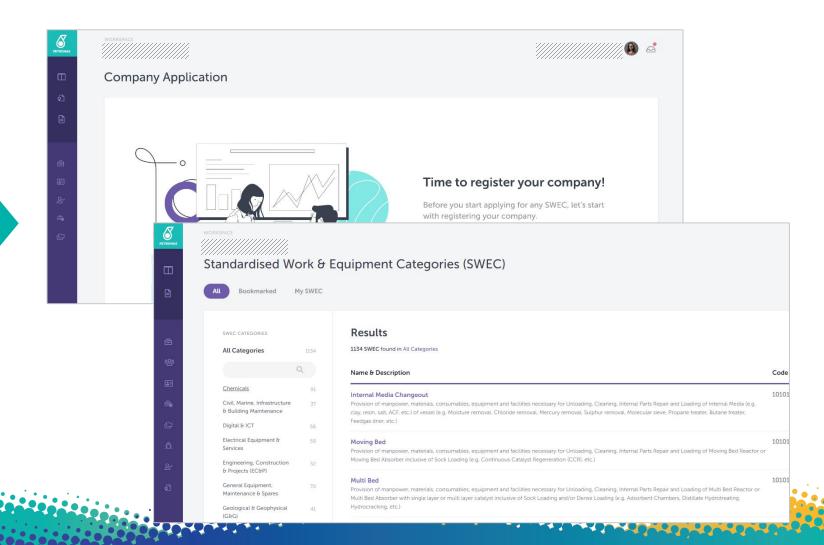
Company and SWEC application are separate processes.

BEFORE

A single submission that combines Company Profile and SWEC, for all registration and license applications.

AFTER

While waiting for company approval, suppliers can start drafting their SWEC application.



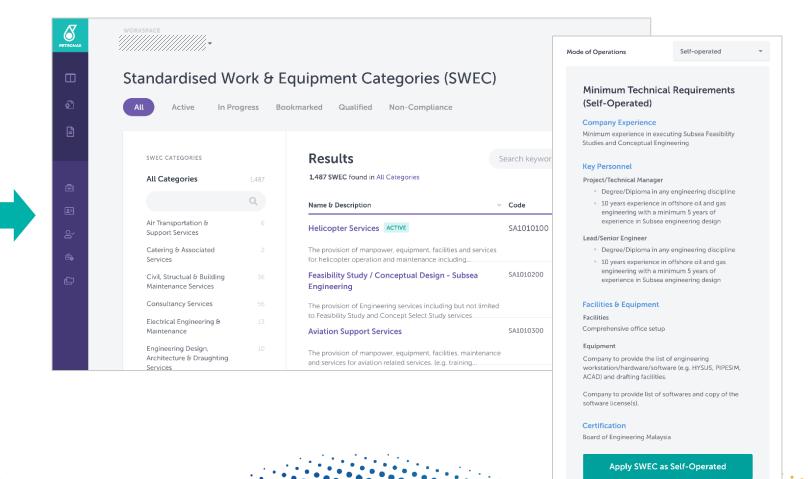
Continuous SWEC application submissions.

BEFORE

Supplier needs to wait for their current application to be completed before applying for the next.

AFTER

Supplier can now submit new SWEC applications while waiting for approval of previous SWEC submission.



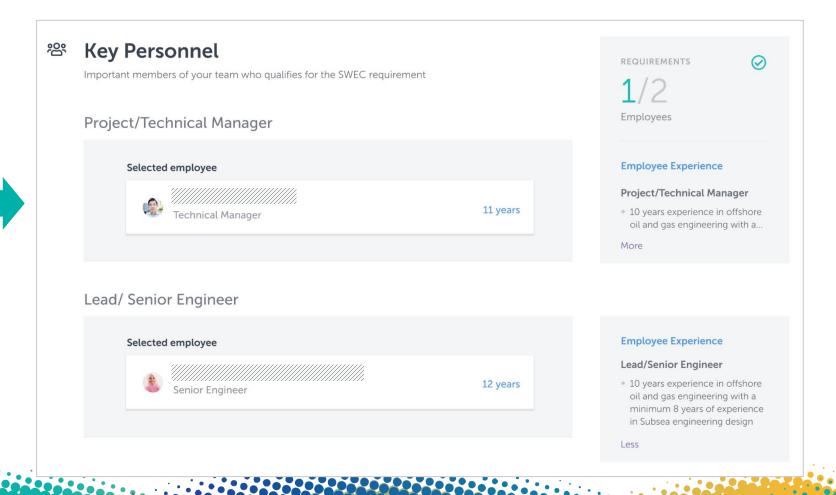
Company and SWEC Requirements are centralised and accessible in the system.

BEFORE

Supplier needs to refer to multiple documents for company and SWEC requirements.



Company and SWEC requirements are reflected in the application screen.



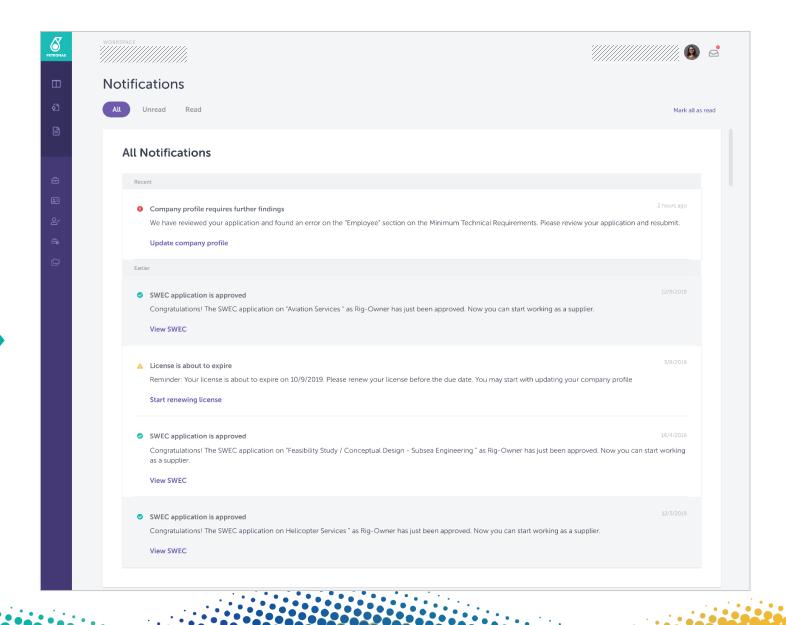
Guided notifications.

BEFORE

Supplier is provided with application feedback and rejection reasons via email.



Supplier may view all notification in the system on top of being prompted by email.



Feedback and resolution.

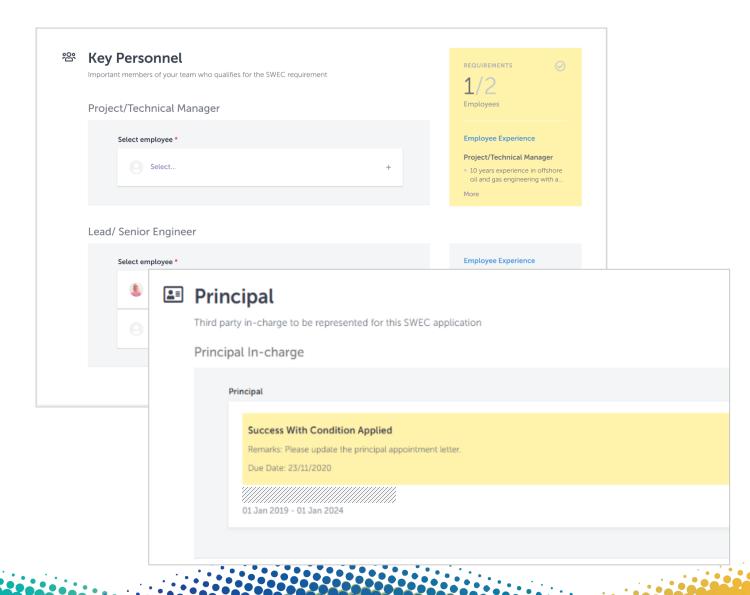
BEFORE

Supplier is required to submit a new application in the event of rejection.



AFTER

Supplier will be guided to provide resolutions in the incomplete application.



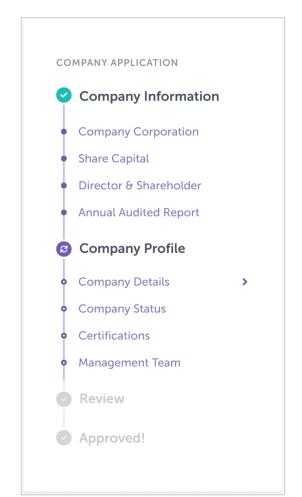
Visibility of Application Status.

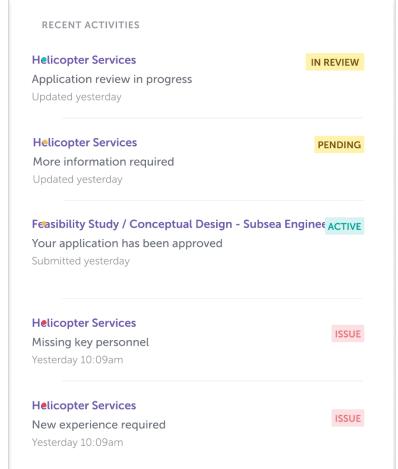
BEFORE

Supplier has limited visibility of application status until the final outcome.



Supplier will be able to monitor the progress of their application after submission.





System Requirements



Recommended requirements to run the PETRONAS Licensing Management System.





IMPORTANT: Only GMAIL & company email addresses are accepted in the creation of PLMS account.

If your current email address is currently using a Yahoo or Hotmail domain (@yahoo.com, @Hotmail.com), please create a new email address and log a ticket to lrs_enquiries@petronas.com to update your current registered email for PLMS account creation.



Please assign the right personnel to manage your company's PLMS account.

This person will be receiving and handling all your licensing & registration activities with PETRONAS.

New Ways of Working



Cross Functional Collaboration

The online and integrated platform provides suppliers the opportunity to collaborate with PETRONAS more efficiently.



Proactive Ownership

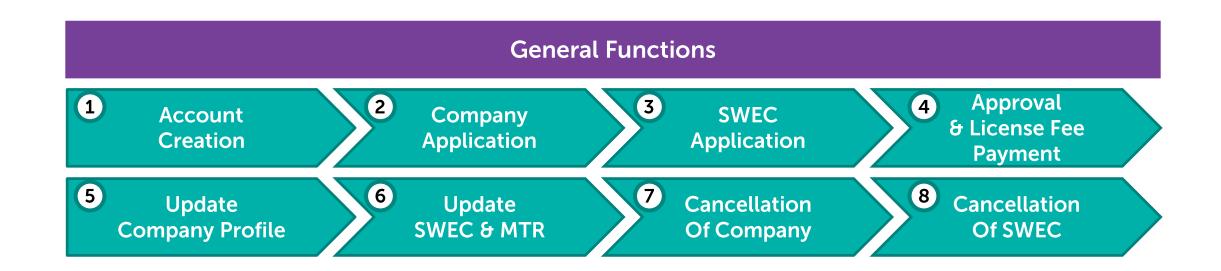
Suppliers are empowered to proactively monitor their license and registration applications using the platform's centralised notification system and update changes to company profile.



Embrace Technology

Suppliers are encouraged to adopt an **open mindset** and **actively utilise** the new platform and elevate their ways of working.

APPLICATION DEEP DIVE



The Licensing & Registration Experience

PETRONAS License and Registration applications are based on self-service practice through online submission via PLMS.

General Functions

1 **Account** Creation

Company **Application**

2

3 **SWEC Application**

Approval 4 & License Fee **Payment**

- New suppliers who is interested to become a licensed or registered PETRONAS supplier begins with creating a PLMS account.
- Suppliers provide the required information about their company.
- Existing PETRONAS suppliers will be notified by the system to perform renewal activities 4 months before their license or registration expiry date.
- Suppliers can amend the highlighted section (if rejected) and re-submit for approval.

- Searching for new SWECs and viewing their Minimum Technical Requirements (MTR) are easier with the search bar function in the system.
- Suppliers can now submit new SWEC applications while waiting for approval of previous SWEC submission.
- Following SWEC application approval, the registration certificate will be issued whilst licence certificate will only be issued upon licence fee payment is made (via online payment).
- For new suppliers, you will receive an invitation email to create and complete your SMART by GEP® account, to avoid missing out on receiving tenders.

The Licensing & Registration Experience

PETRONAS License and Registration applications are based on self-service practice through online submission via PLMS.

General Functions

5 Update Company Profile

Update
SWEC & MTR

Cancellation of Company

8 Cancellation of SWEC

- Supplier will be able to update their company profile, comply with Special Conditions or to upgrade from Registration to License status.
- Supplier is required to update their SWEC & MTR if there is a change of principal, mode of operation or to comply with special conditions.
- For application that has been returned to provide further information, suppliers can amend the highlighted section and resubmit for approval.

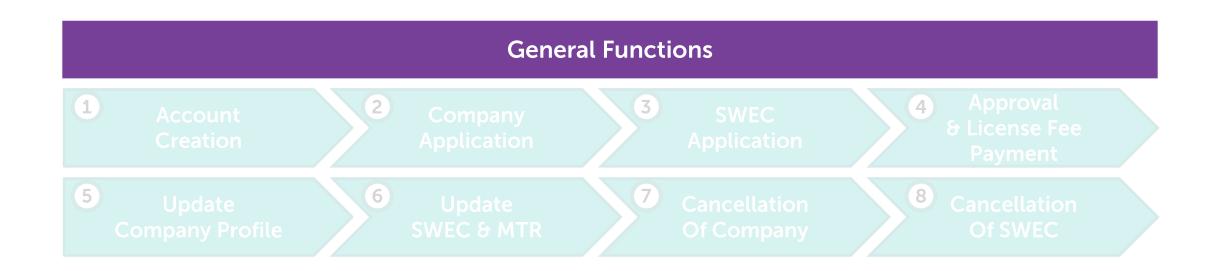
- Supplier may now submit company cancellation for License or Registration.
- All cancellation must be supported with documentation and justifications.

- Supplier may now submit SWEC cancellation.
- All cancellation must be supported with documentation and justifications.



GENERAL FUNCTIONS

APPLICATION DEEP DIVE



General Functions

The system general functions and features are covered in this section.

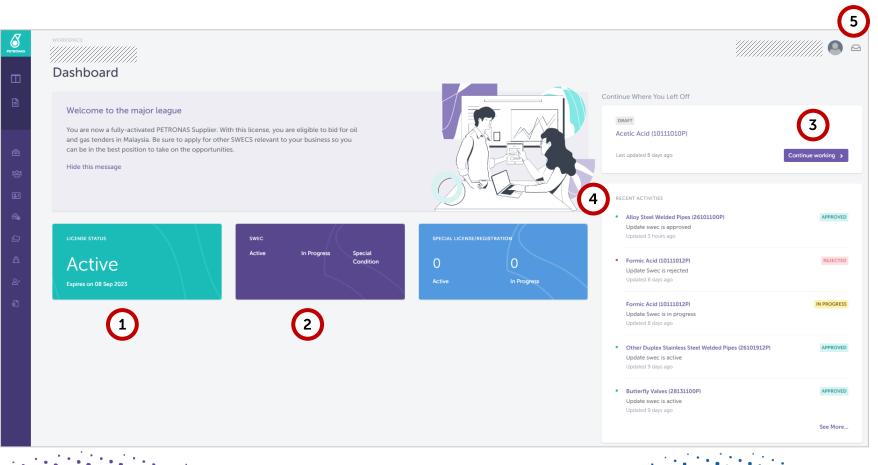
LEARNING OBJECTIVES

Suppliers will learn the basic system features and familiarise themselves with the interface to capably navigate PLMS.



Dashboard

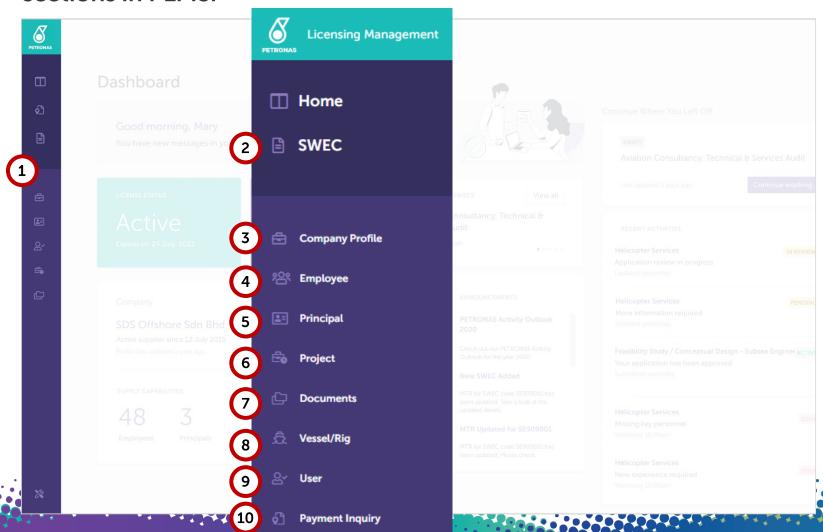
The dashboard and its components have dynamic status depending on the application progress.



- The 'License Status' card shows your current License and Registration status.
- The 'SWEC Status' card indicates the number of SWECs that you are licensed or registered with, and their status summary (i.e. Active, Inactive, Non-Compliance to Special Condition, Suspended or Blacklisted).
- Your application progress is saved as draft and you can click 'Continue working' to quickly resume your application.
- 4 'Recent Activities' shows your most recent actions, application status and items that are pending resolutions.
- 5 The 'Notification inbox' consolidates all updates, notifications and announcements into one place.

Sidebar

The sidebar host shortcut links to quickly navigate or view relevant sections in PLMS.



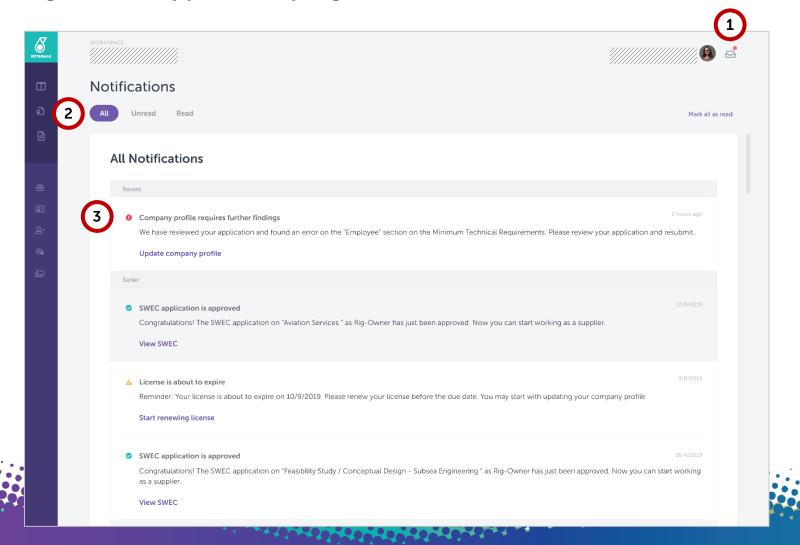


- 1 Hover on the 'Sidebar' to expand it.
- 2 **'SWEC**' library allows you to check the available SWECs and its MTR.
- 'Company Profile' displays your company information and active SWECs.
- 4 View **Employee's** profiles submitted as well as SWEC MTR compliance.
- View company **Principals** and their details.
- View '**Project'** for details of all company experiences submitted for MTR compliance.
- 7 **'Documents**' host all relevant files (e.g. certificates, attachments, etc.) submitted for MTR compliance.
- View list and details of 'Vessel/Rig' submitted for MTR compliance.
- 9 View, create or delete users that have access for the company.
- 10 View license fee payment transaction.

Notifications

Dashboard Sidebar Notifications SWEC User Library Management

Consolidated messages to keep supplier updated with the latest license and registration application progress.



At the top right of your screen, click the inbox icon to go to the 'Notifications' page. Here you can view all your notifications.

You can filter your notifications by 'All', 'Unread' or 'Read' to help you focus and prioritise the messages.

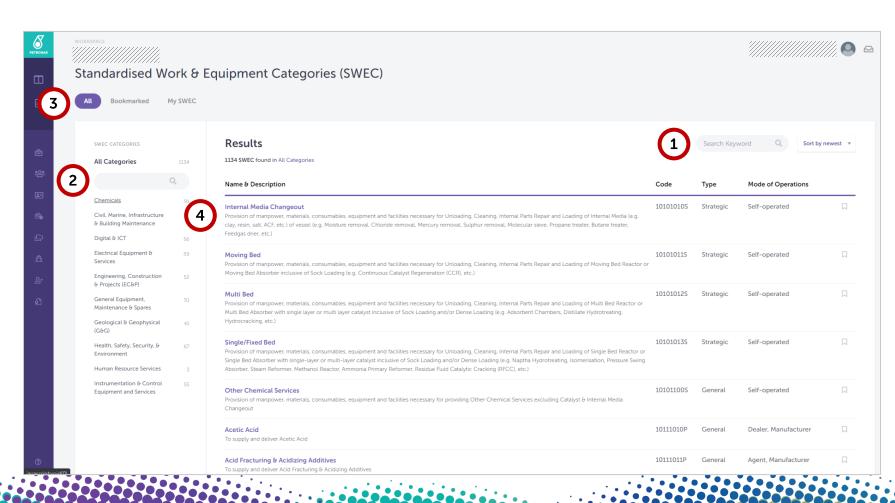
3 Each notification is marked with icons to indicate its status (i.e. important, warning, approved).

A hyperlink is included in each notification to help you navigate to the specific item quickly.



SWEC Library

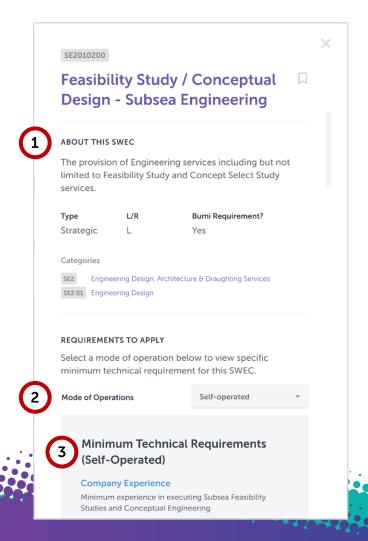
Interactive library for all categories of products and services offered for license and registration application.

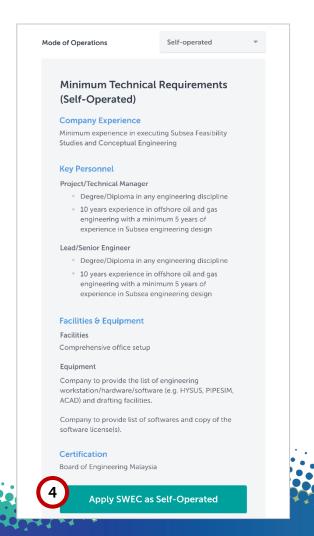


- You can search for SWECs **based on keywords** or the SWEC code (e.g. "helicopter" or "SA10").
- You can also search for SWECs based on the SWEC hierarchy.
 This helps you to explore available SWECs within the same category.
- 3 SWECs can be filtered based on your corresponding application status (e.g. All, Bookmarked, My SWEC).
- 4 Only relevant SWECs will be displayed after filters has been applied. **Click the SWEC** name to view the SWEC details and MTR.

SWEC Library

Upon selection of SWEC from the library, the details and Minimum Technical Requirements (MTR) for the SWEC will be clearly displayed.

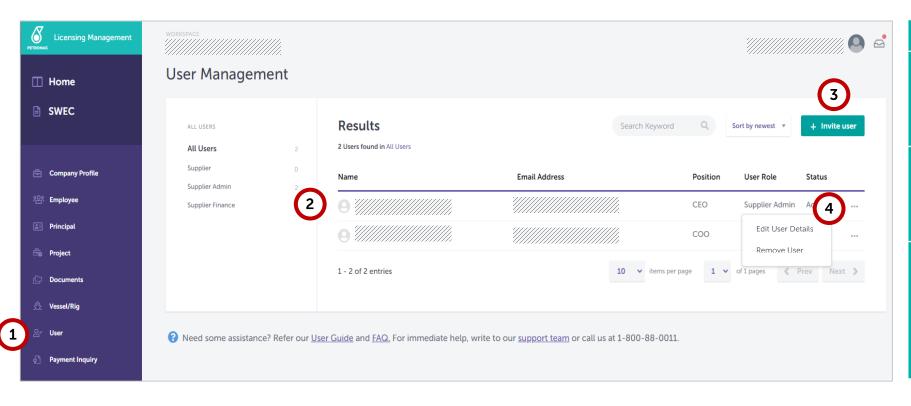




Name and general description of the SWFC. Select the **Mode of Operations** that is applicable. View all MTR applicable for the SWEC and mode of operation selected Click the apply button to start applying for the selected SWEC. **Note**: If this is an existing SWEC, you may also perform updates or renewal (4 months before expiry).

User Management

You can add user accounts and specify their user roles with regards to the license and registration applications for your company.

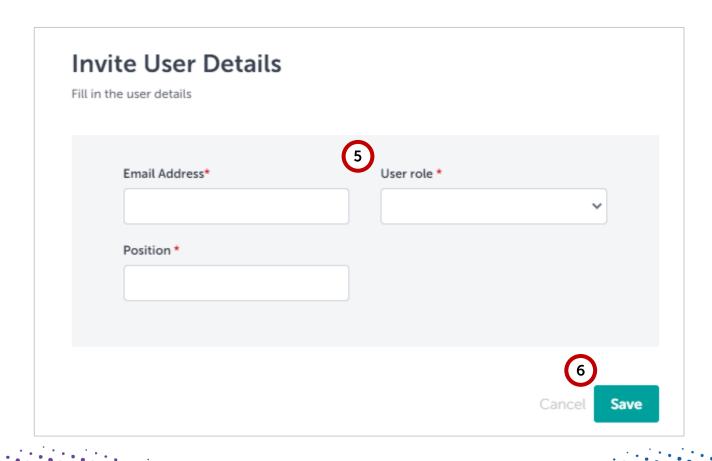


- From the sidebar, click on '**User**'.
- 2 Under **User Management**, you will be able to see all users that have been created to manage your company.
- To add a new user, click on the 'Invite User' button and skip to step 5.
- 4 Click on the option icon to remove any existing user or edit their information.
 - To edit, click 'Edit User Details'.
 - To remove, click 'Remove User'.

User Management

Dashboard Sidebar Notifications SWEC User Library Management

You can define the roles for each new user created to limit the activities that the new user can perform.



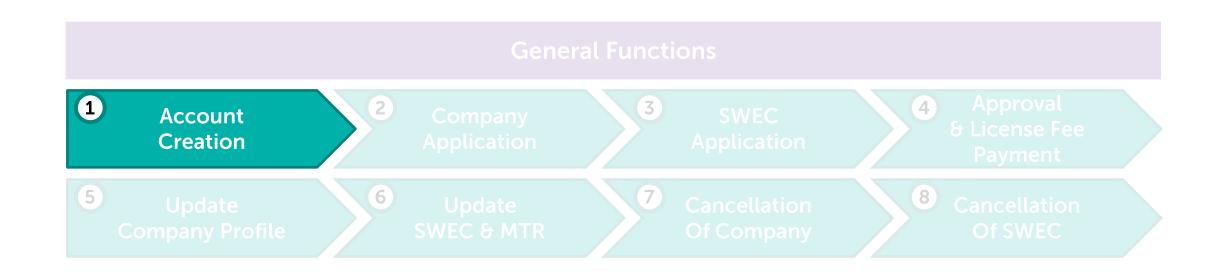
- A popup to create a new user will appear. Fill up the new user's information including the role of the new user as below:
 - Supplier Admin able to perform all activities including access to User Management.
 - **Supplier** able to perform all activities <u>except</u> for access to User Management.
 - **Supplier Finance** able to perform license fee payment.
- Once done, click 'Save' to complete the process.

The new user will receive an invitation email and link to create their own username and password.



ACCOUNT CREATION

APPLICATION DEEP DIVE



Account Creation

For new suppliers, the licensing and registration process starts with supplier creating a PLMS account.

LEARNING OBJECTIVES

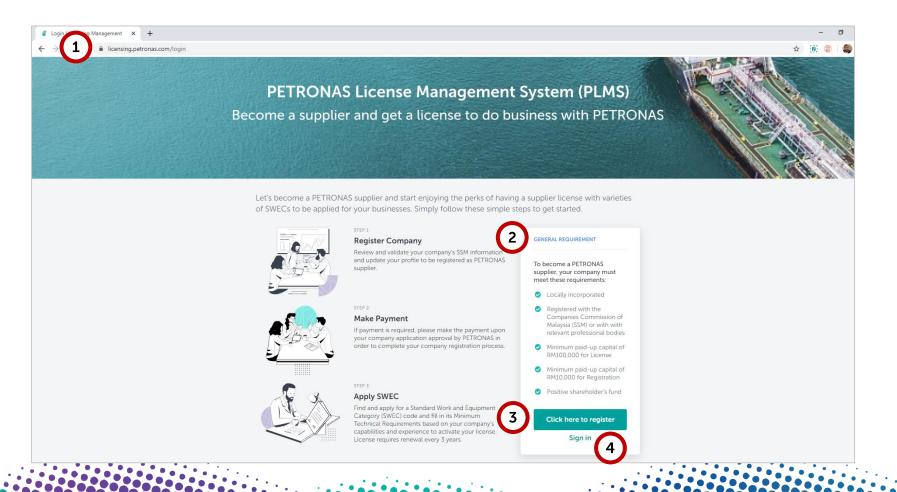
Suppliers will be able to create a PLMS account prior to license and registration application.



PLMS Landing Page

PLMS Create Login
Landing New
Page Account

To create a PLMS account, you need to go to the PLMS landing page via the PETRONAS Official Website > Be Our Partner > Our Licensing & Registration.



1 PLMS URL: https://licensing.petronas.com

The General Requirements to become a licensed or registered PETRONAS supplier are **listed on the landing page**.

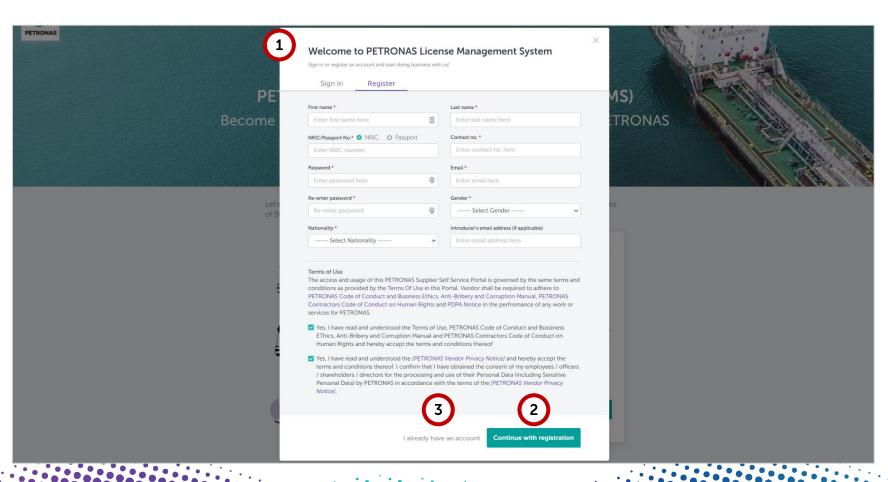
- Please ensure you **fulfil these**requirements before starting the
 licensing and registration process
 for your company.
- If you have not created a PLMS account, click on 'Click here to register'.
- 4 If you have already created your PLMS account, click on 'Sign In' and proceed to Login.

Create New Account

PLMS Create Login Landing New

Account

New users are required to register by filling up the pop-up form.



Complete the account registration form. Please note that all fields on this form are mandatory except for 'Introducer's email address'.

Page

- IMPORTANT: Only Gmail & company email addresses are accepted in the creation of PLMS account.
- Please ensure that all the information provided is correct before clicking 'Continue with registration' to complete the application.

You will need to agree to the 'Terms of Use' before proceeding.

If you already have a PLMS account, you can login here.

Create New Account

Account

You will need to verify your new PLMS account via email before login.



4 Upon completing your application, you will receive an email to confirm and verify the registered email.

Page

This is an important step to enable you to login into the system.

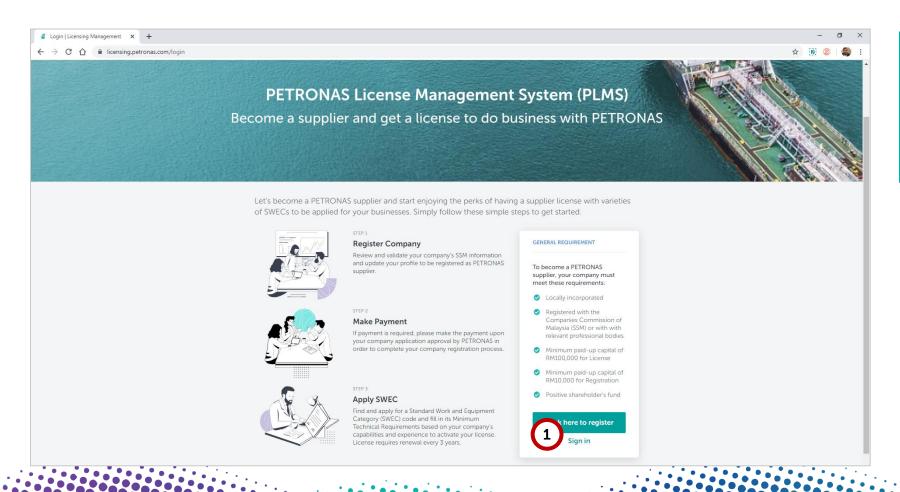
5 Click on the link provided to complete the account creation process.

You will then be redirected to PLMS landing page to proceed with login.



Account

Once your account has been verified, you may now login into PLMS.



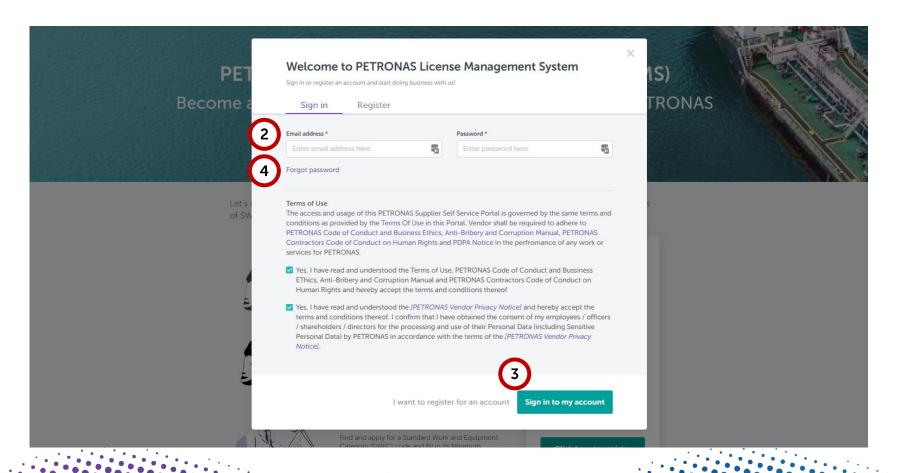
On the PLMS landing page, you may proceed to login by clicking on the "Sign In" button.

Page



PLMS Create Login
Landing New
Page Account

A sign-in pop up will appear. Enter your registered email address and password to login.



2 Enter your registered login credentials.

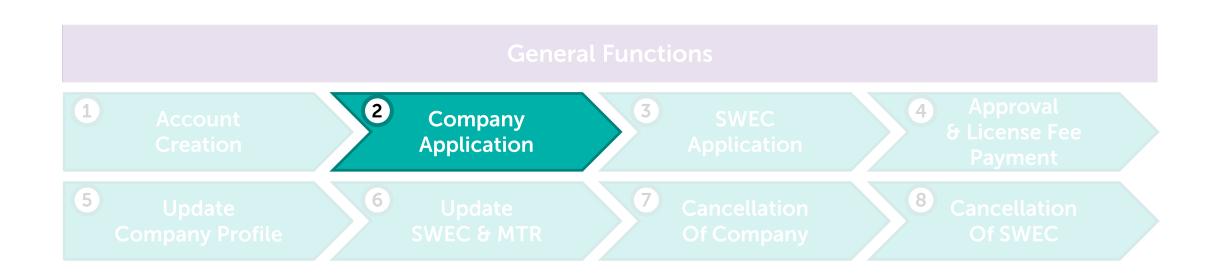
Note: You will also need to agree with the 'Terms of Use' before proceeding.

- 3 Click on the 'Sign in to my account' button to proceed.
- In the event you forgot your password, you may use the 'Forgot Password' link to reset your password and login using your new password.



COMPANY APPLICATION

APPLICATION DEEP DIVE

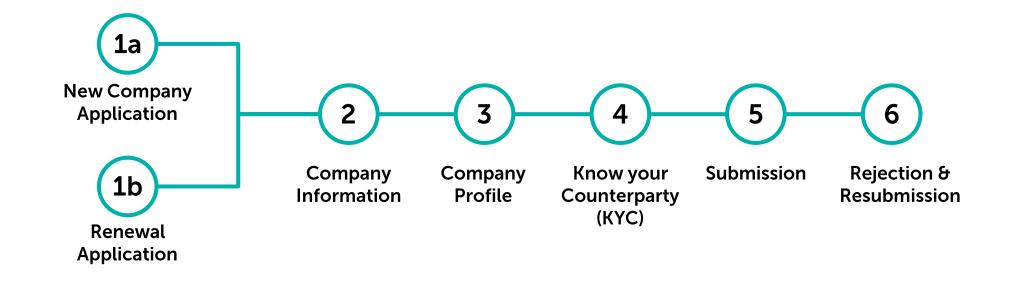


Company Application

Supplier is required to submit their company application prior to submission of SWEC application. This applies to existing PETRONAS suppliers as well.

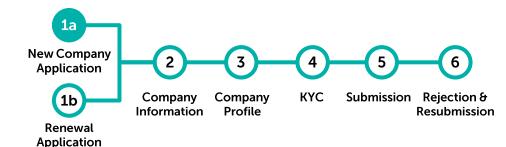
LEARNING OBJECTIVES

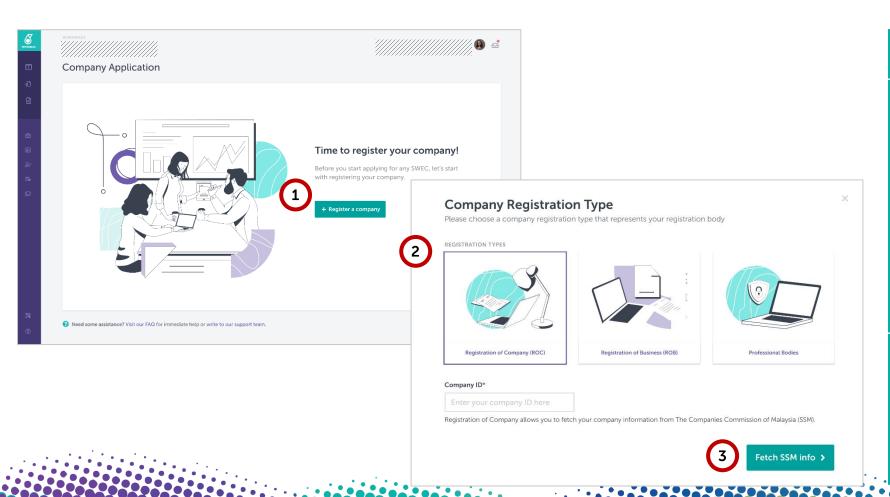
Suppliers will be able to perform new or renewal of company application.



New Company Application

For new suppliers, the system will guide you to complete the company application submission.





- 1 Click the 'Register a Company' button.
- 2 Select your 'Company Registration Type' (e.g. ROC, ROB or Professional Bodies).
 - Enter your registration number and click 'Fetch SSM Info'. Please ensure that your company registration number is correct.
 - You WILL NOT be able to change your registration number beyond this point.
- Once entered the ROC or ROB number in the company ID box, click on 'Fetch SSM Info'.

Note: Fetch SSM info is only applicable for ROC and ROB registration type.

Renewal Application

New Company
Application

Company
Information
Company
Profile

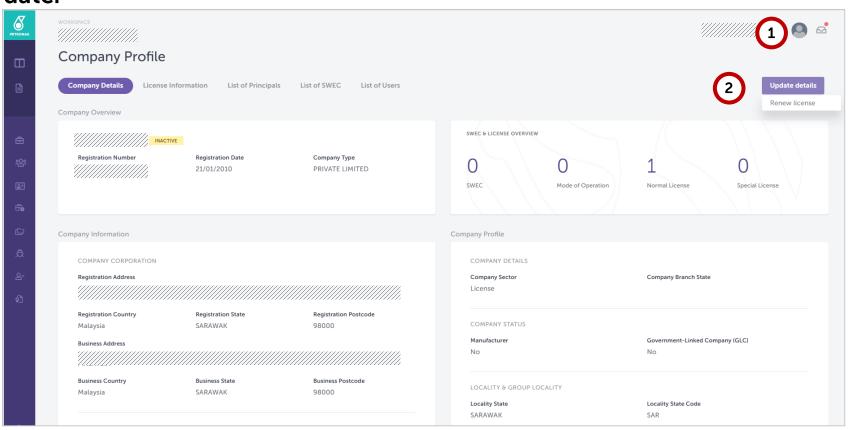
Renewal
Application

Replication

Replication

Replication

For existing suppliers, you will be able to initiate renewal application 4 months before the license/ registration expiry date.



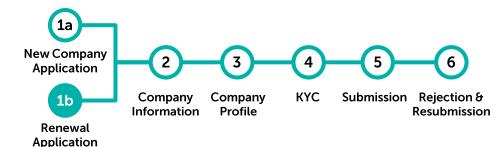
1 You will be prompted in your PLMS dashboard and via your email to initiate your company renewal process.

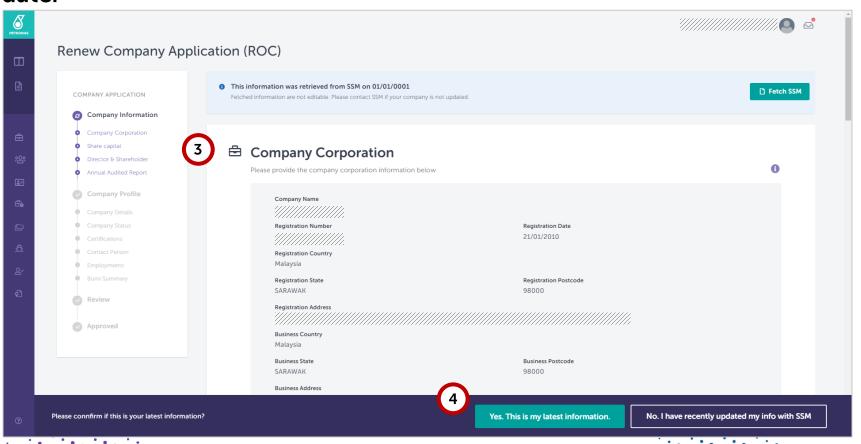
Note: The validity period for a PETRONAS Registration and License is 3 years. You will receive this notification 4 months prior to your registration or license expiry date.

2 At your 'Company Profile' page, click the 'Update details' button and select 'Renew license' to start your renewal application.

Renewal Application

For existing suppliers, you will be able to initiate renewal application 4 months before the license/ registration expiry date.





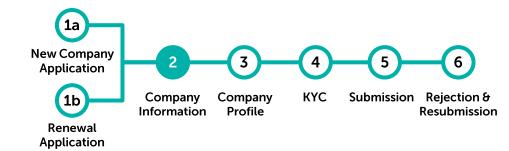
- Check the details in your 'Company Information' and confirm if the information populated is the latest.
- 4 Acknowledge the information provided.
 - Click Yes, if the information provided is as per latest in SSM.
 - Click No, if the information provided is not as per latest update in SSM.

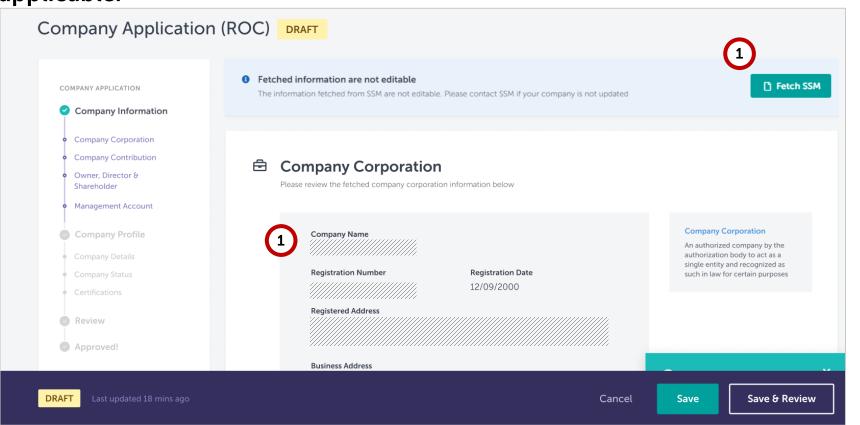
Proceed to complete the rest of your Company Information & Company Profile and submit your renewal application.

Note: Please ensure that you have updated your latest company information with SSM as PLMS will only fetch the latest information updated in SSM.

Company Information

You are required to validate the company information from SSM and complete the remaining unfilled fields whenever applicable.





- 1 If your Registration Type is ROC:
 - For <u>new company</u>, your SSM information will be populated on the screen.
 - For existing company, your existing company information will be reflected in PLMS. You can click the 'Fetch SSM' button at the top right to refresh your SSM information.

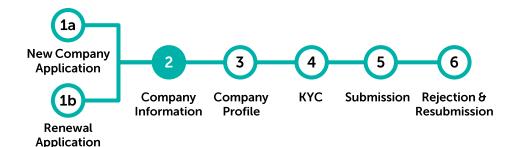
Before proceeding with your company application, please ensure that your SSM information is updated and accurate.

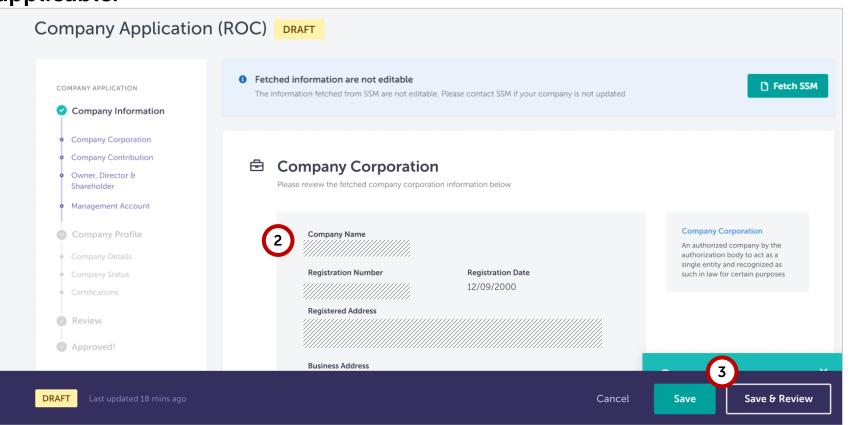


In the event that your company information is not updated/ latest, you are required to update your company information with SSM before proceeding with the application.

Company Information

You are required to validate the company information from SSM and complete the remaining unfilled fields whenever applicable.





2 If your Registration Type is ROB:

 You are required to enter the remaining information for 'Management Account'.

If your Registration Type is Professional Bodies:

 You are required to manually provide all information required.

You will also be required to indicate the Bumiputera status for each of your company's shareholders and directors.

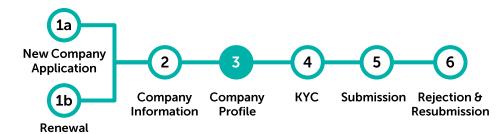
Click 'Save & Review' to proceed.

Note: The 'Save' button allows you to save your progress as 'Draft' to resume later.

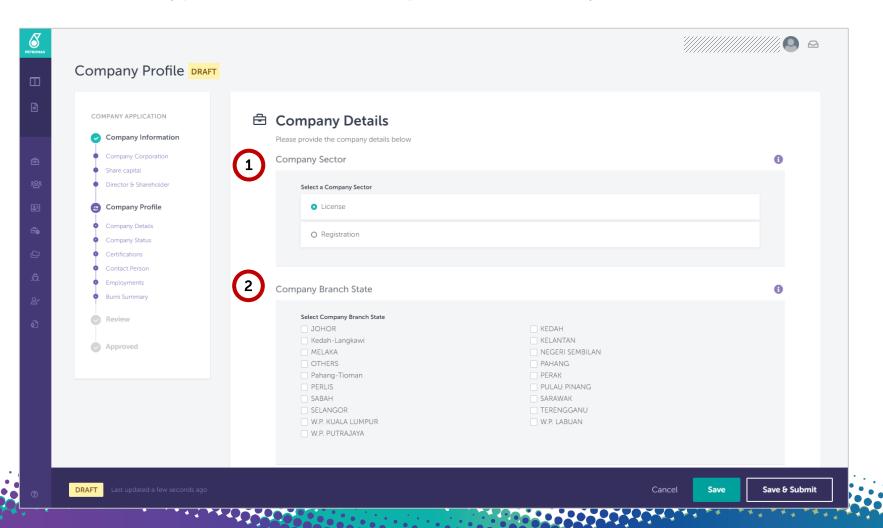


In the event that your company information is not updated/ latest, you are required to update your company information with SSM before proceeding with the application.

Under <u>Company Details</u>, you are required to select the desired certification type and location of operation in Malaysia.



Application

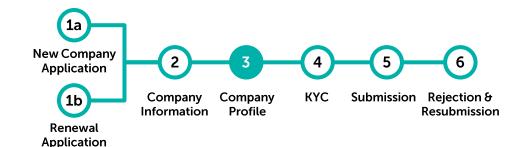


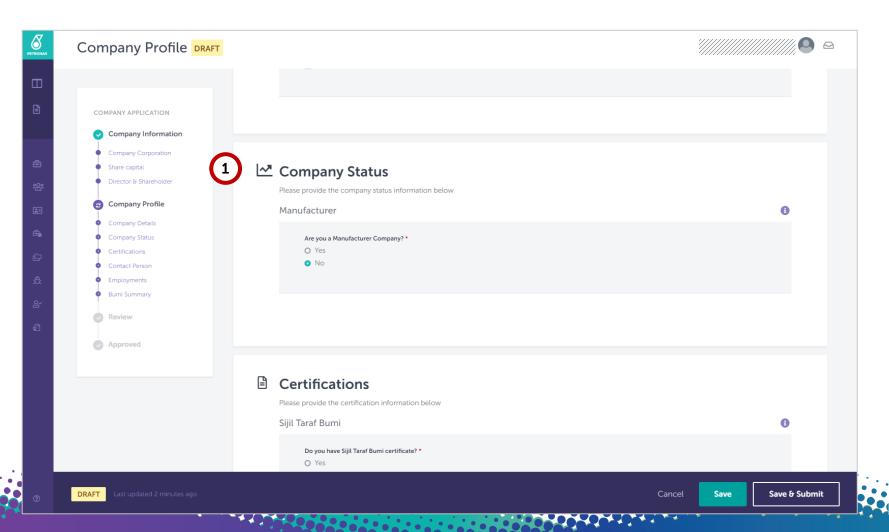
- Select the **Company Sector** based on the following definition:
 - License able to participate in tenders for <u>Upstream and</u> Downstream sector.
 - Registration able to participate in tenders for <u>Downstream</u> sector only.

Note: For license, supplier will be notified to make **license fee payment** once approved.

You are required to **declare all the states** where your company branches are located.

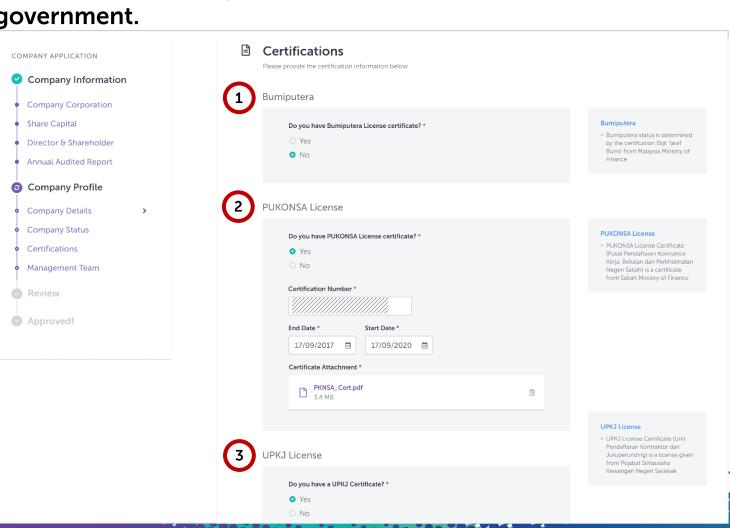
Under <u>Company Status</u>, you are required to declare if you are a manufacturing company.

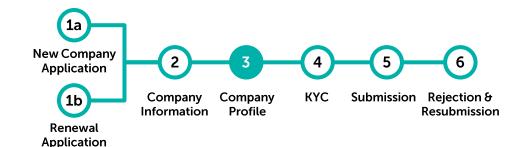




- Indicate if your company is a manufacturing company:
 - Private manufacturer Private limited company (e.g. Sdn Bhd) that uses components or raw materials to make a finished good.
 - Public manufacturer Public listed company (e.g. Bhd) that uses components or raw materials to make a finished good.
 - Non-manufacturer Any company other than manufacturing company.

Under <u>Certifications</u>, you must submit all available certifications from Ministry of Finance, Sabah or Sarawak state government.





Indicate if your company has a Bumiputera License certificate (Sijil Taraf Bumiputera) from Ministry of Finance.

If **Yes**, you are required to enter the certificate number, start date, end date and attach a copy of certificate.

2 For Sabah companies, indicate if your company have a PUKONSA License certificate.

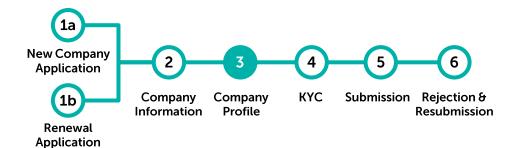
If **Yes**, you are required to enter the certificate number, start date, end date and attach a copy of the certificate.

For Sarawak companies, indicate if your company have UPKJ License certificate

If **Yes**, you are required to enter the certificate number, start date, end date and attach a copy of the certificate.

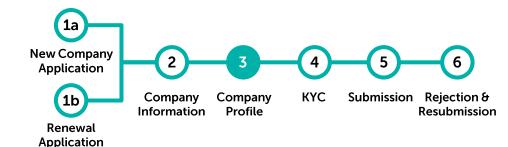


Under <u>Employments</u>, you are required to provide details of your company's top management, management team and employment summary.



Enter details of the **Top** Company Profile DRAFT Management personnel from your company (i.e. CEO or Managing Directors). **≅** Employments COMPANY APPLICATION Please provide the management team from your company below Company Information Top Management Company Corporation Share capital Status * -- Please select --Enter details of each Management Company Profile NRIC/Passport No. * O NRIC O Passport Position 1 **Team** from your company (i.e. with Company Details position Manager and above). Handphone No. Email address * Employments Employment Status * Total Years of Working Experience Burni Summary Permanent Review Approved nagement Team You may add more management team details by clicking on 'Add **Employment Status** Total Years of Working Experience * More Team' at bottom right of the Permanent page. Add more team Save & Submi

Under <u>Employments</u>, you are required to provide details of their company's top management, management team and employment summary.



Company Profile DRAFT **Employment Status** Total Years of Working Experience Permanent COMPANY APPLICATION Company Information + Add more team **Employment Summary** Share capital Total No. of Employees * Company Profile No. of Permanent Staff (BUMIPUTERA) 16 Company Details No. of Permanent Staff (LOCAL) 1 Certifications Contact Person No. of Permanent Staff (FOREIGN) 0 Management = 0 Bumi Summary No. of Others Staff (BUMIPUTERA) 0 Management = 0 Review No. of Others Staff (LOCAL) 0 Approved No. of Others Staff (FOREIGN) 0 5 P Rumi Summary Cancel Save & Submit

Declare total number of employees for your company for:

- · Permanent staff
- Contract staff
- Others

The declaration shall according to their 'BUMIPUTERA', 'LOCAL' and 'FOREIGN' status.

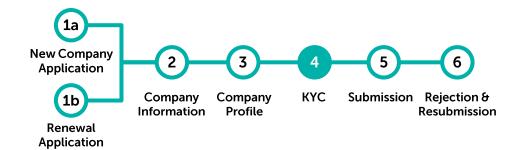
The total number of employees shall also include the management team.

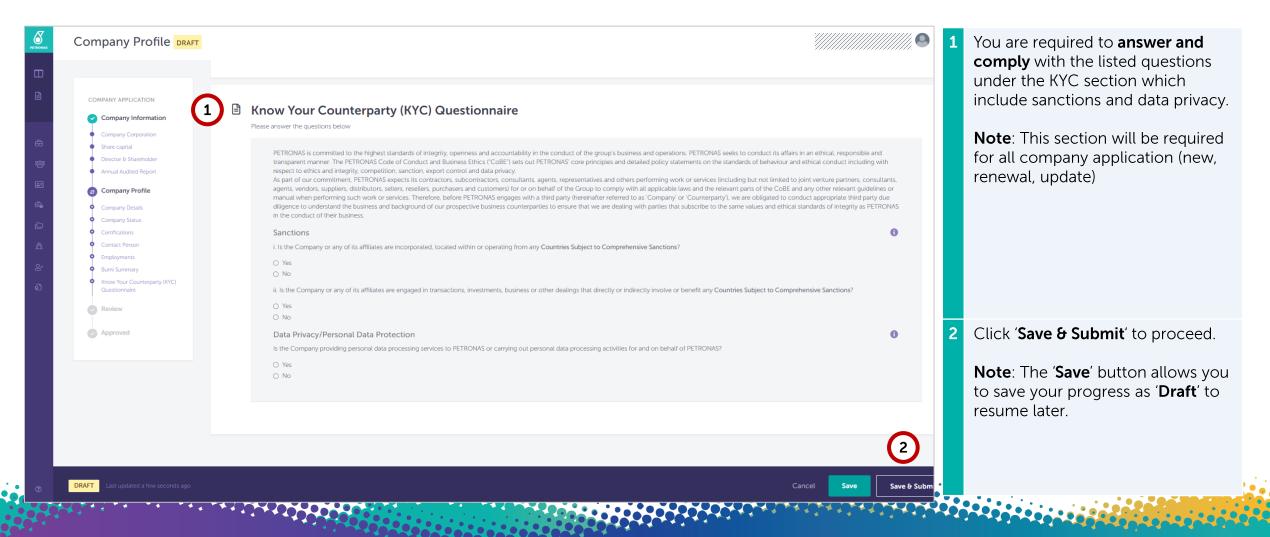
5 Click 'Save & Submit' to proceed.

Note: The 'Save' button allows you to save your progress as 'Draft' to resume later.

Know Your Counterparty (KYC)

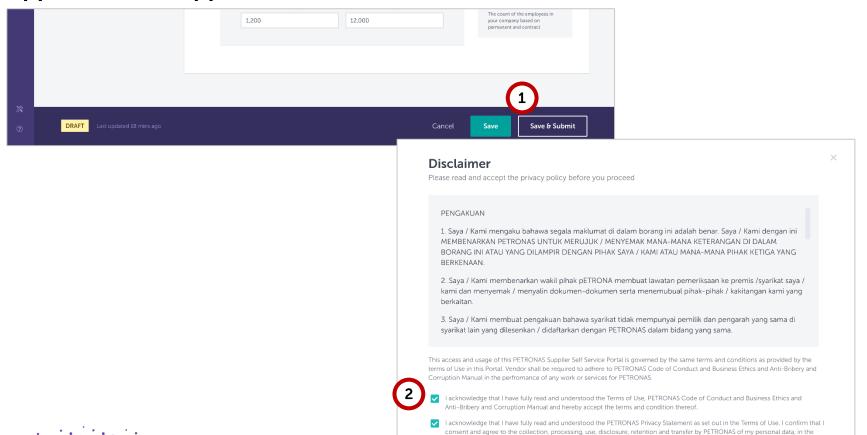
You are required to complete the KYC self-declaration upon submission of company application.





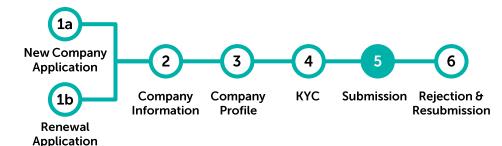
Submission

Once all required sections are complete, you are required to acknowledge the Terms & Conditions and submit the application for approval.



manner as set out in the PETRONAS Privacy Statement and applicable laws concerning the protection of personal data and privacy.

ubmit for evaluation



1 Proceed to submit your company application by clicking on 'Save & Submit' at the bottom right of the company profile screen.

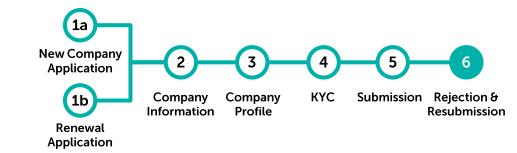
2 A submission confirmation pop-up will appear. You are required to read and understand the **privacy policy** and the **terms & conditions** for PLMS.

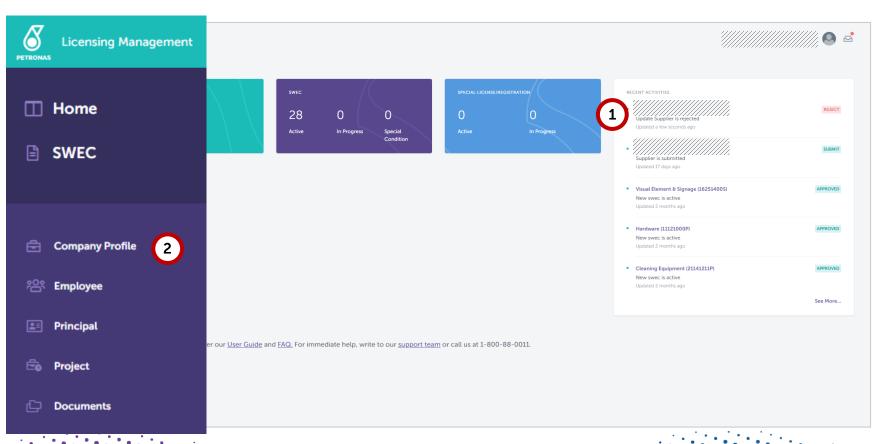
Check the confirmation box for each declaration.

Finally, submit your company application for evaluation.



In the event of company application rejection, you will receive a notification via email and reflected in your recent activities.



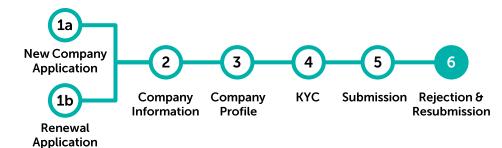


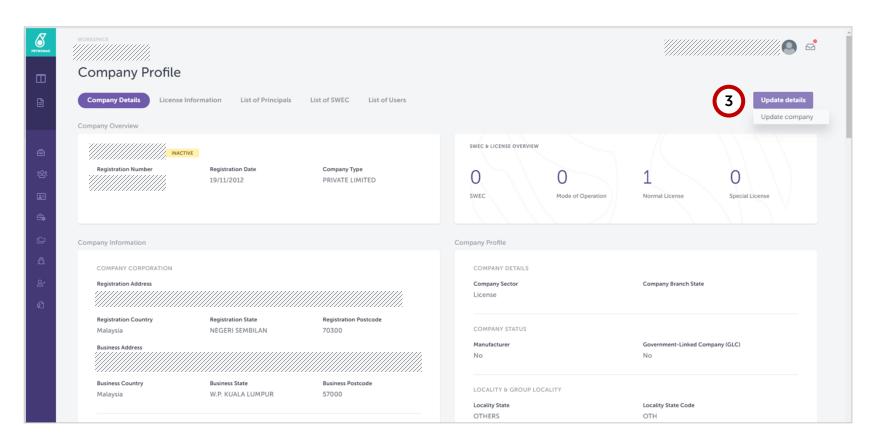
You will be notified on the rejection of your company application from the 'Recent Activities'.

However, you can only view the rejection but will not able to modify or update.

2 Click on 'Company Profile' at the sidebar to view rejection and perform updates or amendments for resubmission.

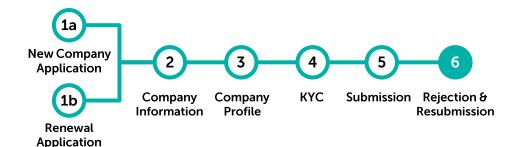
To initiate the resubmission, click on Update Company from Company Profile.

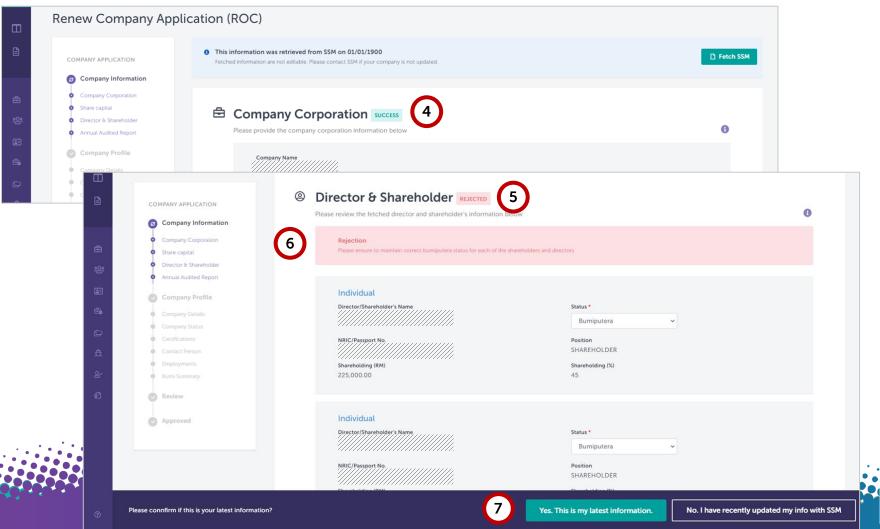




Click on 'Update details' and 'Update company'.

You may review which section that requires amendment prior to resubmission.





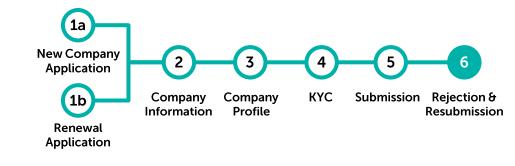
- Sections that are acceptable and do not require changes are labeled as 'SUCCESS'
- Sections that requires amendments are labeled as '**REJECTED**'
- You may review the rejection remarks in the field highlighted.

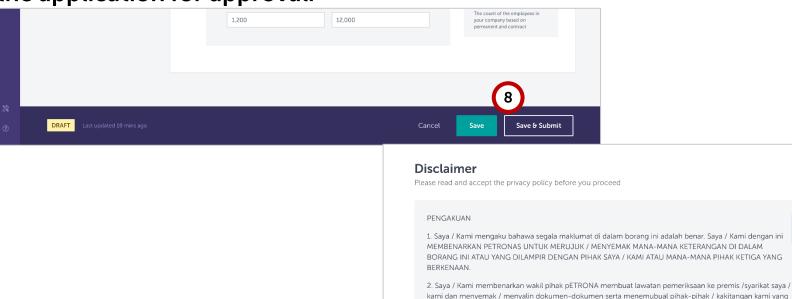
Notes: Based on the rejection, you are required to update/amend the information accordingly.

- 7 Acknowledge the information provided.
 - Click Yes, if the information provided is as per latest in SSM.
 - Click No, if the information provided is not latest in SSM. PLMS will fetch the latest information updated in SSM.

Please ensure that you have updated your latest company information with SSM for it to be reflected in PLMS.

Once all the required sections have been completed, you are required to acknowledge the Terms & Conditions and submit the application for approval.





Proceed to update rejected sections (if any) for the rest of your Company Information & Company Profile.

Resubmit your company application by clicking on 'Save & Submit' at the bottom right of the company profile screen.

9 A submission confirmation pop-up will appear. You are required to read and understand the privacy policy and the terms & conditions for PLMS.

Check the confirmation box for each declaration.

Finally, submit your company application for evaluation.

Submit for evaluation

3. Saya / Kami membuat pengakuan bahawa syarikat tidak mempunyai pemilik dan pengarah yang sama di

This access and usage of this PETRONAS Supplier Self Service Portal is governed by the same terms and conditions as provided by the terms of Use in this Portal. Vendor shall be required to adhere to PETRONAS Code of Conduct and Business Ethics and Anti-Bribery and

I acknowledge that I have fully read and understood the PETRONAS Privacy Statement as set out in the Terms of Use. I confirm that I consent and agree to the collection, processing, use, disclosure, retention and transfer by PETRONAS of my personal data, in the manner as set out in the PETRONAS Privacy Statement and applicable laws concerning the protection of personal data and privacy.

syarikat lain yang dilesenkan / didaftarkan dengan PETRONAS dalam bidang yang sama

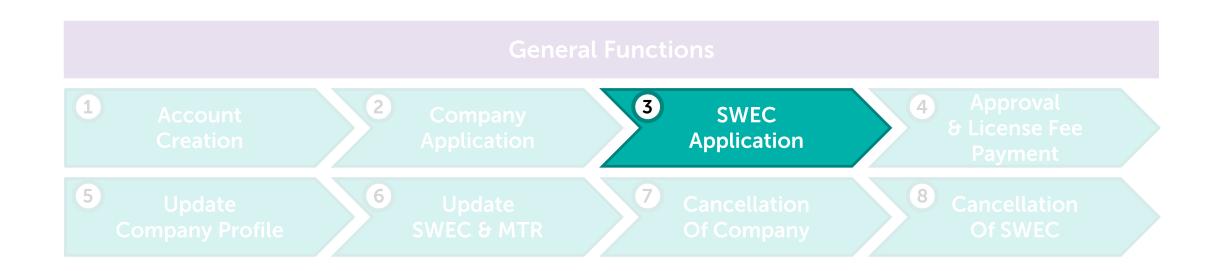
Anti-Bribery and Corruption Manual and hereby accept the terms and condition thereof

Corruption Manual in the perfromance of any work or services for PETRONAS.



SWEC APPLICATION

APPLICATION DEEP DIVE

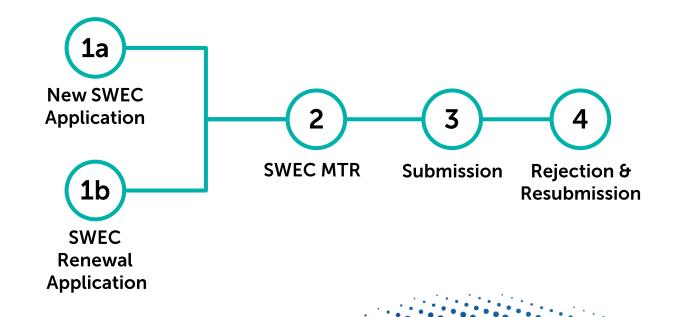


SWEC Application

To complete the license and registration application, supplier is required to apply for at least (1) SWEC and each SWEC application is independent from each other.

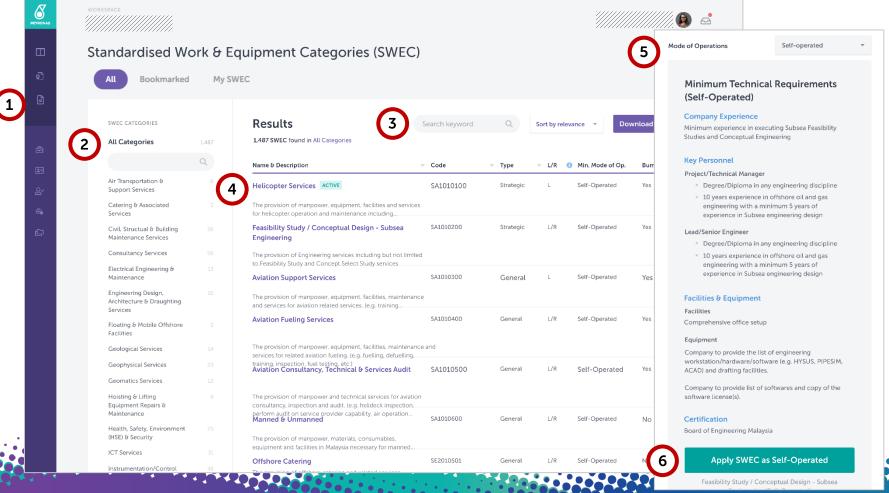
LEARNING OBJECTIVES

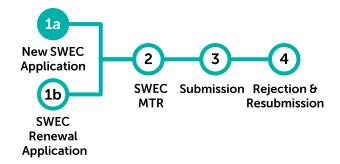
Suppliers will be able to perform new or renewal of SWEC application.



New SWEC Application

You can search from the SWEC library and quickly view the SWEC MTR prior to application.



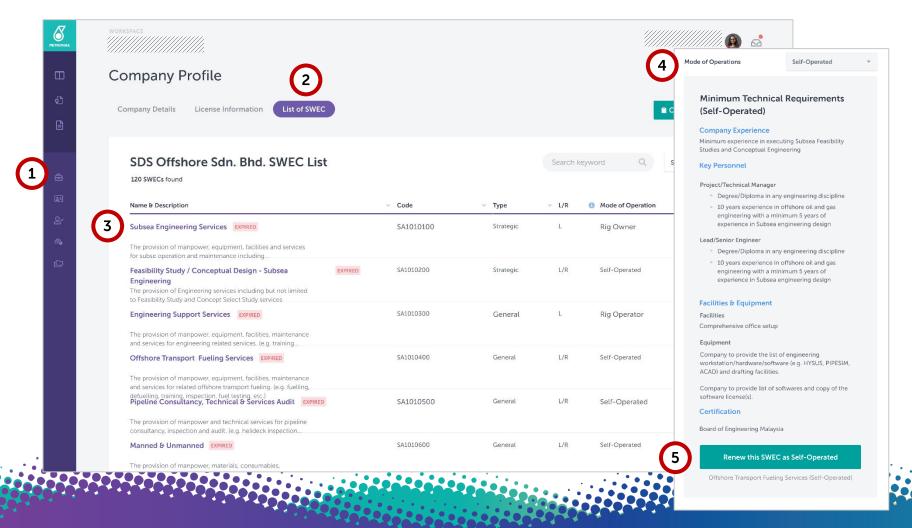


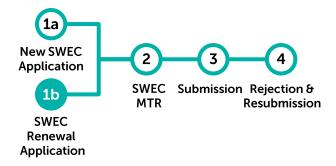
- 1 At the sidebar, click the 'SWEC' icon to open the 'SWEC library'.
- 2 You can search for SWECs by navigating the SWEC hierarchy in the left column.
- You can also search for the SWECs using **keywords in the search bar**.
- 4 Click your chosen SWEC and a side panel will appear to display the details of the SWEC including its MTR.
- 5 Select the 'Mode of Operation' for the SWEC to view its requirements. Please ensure that you can comply with the MTR prior to application.
- Once confirmed, click the 'Apply SWEC' button to proceed.



SWEC Renewal Application

Existing suppliers will be able to initiate the renewal application for each SWEC, 4 months before the license/ registration expiry date.

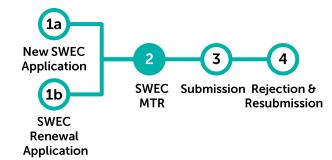




- 1 Navigate to your 'Company Profile' from the sidebar.
- Click 'List of SWEC' to view your existing SWECs. You will be able to see all your SWECs that have expired.
- Click the SWEC name and a side panel will appear to display the details of the SWEC including its MTR.
- 4 You may also change the mode of operation if required. Review all requirements and ensure that you can comply with the MTR.
- Once confirmed, click the 'Renew this SWEC' to proceed.

For a successful SWEC application, you are required to comply with the MTR for the applied SWEC. Below are possible MTR required for the SWEC.



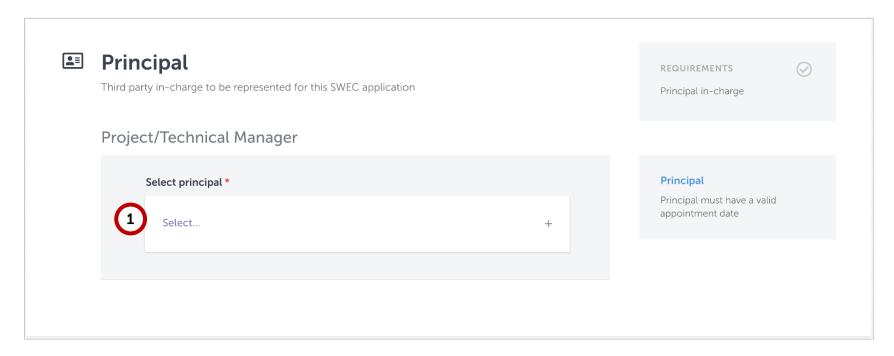


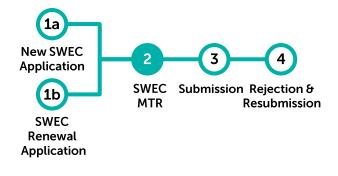
- 1 **Principal** the company for whom the registering or licensing company is representing as an agent. This could be the product manufacturer or service provider.
- **Key Personnel** employees who are essential to carrying out the work of the SWEC.
- **Experience** the relevant company experience with regards to the SWEC.
- 4 Facilities & Equipment the required building, process or production equipment to perform the SWEC.
- 5 **Certification** the required certification needed to perform the SWEC.
- 6 **Vessel/Rig** the required vessel or rig to perform the SWEC.



SWEC with different Mode of Operation may have different MTR. The MTR will only appear if its applicable for your chosen SWEC.

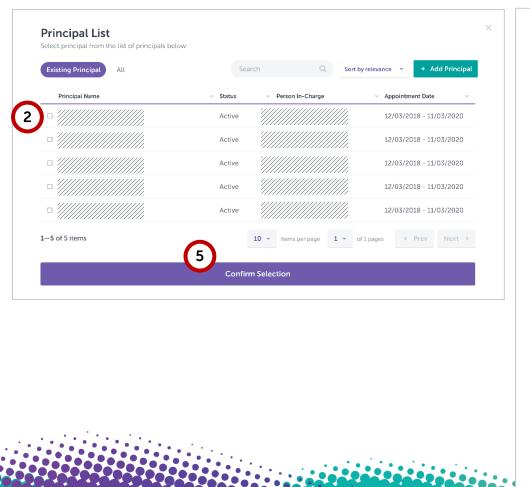
View **Principal** requirements summary.

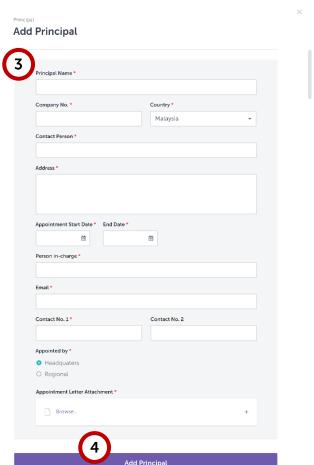


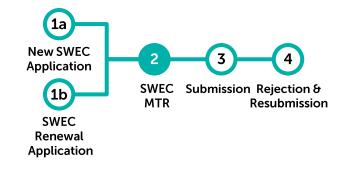


1 Begin selecting principal by clicking the '**Select**' button.

Select existing principal from principal list or add a new principal.







A principal list popup will appear.
You will be able to view all existing principal that you had submitted before or from our database.

If available, simply tick the check box next to the principal's name. Otherwise, click the 'Add Principal' button on the right to add a new principal.

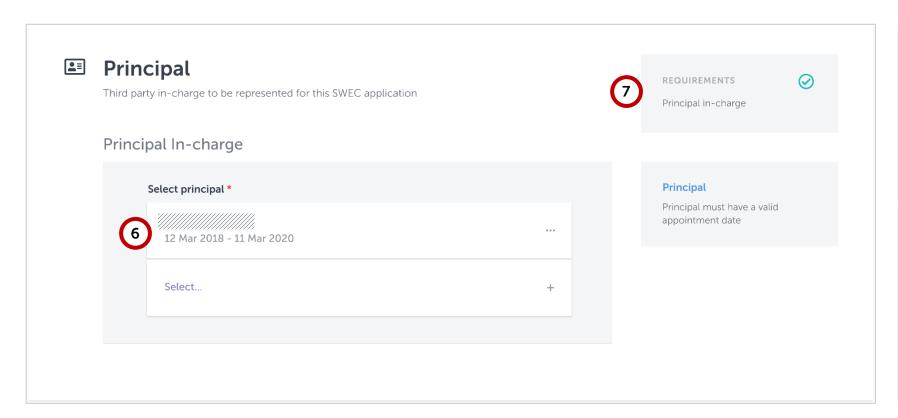
- When adding a new principal, you will need to fill up details of the principal (e.g. name, address, appointment letter, etc.).
- 4 Once completed, click the 'Add Principal'.

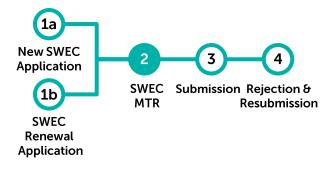
The newly added principal will appear in the principal list.

Tick the check box next to the newly added principal name and click 'Confirm Selection' to proceed.



Confirm compliance for <u>Principal</u> section.





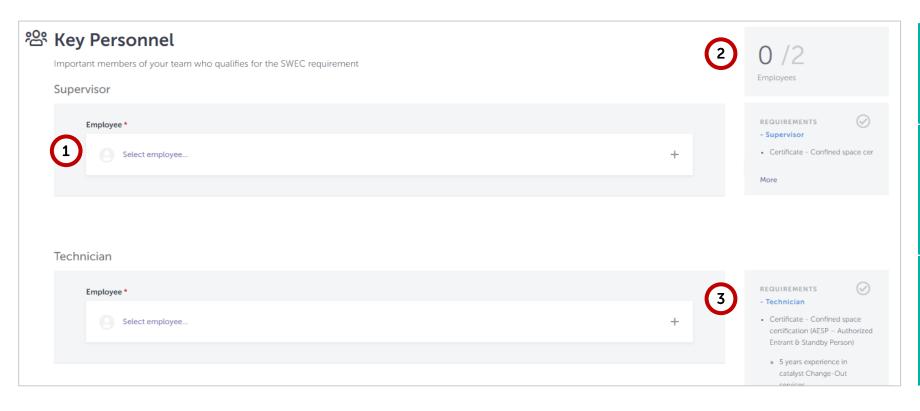
The selected principal(s) from the principal list will appear on the SWEC.

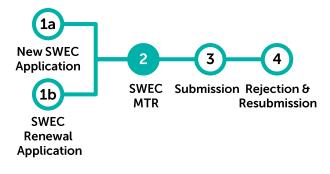
Note: You may also add multiple principles for the same SWEC.

7 System will notify that you are compliant with the requirements.

However, this is still **subject to PETRONAS' approval**.

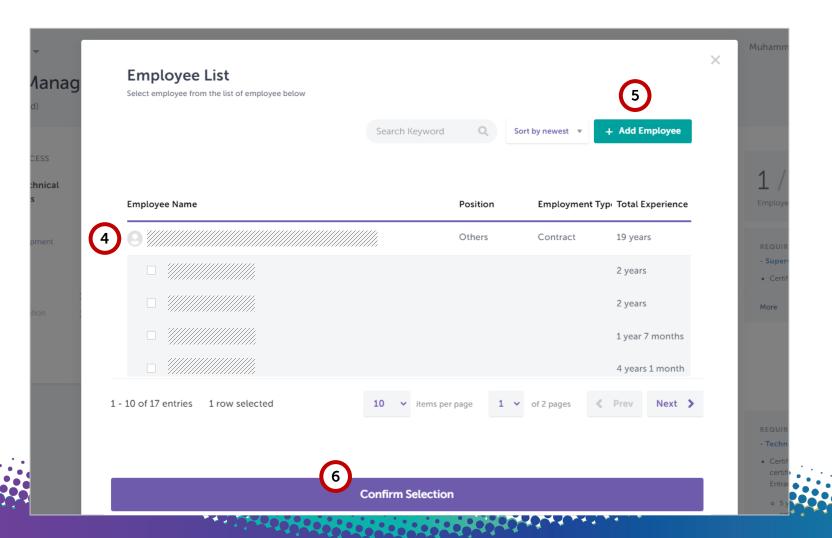
View <u>Key Personnel</u> requirements summary.

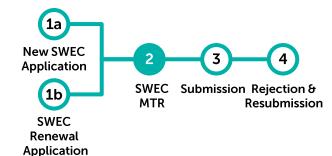




- Begin selecting key personnel by clicking on the 'Select Employee' button.
- The number of required key personnel is displayed in the 'Requirements' box on each MTR section.
- The requirements on the qualification and experience for each personnel is displayed next to each key personnel.

Select existing key personnel from <u>Employee List</u> or add new employee into the employee list.





- If the key personnel is available in the 'Employee List', simply click their name to select them. You are required to select the relevant experience that complies with the SWEC MTR. Proceed to step 6.
- If the key personnel is not available in the Employee List, simply click the 'Add Employee' button to add a new employee.

From here, you need to complete step 7 and 8 to fill the new employee details before submitting in step 6.

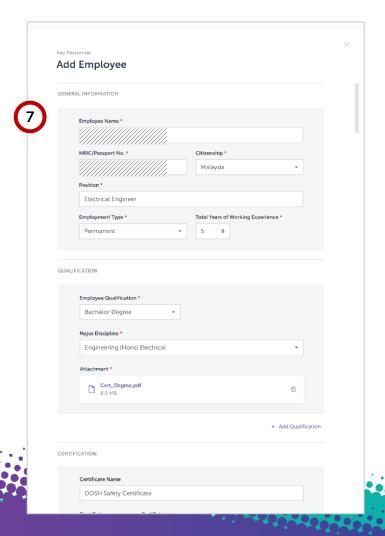
All employees added will be maintained in the employee list.

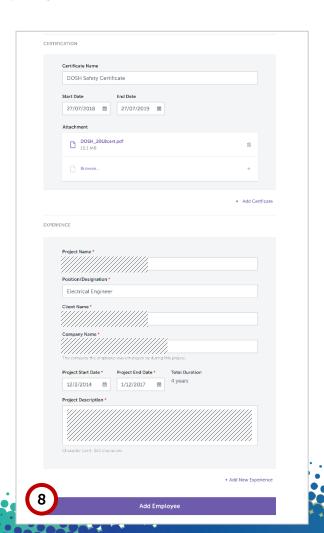
Click the 'Confirm Selection' to proceed with the key personnel selection for the position.

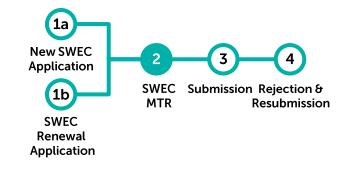
Kindly ensure that their certification, and experiences meet the MTR.



Add new employee details (e.g. general information, qualification, certification, and experience) into the employee list.







7 Fill up the mandatory information for the employee.

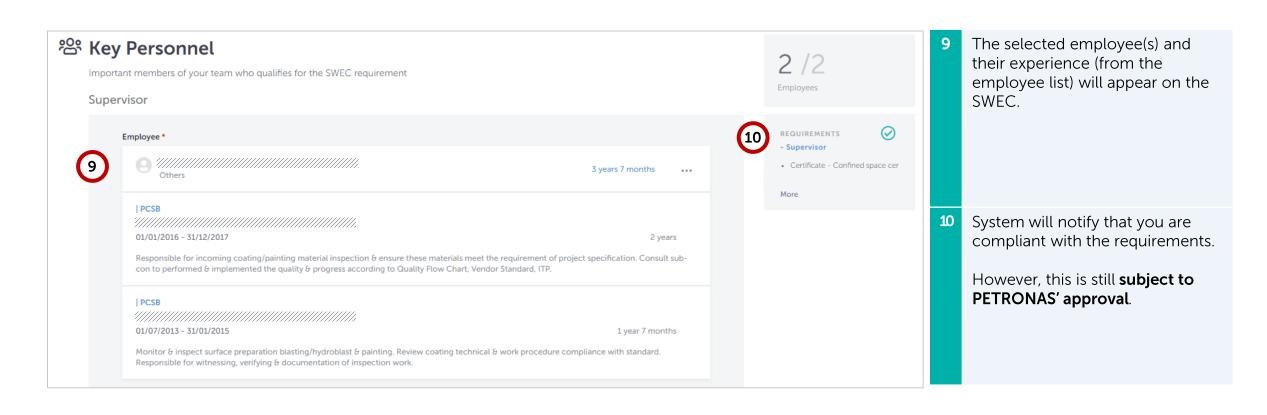
Kindly ensure that the details for qualification and experience is sufficient to comply with the SWEC MTR.

Once completed, click 'Add Employee' to add into the Employee List.

Proceed back to step 6.



Confirm compliance for **Key Personnel** section.



New SWEC Application

1b

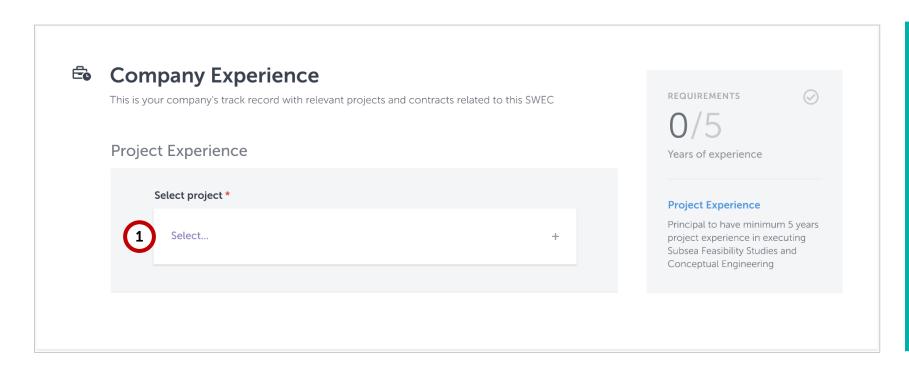
SWEC Renewal Application SWEC Submission Rejection &

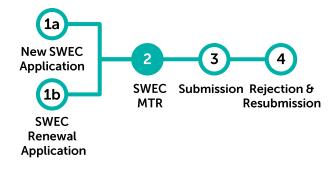
Resubmission

MTR



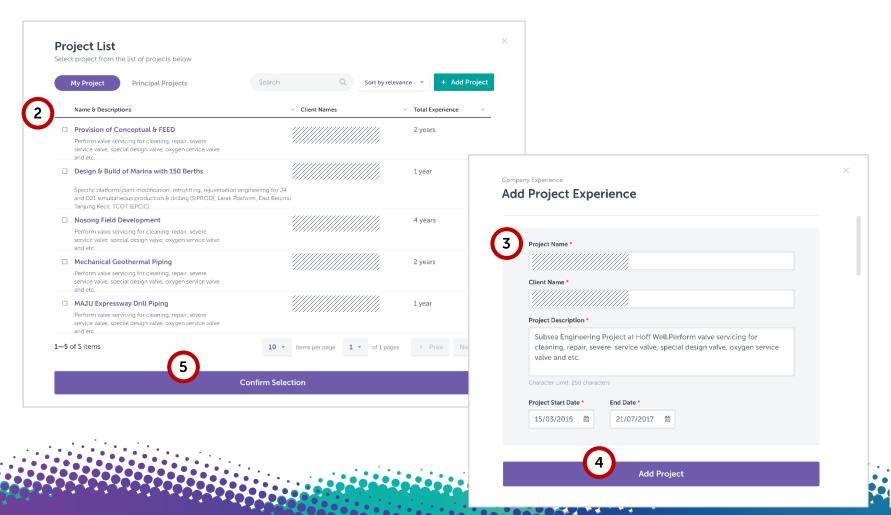
View <u>Company Experience</u> requirements summary

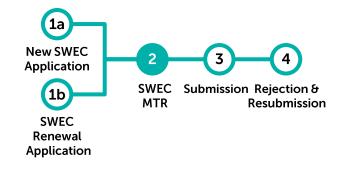




Begin selecting company experience by clicking the 'Select' button.

Select existing company experience from <u>Project List</u> or add experience into the Project List.





A 'Project List' popup will appear.
You will be able to view the
projects that were previously
submitted.

If applicable, simply tick the check box next to the project name to proceed. Otherwise, click the 'Add Project' button to add new a project.

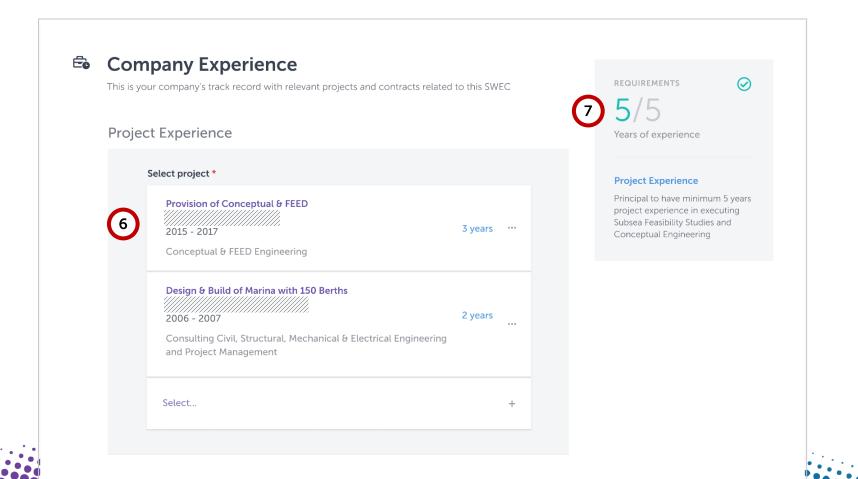
- When adding a new project, you will need to fill up details of the project (e.g. name, client name, description, dates).
- 4 Once completed, click the 'Add Project'.

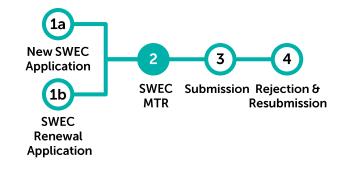
The newly added project will appear in the Project List.

Tick the check box next to the project name and click 'Confirm Selection' to proceed.



Confirm compliance for Company Experience section.



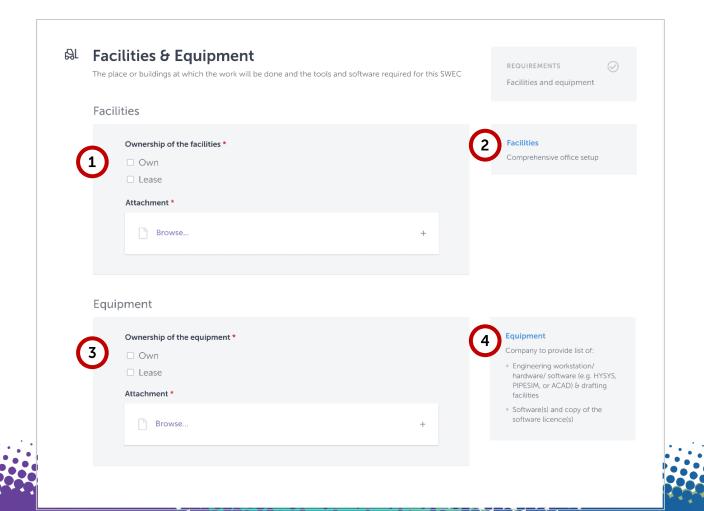


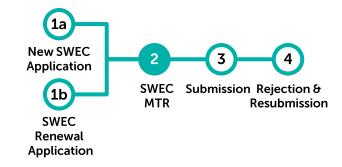
The selected experience(s) from the project list will appear on the SWEC.

7 System will notify that you are compliant with the requirements.

However, this is still **subject to PETRONAS' approval**.

View <u>Facilities & Equipment</u> requirements summary.



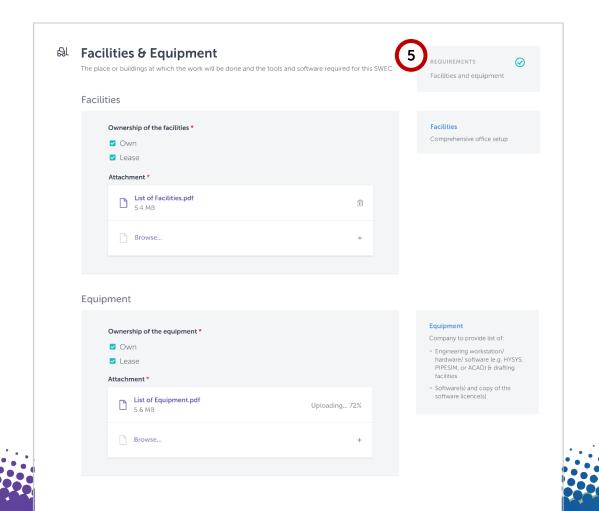


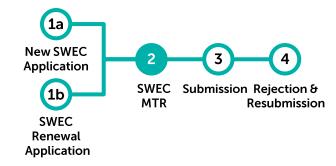
- 1 Begin by declaring the 'Ownership of the facilities' and attach any supporting documents.
- 2 The requirement for 'Facilities' is displayed next to facilities section
- Begin by declaring the 'Ownership of the equipment' and attach any supporting documents.

The requirement for 'Equipment' is displayed next to equipment section.



Confirm compliance for Facilities & Equipment section.

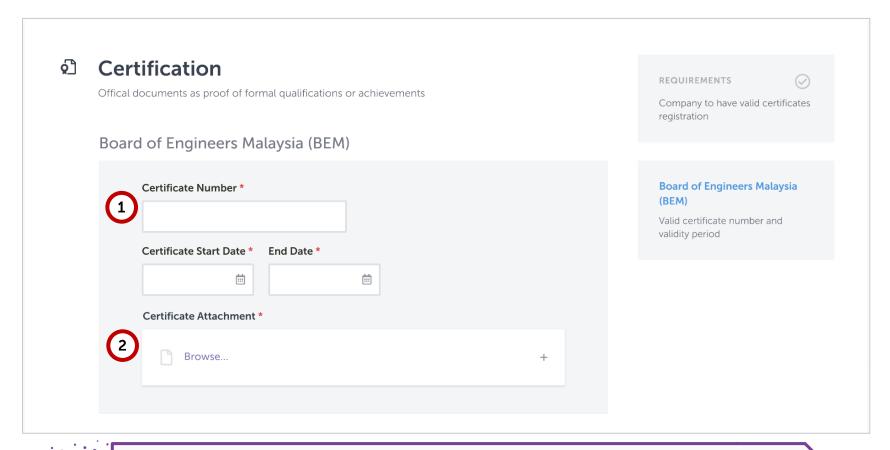


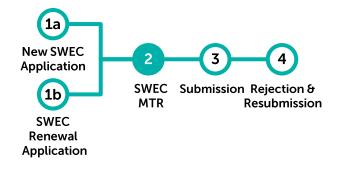


5 System will notify that you are compliant with the requirements.

However, this is still **subject to PETRONAS' approval**.

View <u>Certification</u> requirements summary.





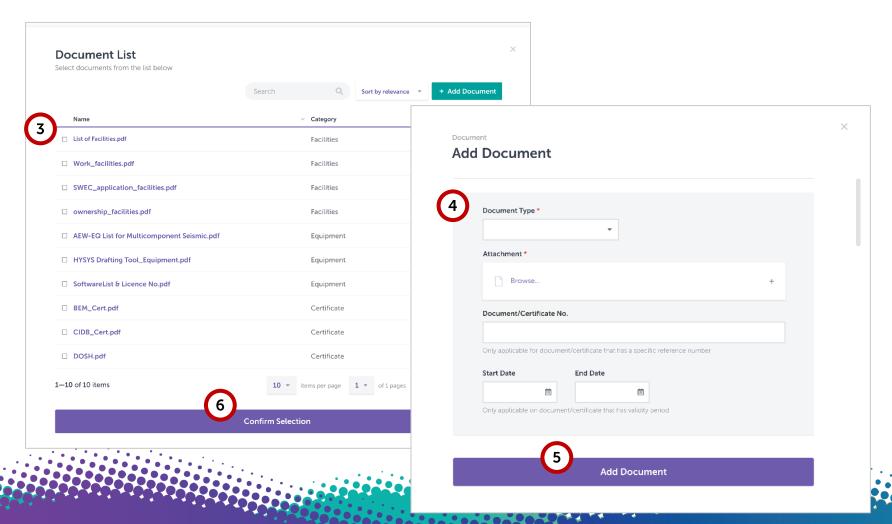
Begin by filling up the 'Certificate Number', 'Start Date' and 'End Date'.

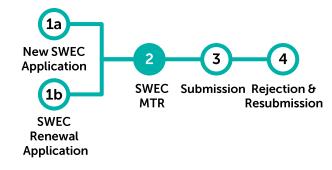
Click the 'Browse' button to attach a copy of the certificate.



This MTR section will be auto-populated if it requires the same certificate from a previous SWEC submission.

Select existing document from <u>Document List</u> or add a new document into the Document List.





3 A document list popup will appear. You will be able to view all existing documents that you have previously submitted.

If available, tick the check box next to the document name to proceed. Otherwise, click the 'Add Document' button on the right to add a new document.

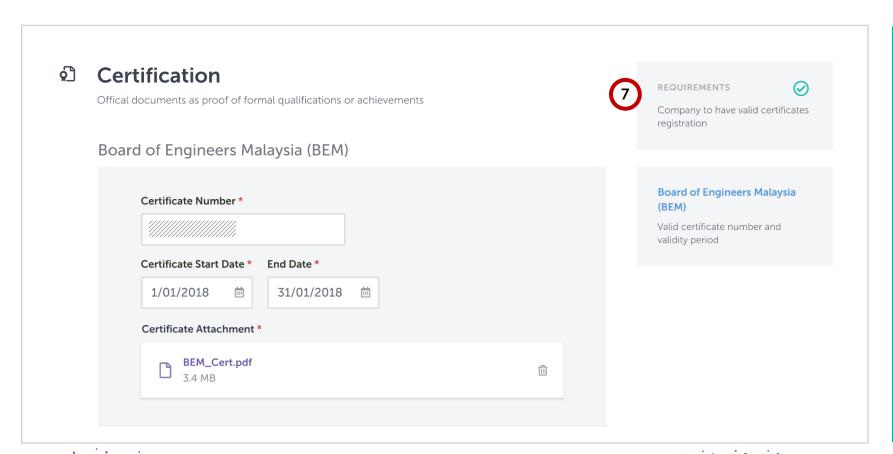
- When adding a new document, you will need to fill up details of the document (e.g. type, attachments, certificate number, start date, end date).
- Once completed, click 'Add Document'.

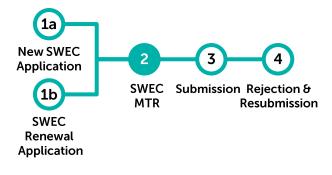
The newly added document will appear in the Document List.

Tick the check box next to the document name and click 'Confirm Selection' to proceed.



Confirm compliance for <u>Certification</u> section.

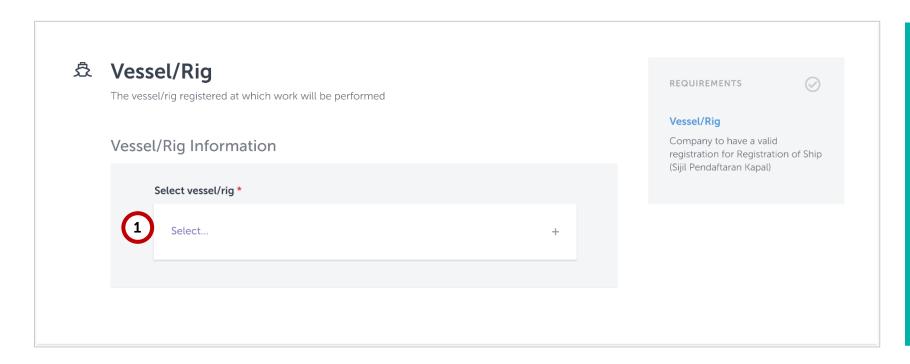


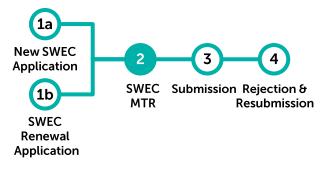


7 System will notify that you are compliant with the requirements.

However, this is still **subject to PETRONAS' approval**.

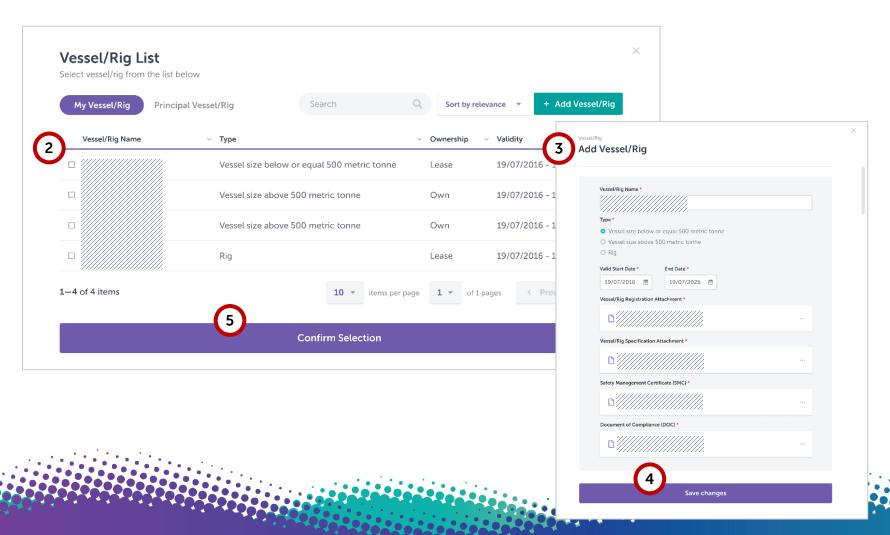
View <u>Vessel/Rig</u> requirements summary.

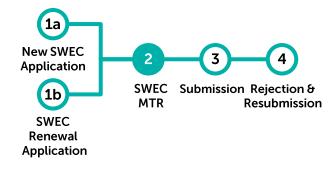




Begin providing your 'Vessel/ Rig Information' by clicking the 'Select' button.

Select existing vessel or rig from <u>Vessel/Rig</u> List or add a new vessel or rig into the list.





A 'Vessel/Rig List' popup will appear. You will be able to view the vessel(s) or rig(s) that you have previously submitted.

If available, tick the check box next to the vessel or rig name.
Otherwise, click the 'Add Vessel/Rig' button to add a new vessel or rig.

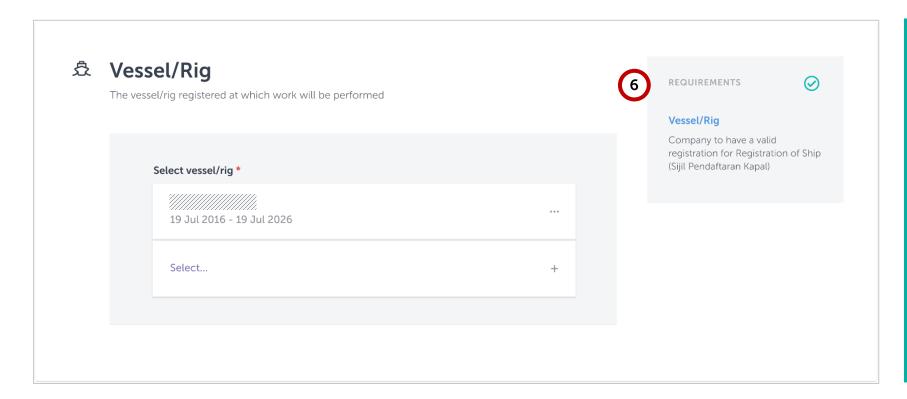
- When adding a new vessel or rig, you will need to fill up details of the vessel or rig (e.g. name, type, start date, end date, supporting documents).
- 4 Once completed, click 'Save changes'.

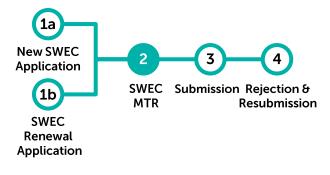
The newly added vessel or rig will appear in the **Vessel/Rig** list.

Tick the check box next to the vessel or rig name and click 'Confirm Selection' to proceed.



Confirm compliance for **Vessel/Rig** section.



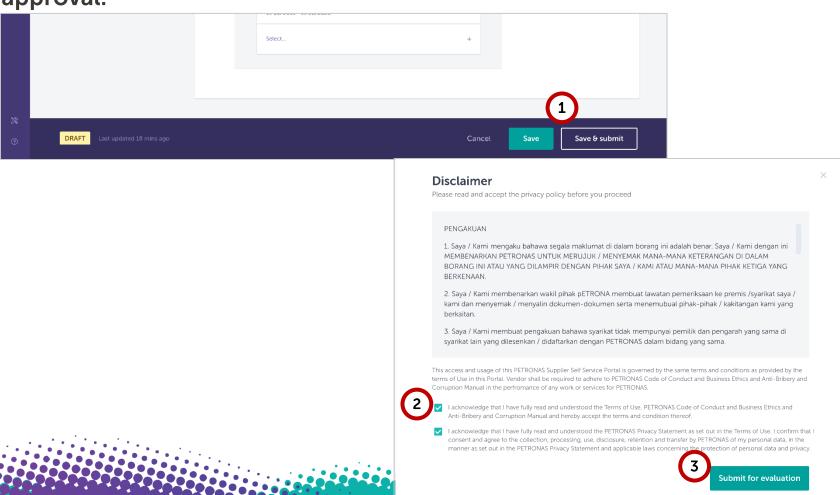


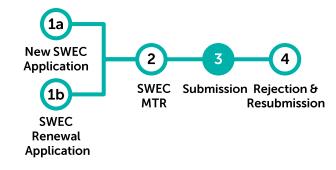
6 System will notify that you are compliant with the requirements.

However, this is still **subject to PETRONAS' approval**.

Submission

Once all the required sections have been completed, you are required to acknowledge the Terms & Conditions and submit the application for approval.





1 Proceed to submit your SWEC application by clicking on 'Save & Submit' at the bottom right of the SWEC MTR screen.

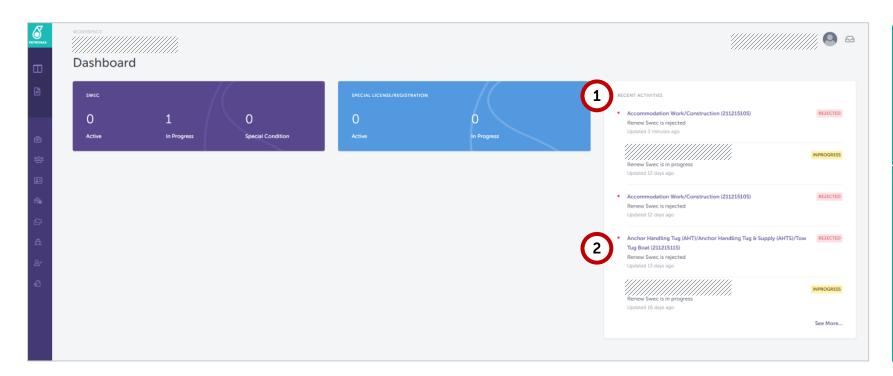
A submission confirmation pop-up will appear. You are required to read and understand the **privacy policy** and the **terms & conditions** for PLMS.

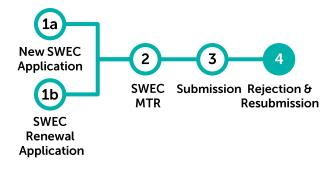
Check the confirmation box for each declaration.

Finally, submit your SWEC application.

Rejection & Resubmission

In the event of SWEC rejection, you will receive a notification via email and SWEC application updates under recent activities.



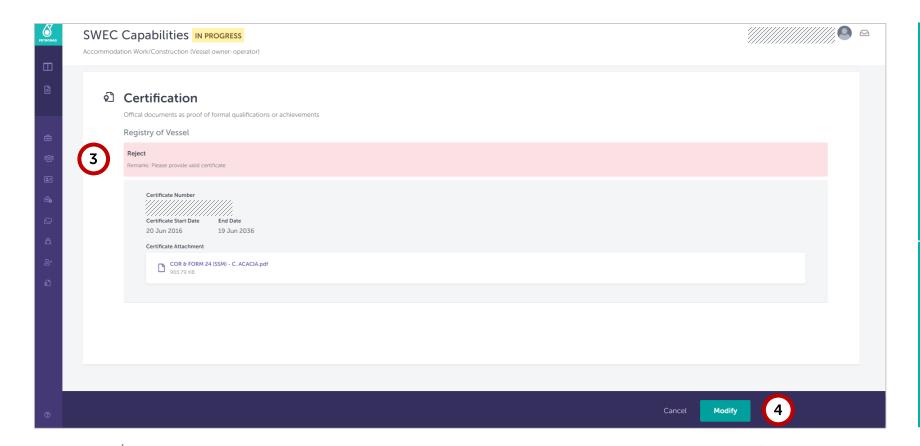


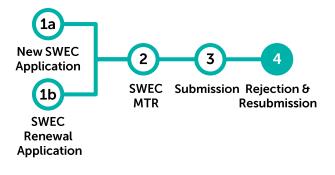
1 Refer to the mailbox or recent activities at the dashboard for rejection notification.

2 Click on the rejected SWEC in the recent activities list to view rejection and perform resubmission.

Rejection & Resubmission

You may review which section that requires amendment prior to resubmission.





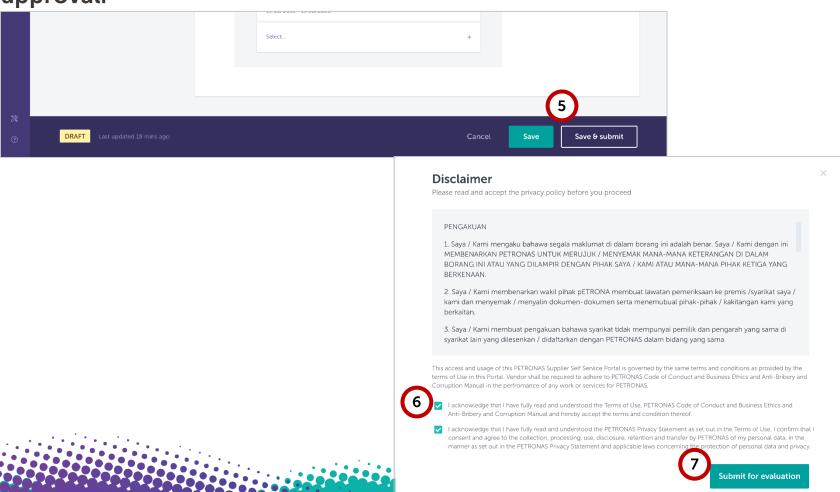
Sections that requires amendments are labeled as '**REJECTED**'.

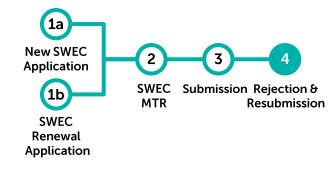
You may review the rejection remarks in the field highlighted.

4 Click 'Modify' to update the SWEC information accordingly.

Rejection & Resubmission

Once all the required sections have been completed, you are required to acknowledge the Terms & Conditions and resubmit the application for approval.





Proceed to resubmit your SWEC application by clicking on 'Save & Submit' at the bottom right of the SWEC MTR screen.

A submission confirmation pop-up will appear. You are required to read and understand the **privacy policy** and the **terms & conditions** for PLMS

Check the confirmation box for each declaration.

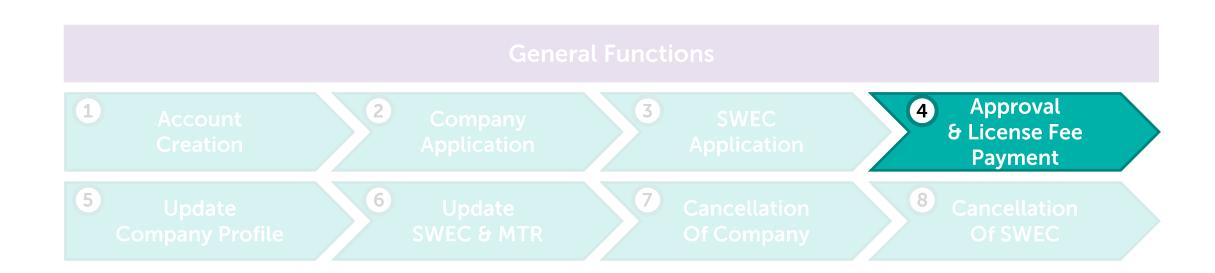
7 Finally, submit your SWEC application.





APPROVAL & LICENSE FEE PAYMENT

APPLICATION DEEP DIVE



Approval & License Fee Payment

Supplier will be notified when their Company or SWEC Applications are approved. A license fee payment is only applicable to new and renewal applications for License certificate.

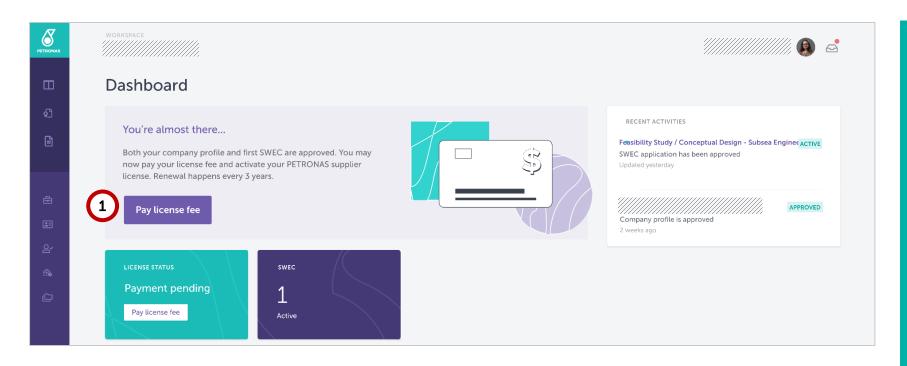
LEARNING OBJECTIVES

Suppliers will be able to view and download their License or Registration Certificate.



Receive Notification

For a license application, you are required to pay a license fee to complete the process.



Once your company application has been approved, you will be notified to pay the **license fee**.

This notification is sent to you via email and also will be highlighted on your PLMS dashboard.

To begin the license fee payment, click the 'Pay license fee' button.

Note: Registration applications do not require any payment!

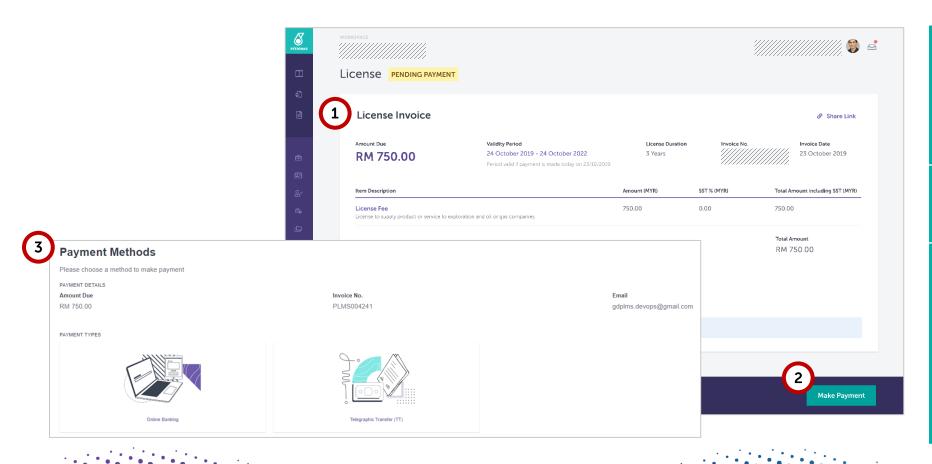


A **valid license** enables you to supply goods or services to **both** Upstream and Downstream sectors while a **valid registration** enables you to supply to the Downstream sector **only**.

Pay License Fee

Receive Pay Download Receive Notification License Fee Certificate SMART by GEP® Invitation

Perform license fee payment as per invoice generated.



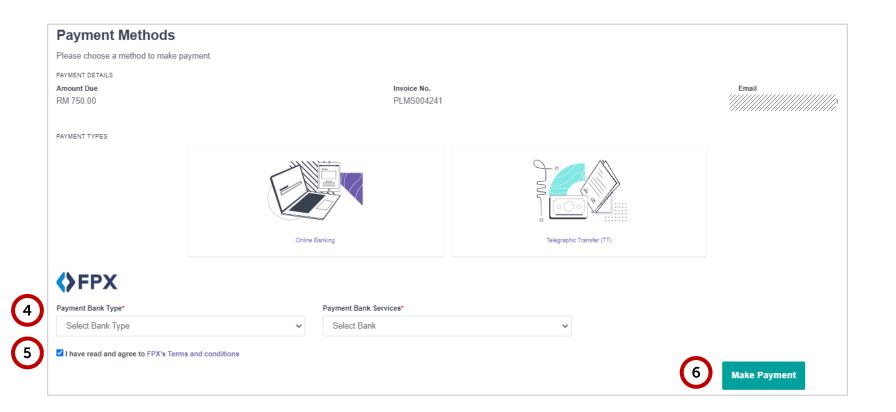
- 1 Review the 'License Invoice' details and check that the new license validity period and amount is correct.
- Click the 'Make Payment' button to proceed.
- 3 Choose the payment method:
 - Online Banking for payment through Malaysian Bank only.
 - <u>Telegraphic Transfer (TT)</u> for payment through foreign bank.

Note: Default payment method is Online Banking, TT will be enabled on case to case basis.

Pay License Fee

Receive Pay Download Receive
Notification License Fee Certificate SMART by GEP®
Invitation

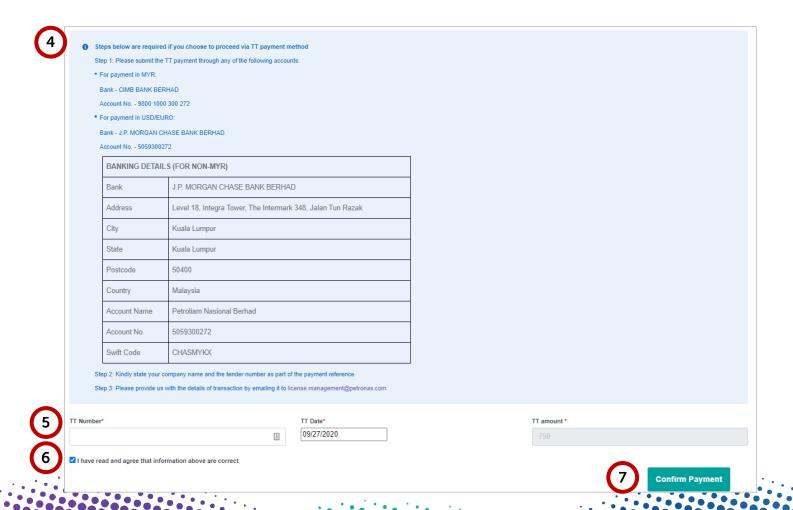
Perform license fee payment via Online Banking (FPX).



Choose your relevant 'Bank Type' and 'Payment Bank Services'. Acknowledge the 'Terms & Condition' to proceed. Proceed with 'Make Payment' to complete the process.

Pay License Fee

Perform license fee payment via Telegraphic Transfer (TT).





4 If you choose TT as your preferred payment method, please ensure that you follow the instructions provided to remit payment.

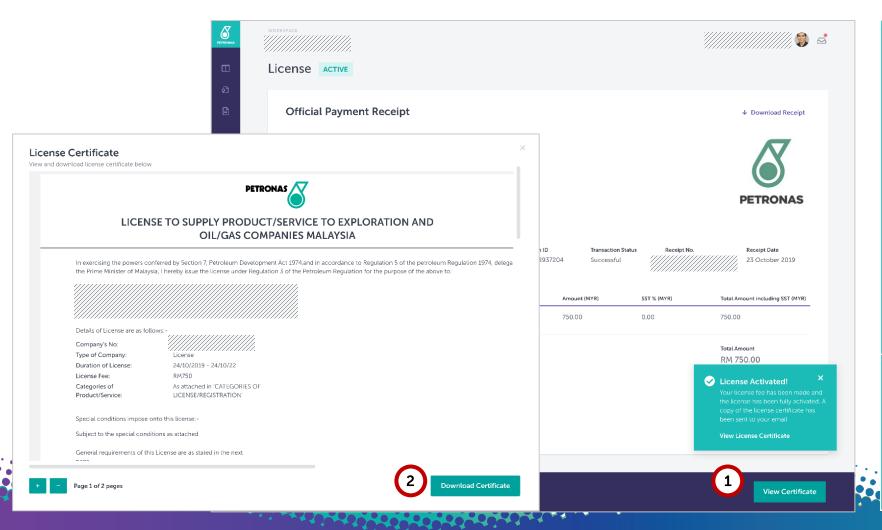
Note: Please email the receipt of payment to:

license.management@petronas.com

- 5 Once payment has been made, enter the receipt 'TT Number' and select the 'TT Date'.
- 6 Acknowledge the **Terms & Condition** to proceed.
- 7 Proceed with 'Confirm Payment' to complete the process. Your payment will be verified by PETRONAS prior to license certificate generation.

Download Certificate

Upon SWEC approval, Registration certificate will be available for download whilst License certificate will be downloadable after the license fee payment has been made.



For License, once the license fee payment has been made, the license certificate will be generated.

Simply click the 'View Certificate' button to view the certificate.

For Registration, supplier will be notified via email to view or download the certificate.

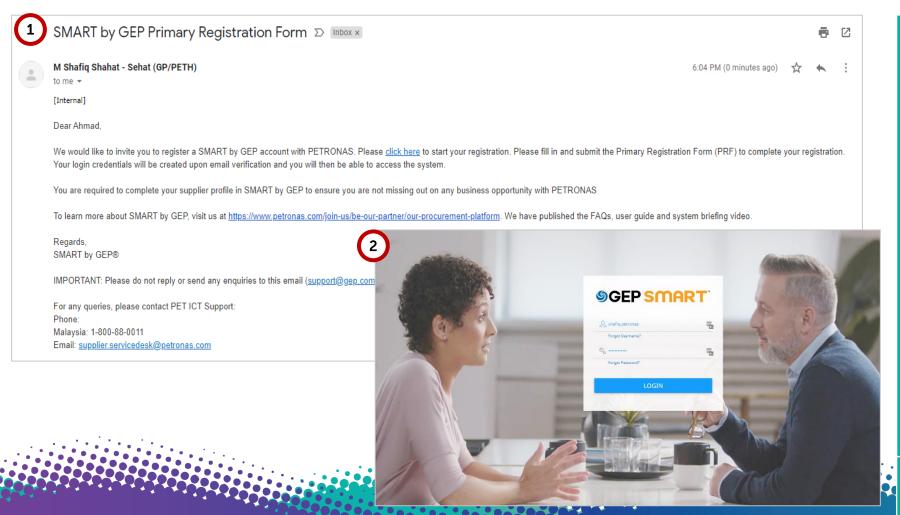
Simply follow the instructions to view or download the certificate.

2 Click the 'Download Certificate' button to download your certificate!

Receive SMART by GEP® Invitation

Receive Pay Download Receive
Notification License Fee Certificate SMART by GEP®
Invitation

Upon obtaining your license or registration, you are required to create your SMART by GEP® account to start your procurement transactions.



1 For newly licensed or registered suppliers, you will receive a SMART by GEP® invitation via email upon the approval of your first SWEC application.

You are required to complete and obtain approval for your supplier profile in SMART by GEP® to ensure you are not missing out on any business opportunity with PETRONAS.

To learn more about SMART by GEP, go to the link below:

https://www.petronas.com/joinus/be-our-partner/ourprocurement-platform

We have published the FAQs, user guide and system briefing video.

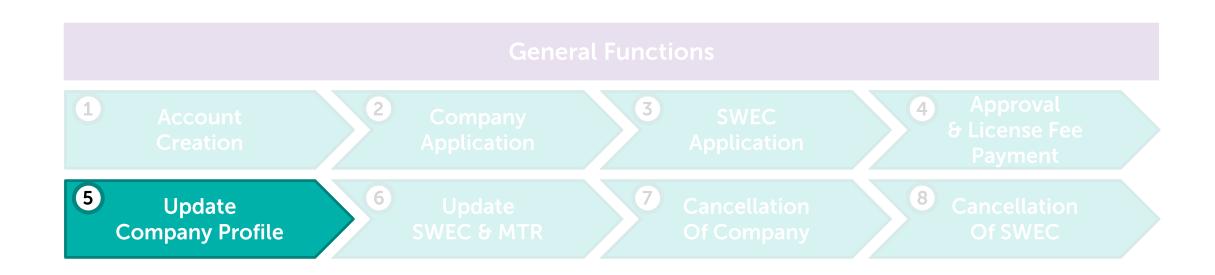
You may login to **SMART by GEP®** via this <u>link</u> upon creating your SMART account.





UPDATE COMPANY PROFILE

APPLICATION DEEP DIVE

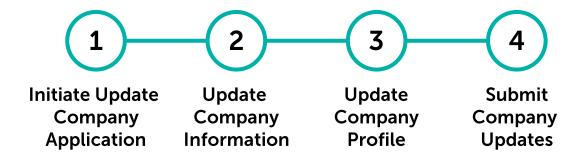


Update Company Profile

Post-approval, supplier shall ensure that their Company Profile information is always accurate and up-to-date.

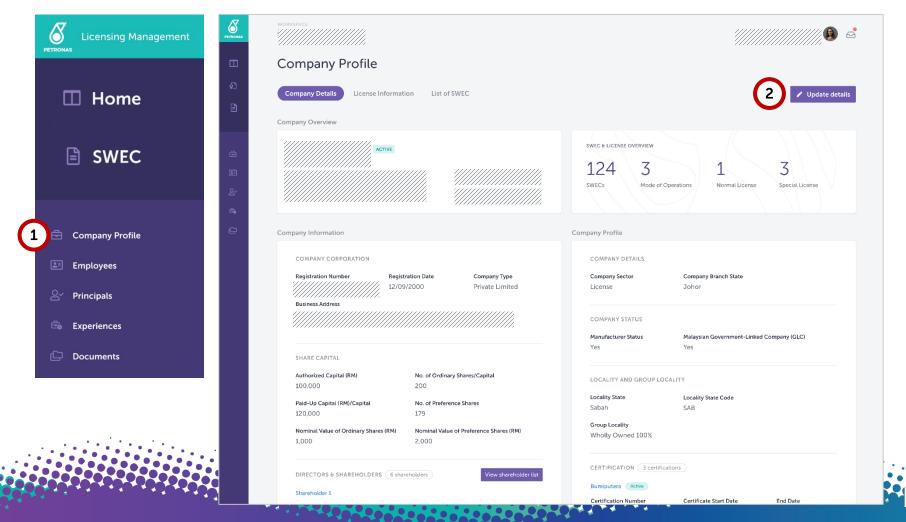
LEARNING OBJECTIVES

Supplier will be able to perform updates to Company Profile for any changes to the shareholder/directors, updates on financial report, to upgrade from Registration to License or to comply with special conditions.



Initiate Update Company Application

Once registration or license has been approved, you will be able to make changes to the company profile (if updates are required).



Initiate Update Update Company Company Information Profile Updates

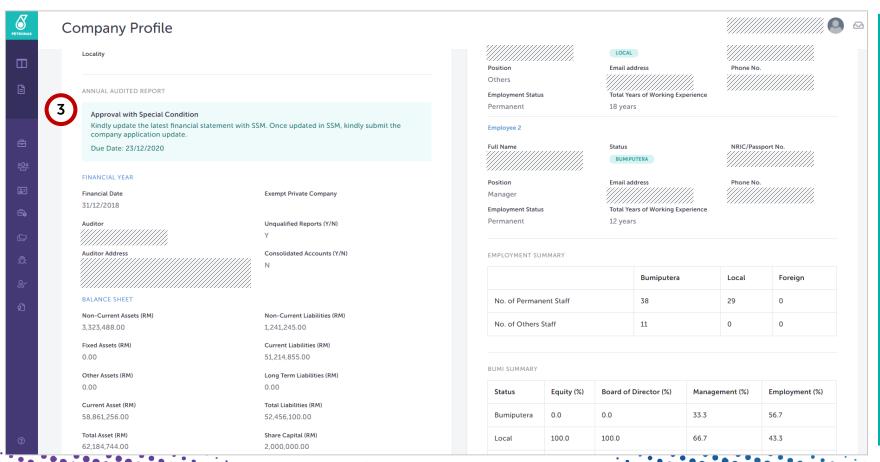
1 Click on 'Company Profile' from the sidebar to view your company profile.

On the company profile page, click the '**Update Details**' button to start updating your company profile.



Initiate Update Company Application

The imposed Special Condition (if any) will be displayed under Company Profile.



Initiate Update Update Submit Company Company Updates Application Update Submit Company Company Updates

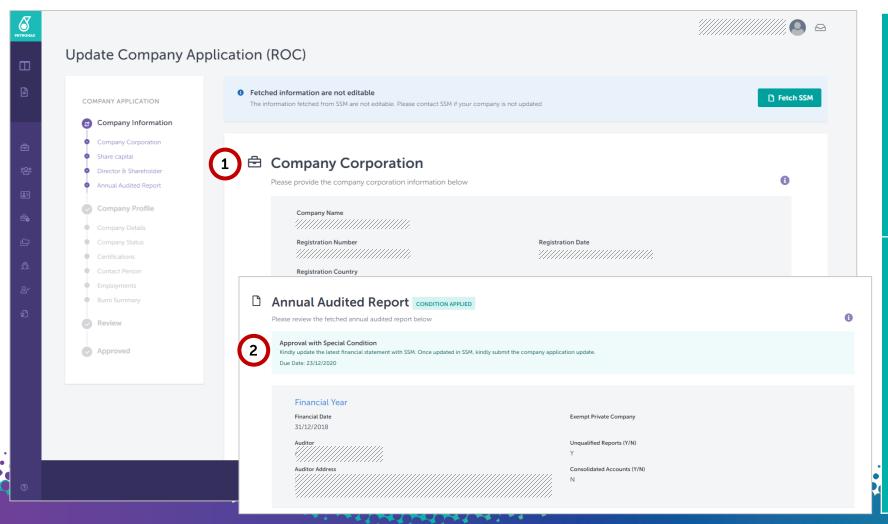
Junder Company Profile, you will also be able to view imposed Special Condition (if any).

Note: This Special Condition is imposed to supplier based on prior approval, in which it must be complied.

- You are required to update your status as per the condition before the due date.
- Failing which, your company status will be marked as "noncompliance"

Update Company Information

Changes related to <u>Company Information</u> such as share capital, director & shareholder, financial report must be declared in PLMS.



Initiate Update Update Submit Update Company Company Information Profile Updates Application

Once initiated, you are now able to make changes to your company information.

Note: Please ensure your company information is updated and approved in SSM first before fetching your SSM data in PLMS.

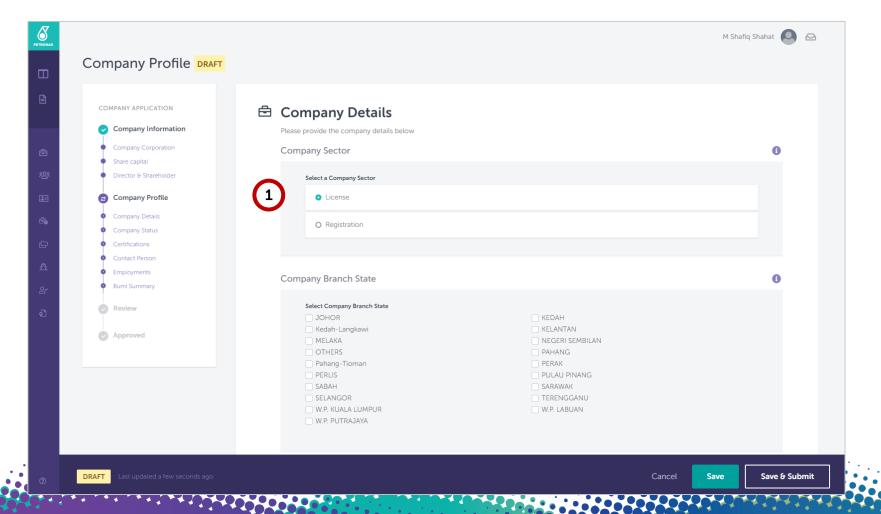
For **Special Condition**, you will find the section highlighted in green with remarks.

Note: Special conditions are requirements imposed upon approval of the license application and supplier is required to update their information within a specified time period.



Upgrade Registration to License

Under the <u>Company Details</u> section, you can upgrade company profile from Registration to License.



Initiate Update Update Submit Update Company Company Company Updates Updates

In the Company Details section, you can change from 'Registration' to 'License'

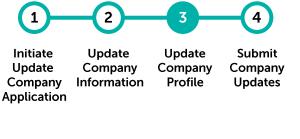
Application

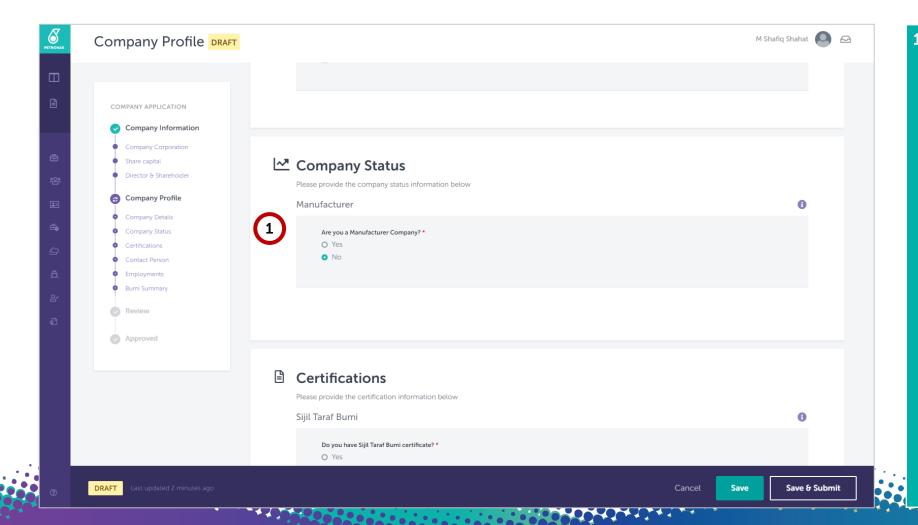
- License able to participate in tenders for Upstream and Downstream sector. A valid License is mandatory to supply goods or services to the Upstream sector.
- Registration able to participate in tenders for only Downstream sector.

Note: For license, supplier will be notified to make **license fee payment** once approved.

Update Company Status (manufacturer)

Under Company Status, you can update their manufacturing status.

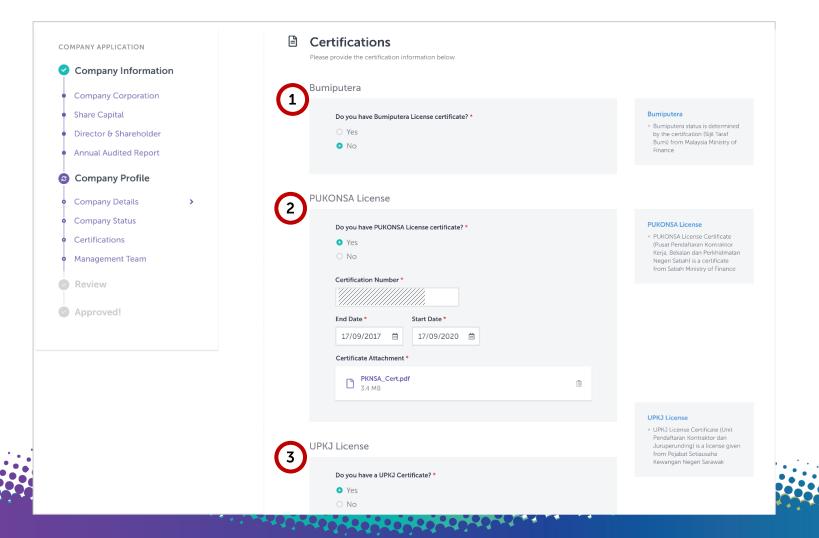




- Indicate if your company is a manufacturing company:
 - Private manufacturer Private limited company (e.g. Sdn Bhd) that uses components or raw materials to make a finished good.
 - Public manufacturer Public listed company (e.g. Bhd) that uses components or raw materials to make a finished good.
 - Non-manufacturer Any company other than manufacturing company.

Update Certifications

Under <u>Certifications</u>, you can update or add new certifications from Ministry of Finance, Sabah or Sarawak state government.



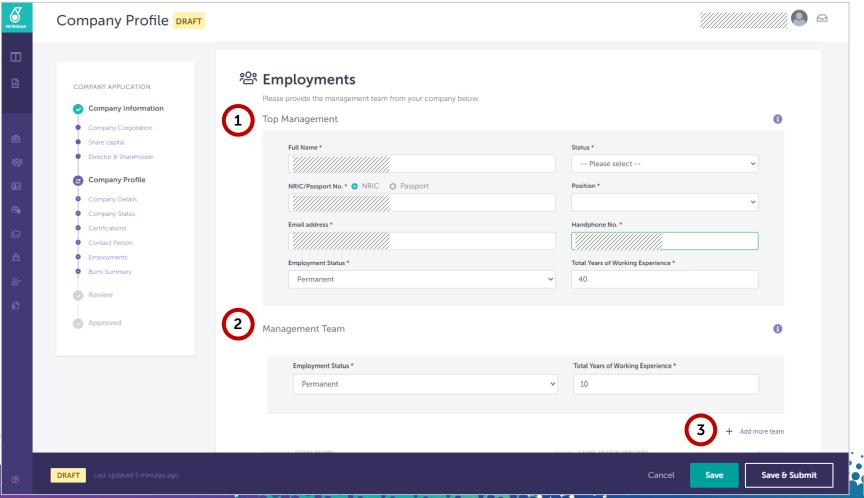


- Indicate if your company has a Bumiputera License certificate (Sijil Taraf Bumiputera) from Ministry of Finance.
 - If **Yes**, you are required to enter the certificate number, start date, end date and attach a copy of certificate.
- For Sabah companies, indicate if your company have a PUKONSA License certificate.
 - If **Yes**, you are required to enter the certificate number, start date, end date and attach a copy of the certificate.
- For Sarawak companies, indicate if your company have UPKJ License certificate.
 - If **Yes**, you are required to enter the certificate number, start date, end date and attach a copy of the certificate.



Update Employments

Under <u>Employments</u>, you can make changes to company's top management, management team and employment summary.



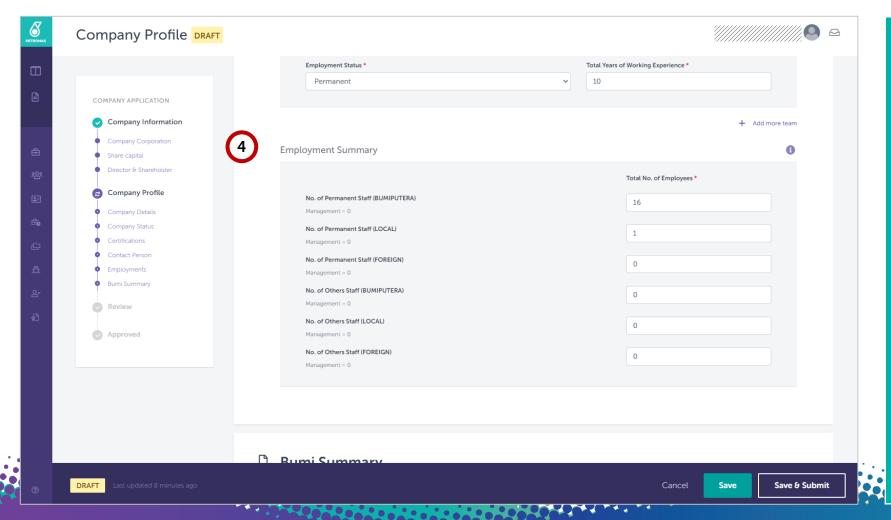
Initiate Update Update Submit Update Company Company Company Company Updates Application

Enter details of the **Top Management** personnel from your company (i.e. CEO or Managing Directors).

- 2 Enter details of each management team from your company (i.e. with position Manager and above).
- You may add more management team details by clicking on 'Add More Team' at bottom right of the page.

Update Employments

Under <u>Employments</u>, you can make changes to company's top management, management team and employment summary.



Initiate Update Update Submit Update Company Company Company Updates Application

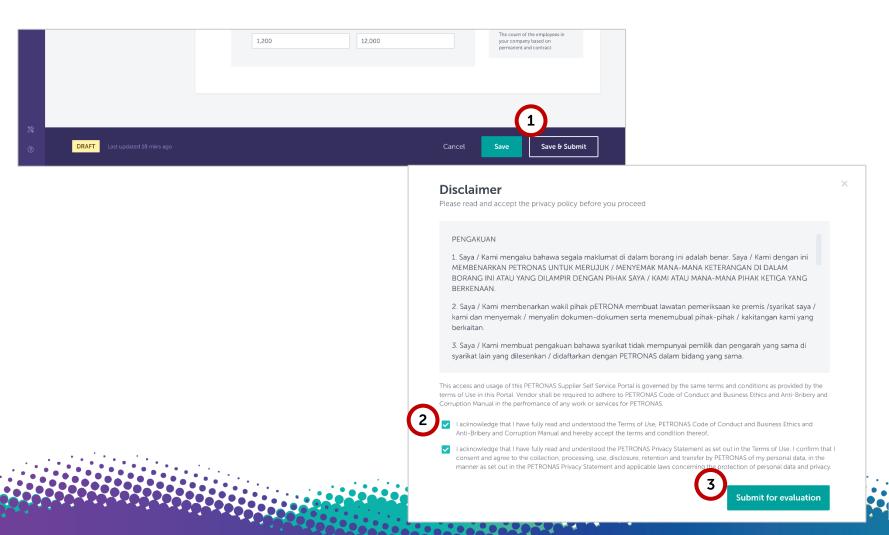
- Declare total number of employees for your company for:
 - Permanent staff
 - Contract staff
 - Others

The declaration shall according to their 'BUMIPUTERA', 'LOCAL' and 'FOREIGN'.

Note: The total number of employees shall also include the management team.

Submit Company Updates

Once all the required sections have been updated, you are required to acknowledge the Terms & Conditions and submit the application for approval.



Initiate Update Update Submit Update Company Company Company Company Updates Application

1 Proceed to submit your update company application by clicking on 'Save & Submit' at the bottom right of the company profile screen.

2 A submission confirmation pop-up will appear. You are required to read and understand the **privacy policy** and the **terms & conditions** for PLMS.

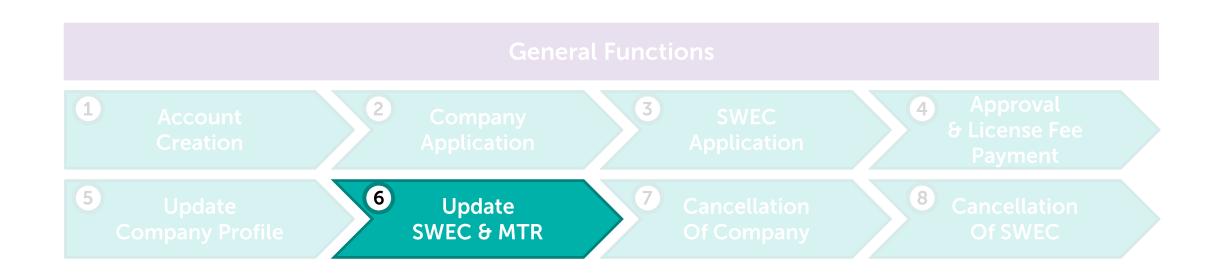
Check the confirmation box for each declaration.

Finally, click 'Submit for evaluation' to conclude the update company process.



UPDATE SWEC & MTR

APPLICATION DEEP DIVE



Update SWEC & MTR

Post-approval, supplier shall ensure that their SWEC information are always accurate and up-to-date.

LEARNING OBJECTIVES

Supplier will be able to perform updates to each SWEC for any changes to principals, MTR details, or to comply with special conditions.

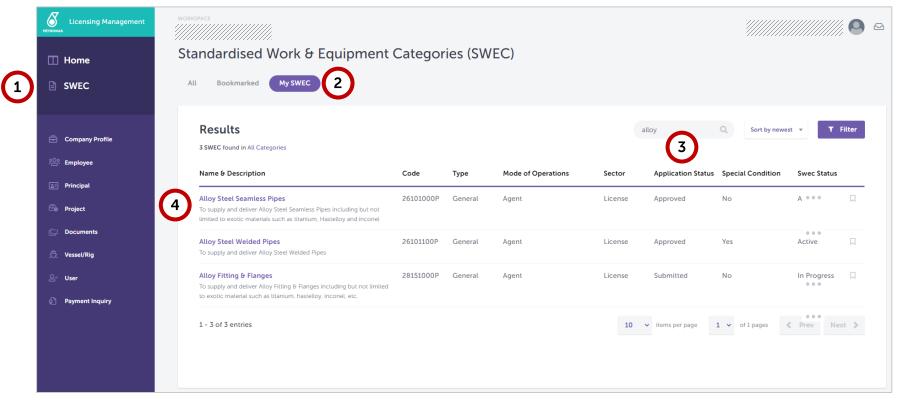


Initiate SWEC Update

1 2 3

Initiate SWEC Update Update SWEC & MTR Submit SWEC Updates

After SWEC is approved, you will be able to make changes to your SWEC MTR details (if updates are required).

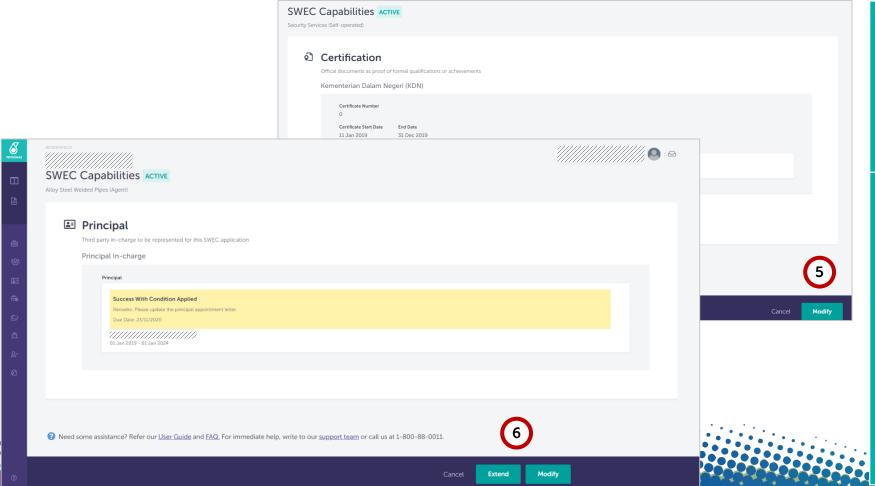


- After logging into PLMS, click on 'SWEC' from the sidebar to view list of SWEC.
 - Alternatively, you may also navigate to your SWEC list from the **Company Profile** tab.
- From the SWEC list page, click 'My SWEC' to view the applied SWECs for your company.
- You will be able to know if any of your approved SWEC is imposed with **Special Condition**.
- 4 To view the submitted information for the SWEC, click on the SWEC name.

Initiate SWEC Update

Initiate SWEC Update Update SWEC & MTR Submit SWEC Updates

After SWEC is approved, you will be able to make changes to your SWEC MTR details (if updates are required).



You will be redirected to the summary page of the SWEC.

Click on the 'Modify' button to proceed with the SWEC update.

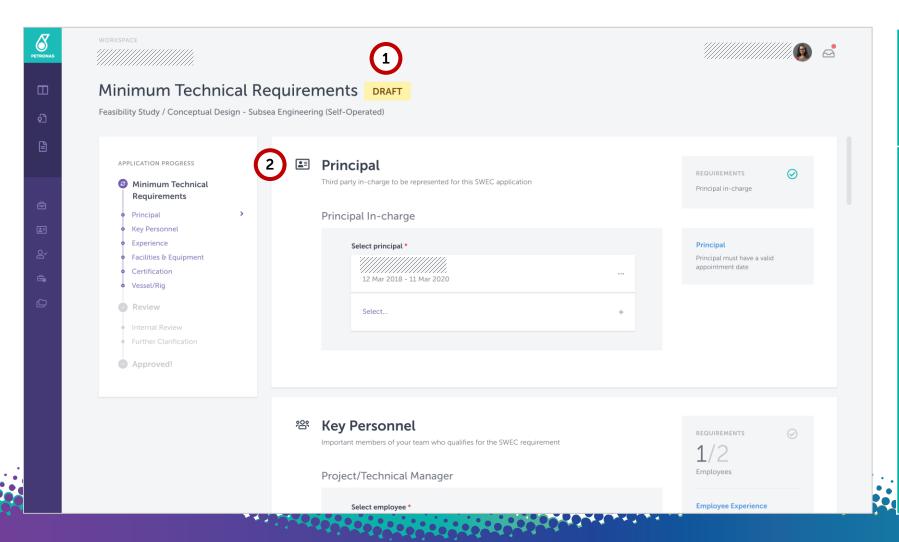
- If your SWEC is imposed with Special Condition, you may proceed with the following actions:
 - Extend Click on the 'Extend' button to request for extension of due date to comply with the Special Condition.
 - Modify Click on the 'Modify' button to proceed with the SWEC update to comply with the imposed Special Condition.

Update SWEC & MTR (Principal)

2 3

Initiate SWEC Update Update SWEC & MTR Submit SWEC Updates

You may proceed to make changes to your SWEC MTR details including, updating principal information and adding new principal.



1 Once initiated, the SWEC will reflect its status as a '**Draft**'.

You are now able to make changes to the SWEC MTR.

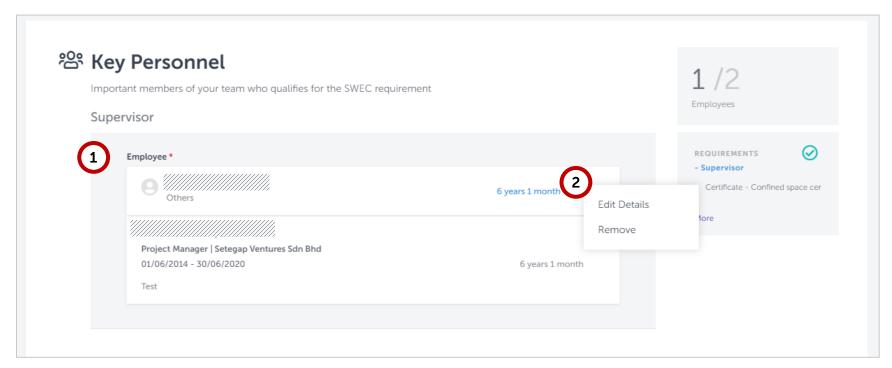
Simply click on the **Principal** name to update the principal information or you may also click on '**Select**' to add new principal for this SWEC.

Update SWEC & MTR (Key Personnel)

1 2 3

Initiate SWEC Update Update SWEC & MTR Submit SWEC Updates

You can make changes to your SWEC MTR key personnel by updating the existing key personnel details or replacing them with a new key personnel.



The selected employee(s) from the employee list will appear on the SWEC.

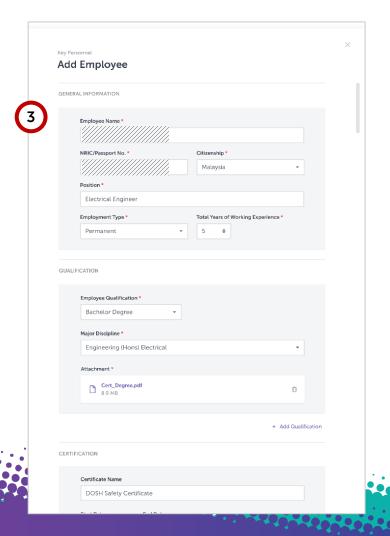
2 Simply click on the ••• icon and then click on edit details.

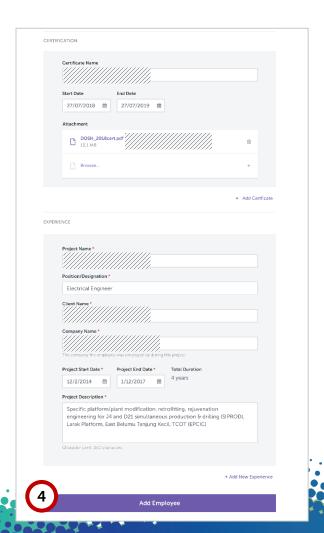
Update SWEC & MTR (Key Personnel)

2 3

Initiate SWEC Update Update SWEC & MTR Submit SWEC Updates

Update employee details (e.g. general information, qualification, certification, and experience) into the employee list.





Fill up the mandatory information for the employee.

Kindly ensure that the details for qualification and experience is sufficient to comply with the SWEC MTR.

4 Once completed, click 'Add Employee' to add into the Employee List.

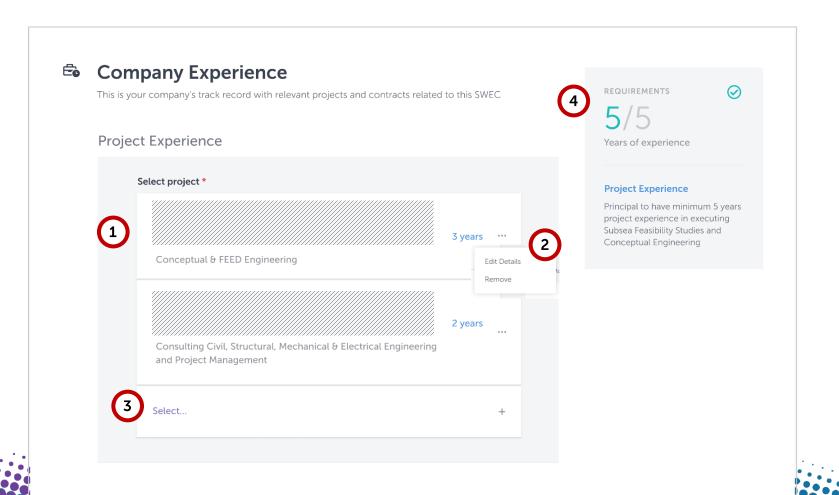


Update SWEC & MTR (Company Experience)

1 2 3

Initiate SWEC Update Update SWEC & MTR Submit SWEC Updates

You may also update your SWEC MTR company experience by updating the existing project experience or replacing them with a new project.



- 1 The selected experience(s) from the project list will appear on the SWEC.
- To edit the details, simply click on the and click on 'Edit Details'.
- To add new, simply click on 'Select'.
- 4 System will indicate if you are compliant with the requirements.

However, this is still **subject to PETRONAS' approval**.

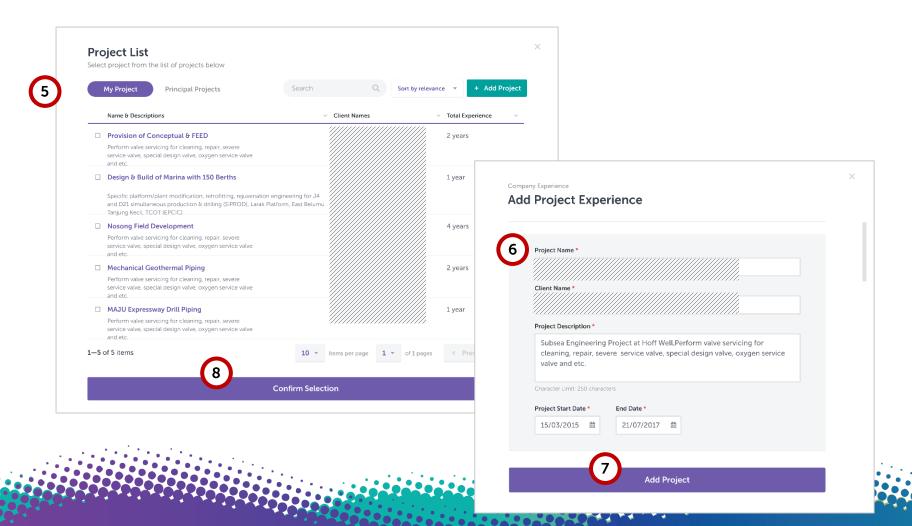


Update SWEC & MTR (Company Experience)

1 2 3

Initiate SWEC Update Update SWEC & MTR Submit SWEC Updates

Select existing company experience from Project List or add experience into the Project List.



A '**Project List**' popup will appear. You will be able to view the projects that were previously submitted.

If applicable, simply tick the check box next to the project name to proceed. Otherwise, click the 'Add Project' button to add new a project.

- When adding a new project, you will need to fill up details of the project (e.g. name, client name, description, dates).
- 7 Once completed, click the 'Add Project'.

The newly added project will appear in the Project List.

Tick the check box next to the project name and click 'Confirm Selection' to proceed.

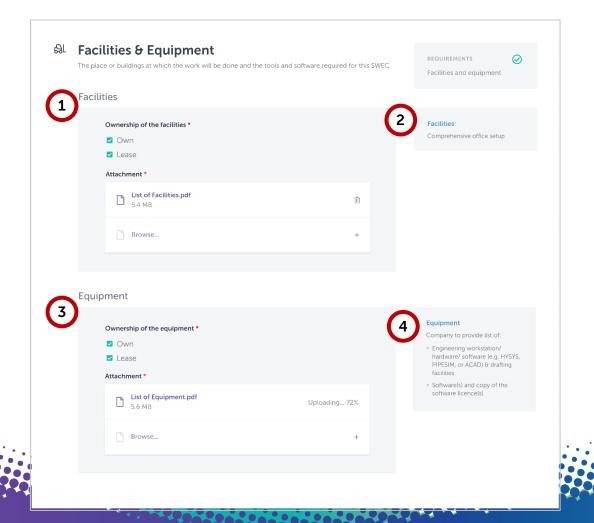


Update SWEC & MTR (Facilities & Equipment)

2 3

Initiate SWEC Update Update SWEC & MTR Submit SWEC Updates

If required, you may also update the declaration or attachment for the facilities and equipment information.



- Begin by declaring the 'Ownership of the facilities' and attach any supporting documents.
- The requirement for 'Facilities' is displayed next to facilities section
- Begin by declaring the 'Ownership of the equipment' and attach any supporting documents.

The requirement for 'Equipment' is displayed next to equipment section.

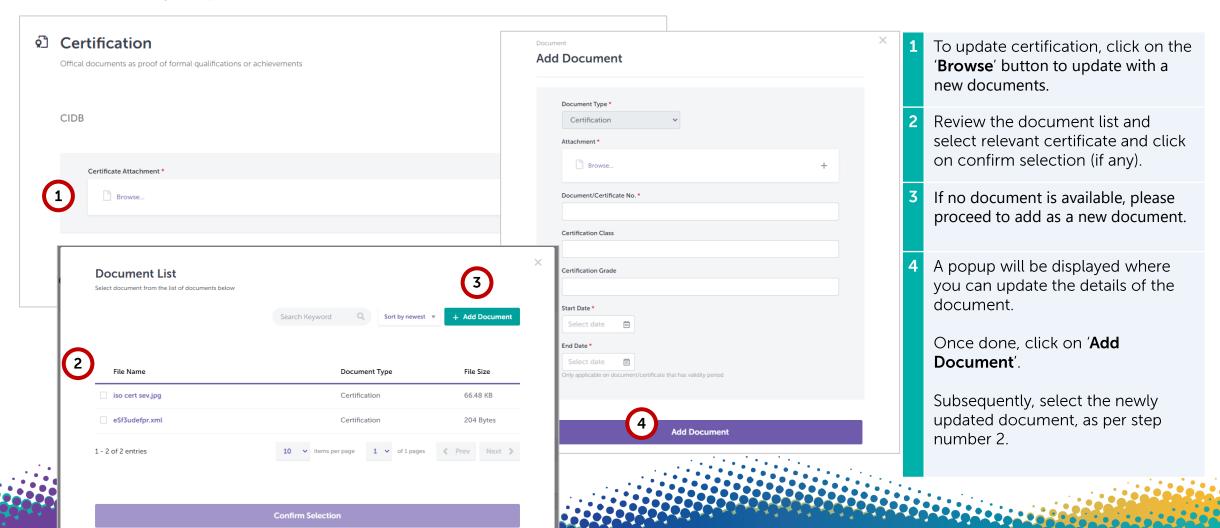


Update SWEC & MTR (Certification)

1 2 3

Initiate SWEC Update Update SWEC & MTR Submit SWEC Updates

Supplier is also required to update certification that are close to expiry or have already expired.

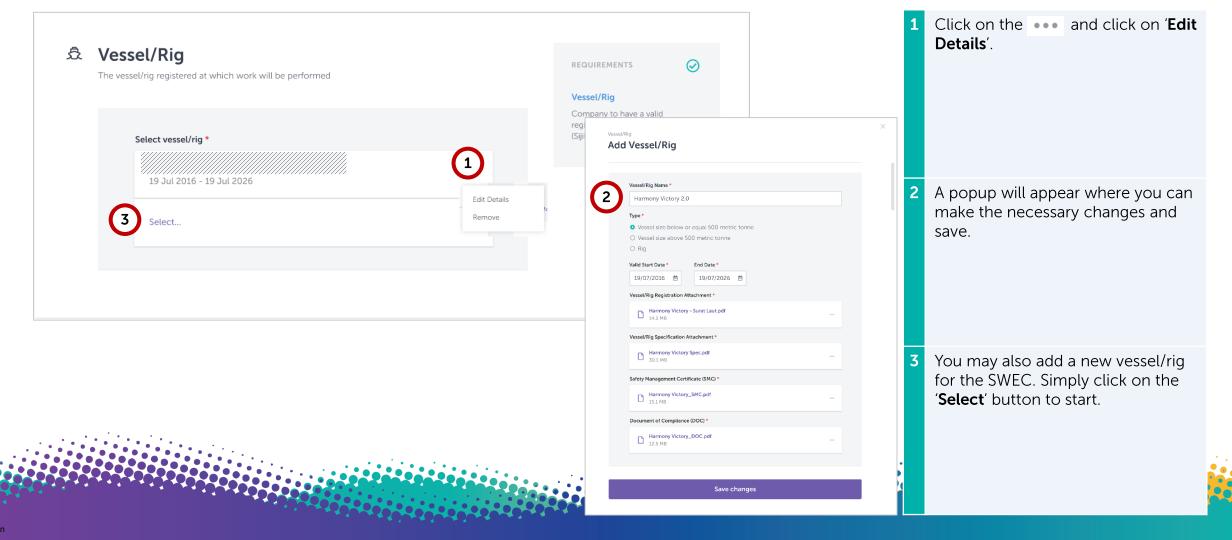


Update SWEC & MTR (Vessel/Rig)

1 2 3
Initiate Update Submit

SWEC Update SWEC & MTR Submit SWEC Updates

It is the supplier's responsibility to ensure their vessel and rig MTR is updated. You may also add a new vessel/rig if required.

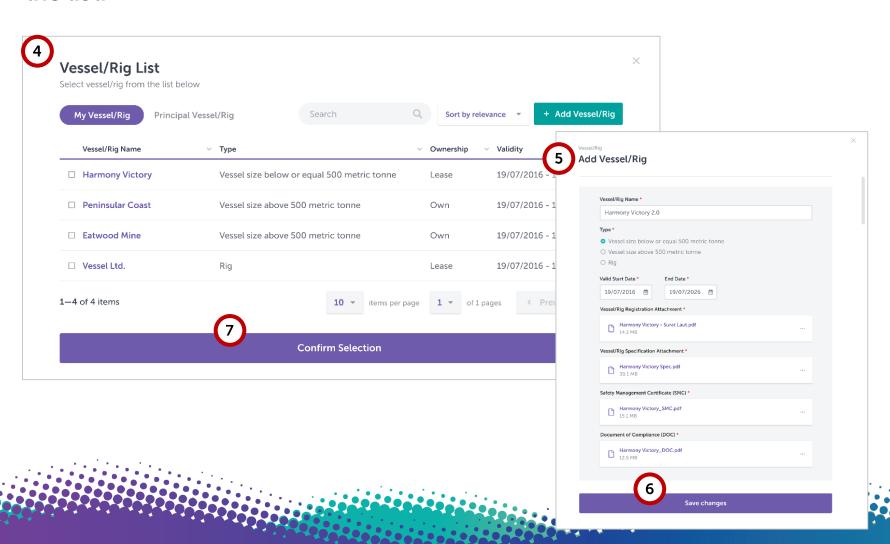


Update SWEC & MTR (Vessel/Rig)

2 3

Initiate SWEC Update Update SWEC & MTR Submit SWEC Updates

Select existing vessel or rig from Vessel/Rig List or add a new vessel/rig into the list.



A 'Vessel/Rig List' popup will appear. You will be able to view the vessel(s) or rig(s) that you have previously submitted.

If available, tick the check box next to the vessel or rig name.
Otherwise, click the 'Add Vessel/Rig' button to add a new vessel or rig.

- When adding a new vessel or rig, you will need to fill up details of the vessel or rig (e.g. name, type, start date, end date, supporting documents).
- Once completed, click 'Save changes'.

The newly added vessel or rig will appear in the **Vessel/Rig** list.

7 Tick the check box next to the vessel or rig name and click 'Confirm Selection' to proceed.



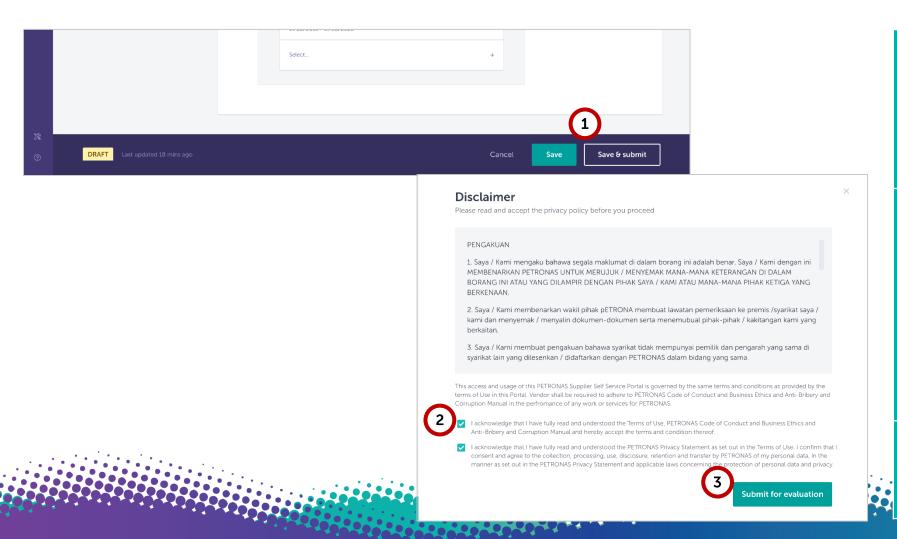
Submit SWEC Updates

1 2 3
Initiate Update Submit

SWEC SWEC MTR Update

C MTR SWEC Updates

Once all the required sections have been updated, you are required to acknowledge the Terms & Conditions and submit the application for approval.



1 Proceed to submit your SWEC application by clicking on 'Save & Submit' at the bottom right of the SWEC MTR screen.

2 A submission confirmation pop-up will appear. You are required to read and understand the **privacy policy** and the **terms & conditions** for PLMS

Check the confirmation box for each declaration.

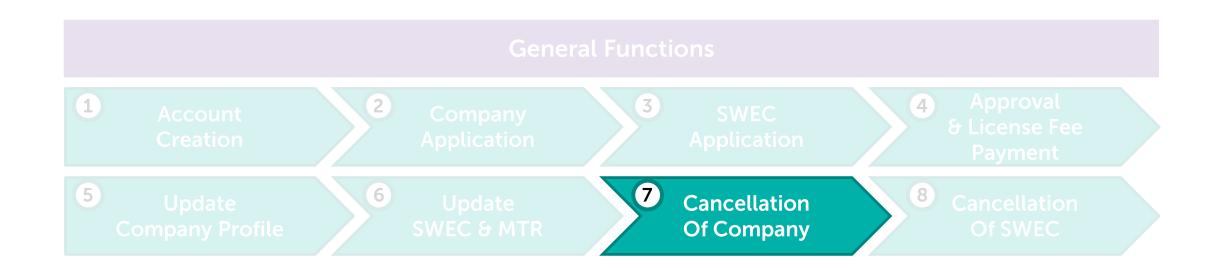
Finally, submit your SWEC MTR updates.





CANCELLATION OF COMPANY

APPLICATION DEEP DIVE

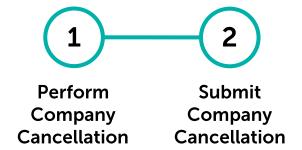


Cancellation of Company

You will be able to cancel your company license or registration with PETRONAS.

LEARNING OBJECTIVES

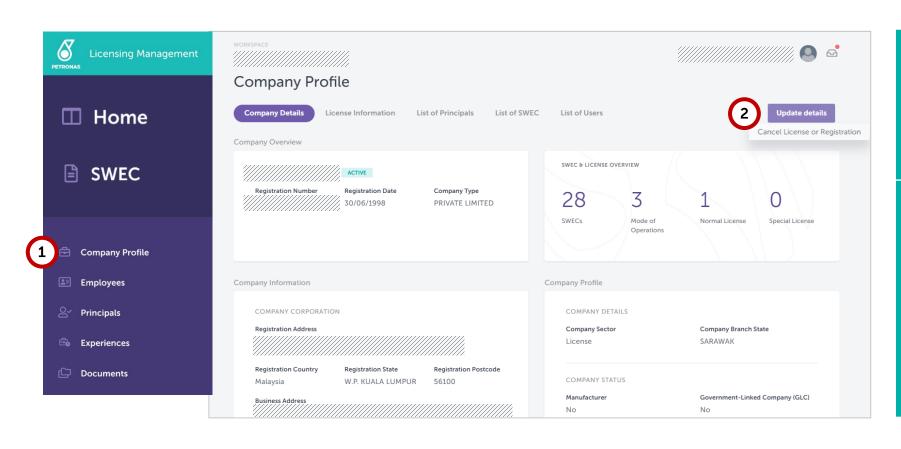
Suppliers can submit cancellation application for company license or registration.



Perform Company Cancellation



You can perform cancellation to the license or registration with PETRONAS.

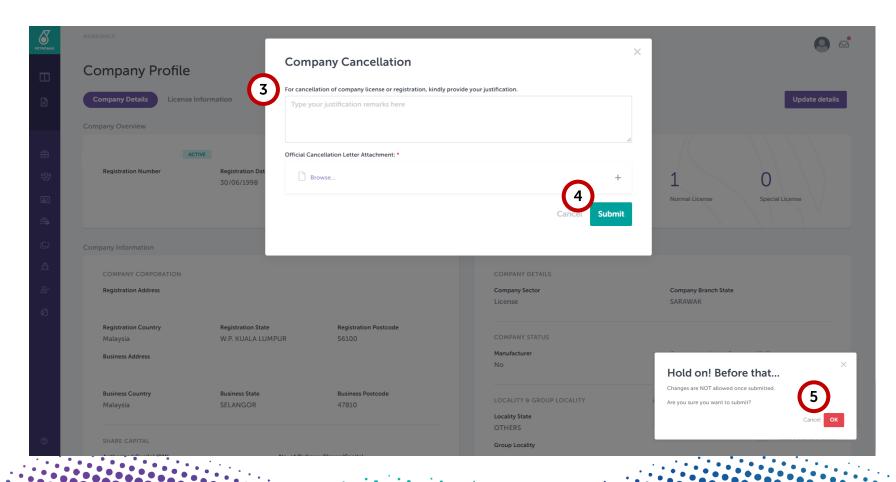


Once login into PLMS, click on Company Profile from the sidebar to view your company profile.

On the company profile page, click on the Update Details button and click on Cancel License or Registration button.

Submit Company Cancellation

Once your cancellation is initiated, you are required to enter the justification and supporting documents.



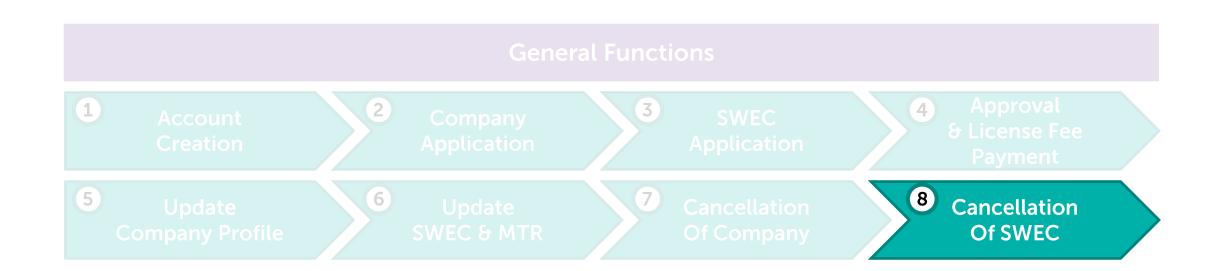
- You are required to enter the justification for the cancellation and provide supporting documents.
- Once done, Click on **Submit**, to submit the cancellation application.
- A confirmation popup will be displayed, click on **OK** to confirm.

Note: Once submitted, changes to company profile and SWEC is no longer allowed.



CANCELLATION OF SWEC

APPLICATION DEEP DIVE

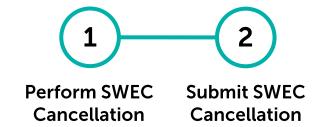


Cancellation of SWEC

You will be able to cancel your SWEC with PETRONAS.

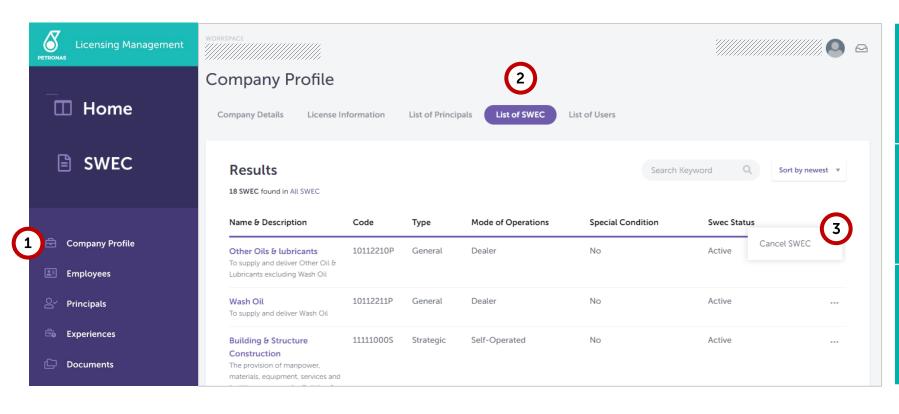
LEARNING OBJECTIVES

Suppliers can submit cancellation of licensed or registered SWEC.



Perform SWEC Cancellation

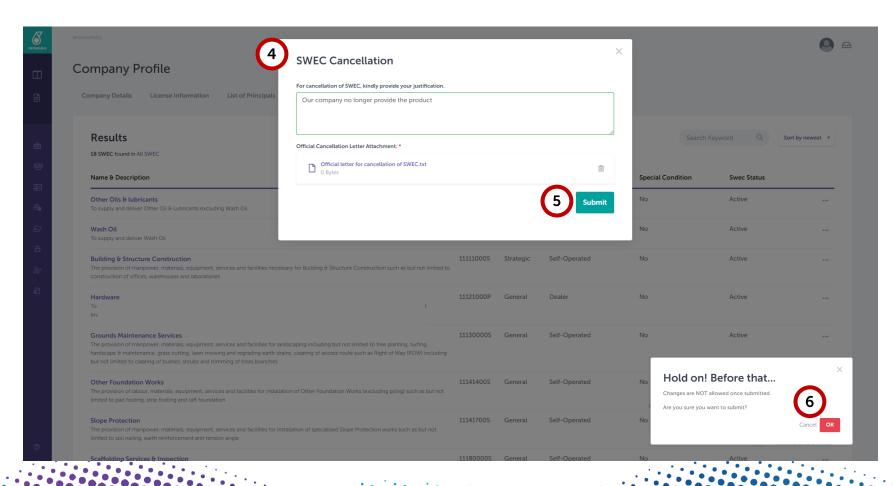
You can perform cancellation to the licensed or registered SWEC with PETRONAS.



- Once login into PLMS, click on Company Profile from the sidebar to view your company profile.
- On the company profile page, click on the **List of SWEC** button to find the SWEC you want to cancel.
- 3 Click on the **Cancel SWEC** button to proceed.

Submit SWEC Cancellation

Once your cancellation is initiated, you are required to enter the justification and supporting documents.



- You are required to enter the justification for the cancellation and provide supporting documents.

 5 Once done, Click on Submit, to
- submit the cancellation of SWEC.
- A confirmation popup will be displayed, click on **OK** to confirm.

Note: Once submitted, changes to the cancelled SWEC is no longer allowed.



SUPPORT CONTACT

Support Contact

Should you require any support, please reach out to us via the following channels:



E-MAIL: lrs_enquiries@petronas.com.my



CALL: 1-800-88-0011

PETRONAS CONTACT CENTRE